

## Instructions for installing the RBA SignErgy application 3.21.003

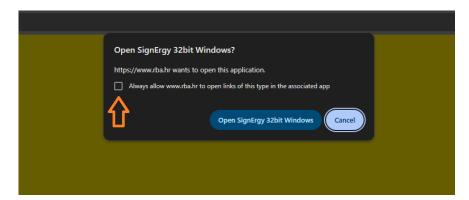
## Steps:

- **1. Uninstallation** Select **Start/Settings/Applications** then find the RBA SignErgy application in the list of apps and uninstall the existing RBA SignErgy application. After uninstallation, please restart the computer.
- 2. Installation download the new version of the RBA SignErgy application 3.21.003, and start the installation. The new version of the application is available for download on the mojaRBA login page, as well on the bank's website under the software support for FINA Certificates. After installation, please restart the computer.

https://www.rba.hr/en/mala-poduzeca-i-obrtnici/korisne-informacije/fina-certifikati

**3.** Login - connect the device to the computer and log in to mojaRBA internet banking.

Please do not select the always allow option before launching the application.



## Additional recommendation!

From time to time, clear the browsing history on your internet browser. This will ensure the correct and fast operation of your internet browser. Pay attention to clear the complete browsing history.

**Instructions for Google Chrome** 

<u>Instriuctions for Microsoft Edge</u>

**Instructions for Mozilla Firefox**