

Raiffeisenbank Austria d.d., Zagreb

**Consolidated and unconsolidated financial statements
For the year ended 31 December 2013
Together with Independent Auditor's report**

2013

CONTENTS

	Page
Responsibilities of the Management and Supervisory Boards for the preparation and approval of the consolidated and unconsolidated financial statements	3
Independent auditor's report to the shareholders of Raiffeisenbank Austria d.d. Zagreb	4-5
Financial Statements:	
Consolidated statement of financial position	6
Consolidated statement of comprehensive income	8
Consolidated statement of changes in equity	9
Consolidated statement of cash flow	11
Unconsolidated statement of financial position	13
Unconsolidated statement of comprehensive income	15
Unconsolidated statement of changes in equity	16
Unconsolidated statement of cash flow	17
Notes to the financial statements	19-130
Officers of the Bank	131
Appendix I – Regulatory forms required by the Croatian National Bank	132-140

Responsibilities of the Management and Supervisory Board for the preparation and approval of the annual financial statements

The Management Board of the Bank is required to prepare unconsolidated and consolidated financial statements for each financial year which give a true and fair view of the financial position of the Bank and Group and of the results of their operations and cash flows, in accordance with applicable accounting standards, and is responsible for maintaining proper accounting records to enable the preparation of such financial statements at any time. It has a general responsibility for taking such steps as are reasonably available to it to safeguard the assets of the Bank and the Group and to prevent and detect fraud and other irregularities.

The Management Board is responsible for selecting suitable accounting policies to conform with applicable accounting standards and then apply them consistently; making judgements and estimates that are reasonable and prudent; and preparing the financial statements on a going concern basis unless it is inappropriate to presume that the Bank and the Group will continue in business.

The Management Board is responsible for the submission to the Supervisory Board of its financial statements on the Bank and the Group together with the annual financial statements for acceptance. If the Supervisory Board approves the annual financial statements they are given to General assembly for acceptance.

The unconsolidated and consolidated financial statements set out on pages 6 to 131 as well as the schedules prepared in accordance with the Decision of the Croatian National Bank on the Structure and Content of the Annual Financial Statements of Banks, dated 30 May 2008 (Official Gazette 62/08) were authorised by the Management Board on 26 March 2014 for issue to the Supervisory Board and are signed below to signify this.

Signed on behalf of the Raiffeisenbank Austria d.d. Zagreb

Zdenko Adrović
President of the Management Board

Vesna Ciganek Vuković
Member of the Management Board

Vlasta Žubrinić-Pick
Member of the Management Board

Jasna Širola
Member of the Management Board

Zoran Koščak
Member of the Management Board

Mario Žižek
Member of the Management Board

Independent Auditor's Report

To the Shareholders of Raiffeisenbank Austria d.d. Zagreb:

We have audited the accompanying unconsolidated and consolidated financial statements of Raiffeisenbank Austria d.d. Zagreb ("the Bank") and its subsidiaries (together "the Group") which comprise unconsolidated and consolidated statements of financial position as at 31 December 2013 and unconsolidated and consolidated statements of comprehensive income, unconsolidated and consolidated changes in equity and unconsolidated and consolidated cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with statutory accounting requirement for banks in Croatia, and for such internal control as management determines is necessary to enable the preparation of unconsolidated and consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the unconsolidated and consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Bank's and Group's preparation and fair presentation of the unconsolidated and consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's and Group's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independent Auditor's Report (continued)

Opinion

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Bank and the Group as at 31 December 2013, and its financial performance and its cash flows for the year then ended in accordance with statutory accounting requirements for banks in Croatia.

Emphasis of the Matter

Other legal and regulatory requirements

Pursuant to the Decision of the Croatian National Bank on the Form and Content of the Bank Annual Financial Statements (Official Gazette No. 62/08, hereinafter: "the Decision"), the Bank's management has prepared the forms, as presented in the Appendix to these unconsolidated and consolidated financial statements on pages 132 to 140, which comprise the consolidated balance sheet as of 31 December 2013, and the consolidated statement of total comprehensive income, the consolidated statement of changes in equity and the consolidated statement of cash flow for the year then ended, as well as the reconciliation to the consolidated financial statements. These forms and the accompanying reconciliation to the consolidated financial statements are the responsibility of the Bank's management, and do not represent components of the financial statements prepared in accordance with statutory accounting requirements for banks in Croatia, which are set out on pages 6 to 131, but rather a requirement specified by the Decision. The financial information provided in those forms has been derived from the financial statements of the Bank and the Group.

Deloitte d.o.o.

Branislav Vrtačnik, President of the Management Board and certified auditor



Zagreb, 26 March 2014

Consolidated statement of financial position as of 31 December 2013

Assets	Notes	Group 2013 HRK millions	Group 2012 HRK millions
Cash and amounts due from banks	5	1,812	2,086
Obligatory reserve with the Croatian National Bank	6	2,033	2,485
Financial assets at fair value through profit or loss	7	3,610	4,168
Placements with and loans to other banks	8	1,622	2,060
Financial assets available for sale	9	85	98
Loans and advances to customers	10	23,844	24,513
Financial investments held to maturity	11	795	789
Property, plant and equipment	13	1,554	1,459
Intangible assets	14	192	198
Deferred tax assets	15	217	233
Other assets	16	388	379
Total assets		36,152	38,468

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Consolidated statement of financial position as of 31 December 2013 (continued)

		Group 2013	Group 2012
Liabilities	Notes	HRK millions	HRK millions
Financial liabilities at fair value through profit or loss	17	651	845
Deposits from banks	18	543	588
Deposits from companies and other similar entities	19	7,653	8,246
Deposits from individuals	20	14,019	14,594
Borrowings	21	6,923	7,682
Provisions for liabilities and charges	22	172	141
Other liabilities	23	662	761
Total liabilities		30,623	32,857
Equity			
Share capital	33	3,621	3,621
Share premium	34	12	12
Capital reserve		1	1
Legal reserve	34	178	178
Fair value reserve	34	10	13
Retained earnings		1,645	1,706
Total equity attributable to equity holders of the parent		5,467	5,531
Non-controlling interest	36	62	80
Total equity		5,529	5,611
Total liabilities and equity		36,152	38,468

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Consolidated statement of total comprehensive income for the year ended 31 December 2013

	Note s	Group 2013 HRK millions	Group 2012 HRK millions
Interest and similar income	24	1,856	2,146
Interest expense and similar charges	25	(653)	(919)
Net interest income		1,203	1,227
Fee and commission income	26	579	530
Fee and commission expense	27	(229)	(188)
Net fee and commission income		350	342
Net trading income	28	150	76
Other operating income	29	381	408
Dealing and other income		531	484
Operating income		2,084	2,053
Operating expenses	30	(1,208)	(1,222)
Impairment losses on loans and advances to customers and other assets	31	(461)	(426)
(Charge)/reversal of impairment losses on provisions for liabilities and charges	22	(31)	19
Profit before tax		384	424
Income tax expense	32	(89)	(85)
Profit for the year		295	339
Other comprehensive income			
Net revaluation (loss)/gain on available for sale financial instruments		(3)	3
Other comprehensive (loss)/income for the year, net of tax		(3)	3
Total comprehensive income for the year		292	342
Profit attributable to:			
- Equity holders of the parent		309	336
- Non-controlling interest	36	(14)	3
Earnings per share attributable to the equity holders of the parent	37	85	93

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Consolidated statement of changes in equity for the year ended 31 December 2013

	Share capital	Share premium	Attributable to equity holders of the parent			Retained earnings	Total	Non-controlling interest	Total
	HRK millions	HRK millions	Capital reserve HRK millions	Legal reserve HRK millions	Fair value reserve HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
At 1 January 2013	3,621	12	1	178	13	1,706	5,531	80	5,611
Other comprehensive income for the year, net of tax	-	-	-	-	(3)	-	(3)	-	(3)
Profit for the year	-	-	-	-	-	309	309	(14)	295
Losses carried forward from merger of Kam Nekretnine	-	-	-	-	-	(7)	(7)	-	(7)
Dividend paid for 2012	-	-	-	-	-	(363)	(363)	(4)	(367)
At 31 December 2013	3,621	12	1	178	10	1,645	5,467	62	5,529

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Consolidated statement of changes in equity for the year ended 31 December 2012

	Share capital	Share premium	Capital reserve	Legal reserve	Fair value reserve	Retained earnings	Total	Non-controlling interest	Total
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
At 1 January 2012	3,621	12	1	178	10	1,921	5,743	77	5,820
Other comprehensive loss for the year, net of tax	-	-	-	-	3	-	3	-	3
Profit for the year	-	-	-	-	-	336	336	3	339
Dividend paid for 2011	-	-	-	-	-	(551)	(551)	-	(551)
At 31 December 2012	3,621	12	1	178	13	1,706	5,531	80	5,611

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

**Consolidated statement of cash flow
for the year ended 31 December 2013**

	Notes	Group 2013 HRK millions	Group 2012 HRK millions
Cash flows from operating activities			
Profit before tax		384	424
<i>Adjustments for:</i>			
- Amortisation and depreciation	30	220	244
- Foreign exchange differences	28	(133)	(68)
- Net gains/(losses) on available-for-sale instruments		17	(18)
- Impairment losses	5,7,8,10,11,16,22, 31	492	407
- Loss on disposal of assets under operating leases		-	5
- Net interest income on trading and non-trading financial instruments	24,25	(1,203)	(1,227)
- Loss carried forward from merger of Kam Nekretnine		(7)	-
<i>Changes in operating assets and liabilities</i>			
Net decrease/(increase) in financial assets at fair value through profit or loss		784	(11)
Net increase in placements with banks, with original maturity more than three months		(116)	(184)
Net decrease in obligatory reserve with the Croatian National bank		459	308
Net decrease in loans and advances to customers		2,001	4,092
Net decrease/(increase) in other assets		122	(182)
Net decrease/(increase) in financial investments held to maturity		38	(5)
Net decrease in financial liabilities at fair value through profit or loss		(264)	(4)
Net decrease in deposits from banks		(43)	(191)
Net decrease in deposits from companies and other similar entities		(669)	(873)
Net decrease in deposits from individuals		(972)	(281)
Net (decrease)/increase in other liabilities		(112)	297
Net cash from operating activities before tax		998	2,733
Income tax paid		(124)	(112)
Net cash from operating activities		874	2,621

**Consolidated statement of cash flow
for the year ended 31 December 2013 (continued)**

	Notes	Group 2013 HRK millions	Group 2012 HRK millions
Cash flows from investing activities			
Interest received from non-trading financial instruments		(74)	-
Proceeds from selling an available for sale instruments		-	63
Purchase of property, plant and equipment and intangible assets		(507)	(114)
Proceeds from disposal of assets under operating lease		-	115
Proceeds/(payments) from disposal of property, plant and equipment and intangible assets		198	(109)
Net cash generated used in investing activities		(383)	(45)
Cash flows from financing activities			
Increase in borrowings	21	4,695	2,924
Decrease in borrowings	21	(5,674)	(5,128)
Dividend paid		(367)	(551)
Net cash used in financing activities		(1,346)	(2,755)
Effects of foreign exchange differences on cash and cash equivalents		12	(13)
Net decrease in cash and cash equivalents		(843)	(192)
Cash and cash equivalents at beginning of the year		3,544	3,736
Cash and cash equivalents at end of the year		2,701	3,544

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Unconsolidated statement of financial position as of 31 December 2013

Assets	Notes	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash and amounts due from banks	5	1,775	2,086
Obligatory reserve with the Croatian National Bank	6	2,033	2,485
Financial assets at fair value through profit or loss	7	3,518	4,129
Placements with and loans to other banks	8	1,453	1,983
Financial assets available for sale	9	6	4
Loans and advances to customers	10	22,090	22,824
Financial investments held to maturity	11	617	611
Investments in subsidiaries and associates	12	301	211
Property, plant and equipment	13	443	457
Intangible assets	14	190	194
Deferred tax assets	15	209	231
Other assets	16	370	338
Total assets		33,005	35,553

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Unconsolidated statement of financial position as of 31 December 2013 (continued)

Liabilities	Notes	Bank 2013 HRK millions	Bank 2012 HRK millions
Financial liabilities at fair value through profit or loss	17	652	846
Deposits from banks	18	543	588
Deposits from companies and other similar entities	19	7,895	8,284
Deposits from individuals	20	14,019	14,594
Borrowings	21	4,091	5,204
Provisions for liabilities and charges	22	159	128
Other liabilities	23	303	480
Total liabilities		27,662	30,124
Equity			
Share capital	33	3,621	3,621
Share premium	34	12	12
Capital reserve		1	1
Legal reserve	34	173	173
Fair value reserve	34	2	1
Retained earnings		1,534	1,621
Total equity		5,343	5,429
Total liabilities and equity		33,005	35,553

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Unconsolidated statement of total comprehensive income for the year ended 31 December 2013

	Notes	Bank 2013 HRK millions	Bank 2012 HRK millions
Interest and similar income	24	1,715	2,020
Interest expense and similar charges	25	(599)	(828)
Net interest income		1,116	1,192
Fee and commission income	26	475	438
Fee and commission expense	27	(196)	(161)
Net fee and commission income		279	277
Net trading income	28	134	71
Other operating income	29	85	145
Dealing and other income		219	216
Operating income		1,614	1,685
Operating expenses	30	(835)	(853)
Impairment losses on loans and advances to customers and other assets	31	(421)	(419)
(Charge)/release of provisions for liabilities and charges	22	(31)	19
Profit before tax		327	432
Income tax expense	32	(51)	(68)
Profit for the year		276	364
Other comprehensive income			
Net gain/(loss) on available for sale financial instruments		1	(16)
Other comprehensive income/(loss) for the year, net of tax		1	(16)
Total comprehensive income for the year		277	348
Earnings per share attributable to the equity holders of the parent	37	76	101

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Unconsolidated statement of changes in equity for the year ended 31 December 2013

	Share capital	Share premium	Capital reserve	Legal reserve	Fair value reserve	Retained earnings	Total
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
At 1 January 2012	3,621	12	1	173	17	1,808	5,632
Other comprehensive loss for the year, net of tax	-	-	-	-	(16)	-	(16)
Profit for the year	-	-	-	-	-	364	364
Dividend paid for 2011	-	-	-	-	-	(551)	(551)
At 31 December 2012	3,621	12	1	173	1	1,621	5,429
Other comprehensive income for the year	-	-	-	-	1	-	1
Profit for the year	-	-	-	-	-	276	276
Dividend paid for 2012	-	-	-	-	-	(363)	(363)
At 31 December 2013	3,621	12	1	173	2	1,534	5,343

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Unconsolidated statement of cash flow for the year ended 31 December 2013

	Notes	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash flows from operating activities			
Profit before tax		327	432
<i>Adjustments for:</i>			
- Amortisation and depreciation	30	87	99
- Foreign exchange differences	28	(115)	(48)
- Impairment losses	22,31	452	400
- Net losses on available for sale instruments		-	(21)
- Net interest income on trading and non-trading financial instruments	24,25	(1,116)	(1,192)
- Dividend income from investment in subsidiaries		(56)	(89)
<i>Changes in operating assets and liabilities</i>			
Net (decrease)/increase in financial assets at fair value through profit or loss		830	(11)
Net increase in placements with banks, with original maturity more than three months		(112)	(184)
Net decrease obligatory reserve with the Croatian National bank		459	308
Net decrease in loans and advances to customers		1,936	4,219
Net decrease in financial investment held to maturity		33	32
Net decrease/(increase) in other assets		10	(170)
Net decrease in financial liabilities at fair value through profit or loss		(264)	(5)
Net decrease in deposits from banks		(43)	(192)
Net decrease in deposits from companies and other similar entities		(467)	(949)
Net decrease in deposits from individuals		(973)	(281)
Net (decrease)/ increase other liabilities		(179)	264
Net cash from operating activities before tax		809	2,612
Income tax paid		(80)	(96)
Net cash from operating activities		729	2,516

Unconsolidated statement of cash flow for the year ended 31 December 2013 (continued)

	Notes	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash flows from investing activities			
Investment in subsidiaries		(90)	-
Net proceeds from sale of available-for-sale financial instruments		-	19
Dividend received		56	89
Proceeds from selling of property, plant and equipment and intangible asset		-	3
Purchase of property, plant and equipment and intangible assets		(69)	(78)
Net cash from investing activities		(103)	33
Cash flows from financing activities			
Increase of borrowings	21	2,275	1,443
Repayment of borrowings	21	(3,518)	(3,644)
Dividend paid		(363)	(551)
Net cash used in financing activities		(1,606)	(2,752)
Effects of foreign exchange differences on cash and cash equivalents		12	(13)
Net decrease in cash and cash equivalents		(968)	(216)
Cash and cash equivalents at beginning of the year	38	3,524	3,740
Cash and cash equivalents at end of the year	38	2,556	3,524

The accounting policies and other notes on pages 19 to 131 form an integral part of these financial statements.

Notes to the financial statements

1. General information

Raiffeisenbank Austria d.d. Zagreb (“the Bank” or “the Parent”) is a joint stock company incorporated and domiciled in Croatia. The Bank is the parent of the Raiffeisenbank Austria Zagreb d.d. Group (“the Group”). These financial statements are the financial statements of the Bank and the Group as defined in International Accounting Standard 27: “Consolidated and Separate Financial Statements”.

These financial statements were authorised by the Management Board on 26 March 2014 for issue to the Supervisory Board.

The principal accounting policies applied in the preparation of these financial statements are summarised below. Where specific accounting policies are aligned with accounting principles set out in International Financial Reporting Standards as adopted by the EU, reference may be made to certain Standards in describing the accounting policies of the Group; unless otherwise stated, these references are to Standards applicable at 31 December 2013.

Statement of compliance

The financial statements have been prepared in accordance with statutory accounting requirements for banks in Republic of Croatia. The Bank’s operations are subject to the Credit Institutions Act, in accordance with which the Bank’s financial reporting is regulated by the Croatian National Bank (“CNB”) which is the central monitoring institution of the banking system in Croatia. These financial statements have been prepared in accordance with these regulations.

The accounting regulations of the CNB are based on International Financial Reporting Standards as adopted by the EU. The principal differences between the accounting regulations of the CNB and recognition and measurement requirements of International Financial Reporting Standards as adopted by the EU are as follows:

- The CNB requires banks to recognise impairment losses, in statement of comprehensive income, on assets not identified as impaired (including sovereign risk assets) at prescribed rates (excluding assets carried at fair value). The Bank has made portfolio based provisions of HRK 361 million (2012: HRK 371 million) carried in the statement of financial position in compliance with these regulations, and has recognised income of HRK 8 million (2012: HRK 31 million)
- Although the Bank calculates impairment losses on corporate lending as the present value of the expected future cash flows, discounted at the instrument's original effective interest rate, in accordance with International Financial Reporting Standards, the CNB requires the amortisation of the discount calculated to be presented in the statement of comprehensive income within the movement on impairment losses on loans and advances to customers and other assets, rather than as interest income, as required by International Financial Reporting Standards as adopted by the EU. Additionally the CNB prescribes minimum levels of impairment losses against certain specifically identified impaired exposures, which may be different from the impairment loss required to be recognised in accordance with IFRS as adopted by the EU.
- In accordance with CNB requirements the Group and the Bank have classified leasehold improvements in total amount of HRK 70 million (2012: HRK 80 million) as intangible assets.

Notes to the financial statements (continued)

1. General information (continued)

Basis of preparation

The financial statements are prepared on the fair value basis for derivative financial instruments, trading assets and liabilities, other financial assets and liabilities at fair value through profit or loss, and financial and non-financial assets available for sale, except those for which a reliable measure of fair value is not available. Other financial assets and liabilities, and non-financial assets and liabilities, are stated at amortised or historical cost.

The financial statements are intended for general use and information; they are not intended for the purposes of any specific user or consideration of any specific transactions. Accordingly, users should not rely exclusively on these financial statements when making decisions.

Use of judgments and estimates

In preparing the financial statements, Management has made judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, and disclosure of commitments and contingencies at date of reporting, as well as amounts of income and expenses for the period. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances and information available at the date of the preparation of the financial statements, the results of which form the basis of making judgements about carrying amounts of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of revision and future periods if the revision affects both current and future periods. Judgments made by management in the application of applicable standards that have significant effects on the financial statements and estimates with a significant risk of material adjustment in the next year are discussed in Note 3.

The accounting policies have been consistently applied to all periods presented in these financial statements.

Notes to the financial statements (continued)

1. General information (continued)

The Bank also expects that, in the ordinary course of updating its accounting regulations, the CNB will take into account the following Standards and Interpretations issued by the International Accounting Standards Board and its International Financial Reporting Interpretations Committee, which were in issue as of the date on which these financial statements have been authorised for issue, but which are applicable to entities reporting under IFRS in periods commencing after 31 December 2012, and which may have an impact on the Group.

Standards and Interpretations effective in the current period

The following amendments to the existing standards issued by the International Accounting Standards Board and adopted by the EU are effective for the current period:

- **IFRS 13 “Fair Value Measurement”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to IFRS 1 “First-time Adoption of IFRS” – Severe Hyperinflation and Removal of Fixed Dates for First-time Adopters**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to IFRS 1 “First-time Adoption of IFRS” – Government Loans**, adopted by the EU on 4 March 2013 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to IFRS 7 “Financial Instruments: Disclosures” – Offsetting Financial Assets and Financial Liabilities**, adopted by the EU on 13 December 2012 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to IAS 1 “Presentation of financial statements” – Presentation of Items of Other Comprehensive Income**, adopted by the EU on 5 June 2012 (effective for annual periods beginning on or after 1 July 2012),
- **Amendments to IAS 12 “Income Taxes” – Deferred Tax: Recovery of Underlying Assets**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to IAS 19 “Employee Benefits” – Improvements to the Accounting for Post-employment Benefits**, adopted by the EU on 5 June 2012 (effective for annual periods beginning on or after 1 January 2013),
- **Amendments to various standards “Improvements to IFRSs (cycle 2009-2011)”** resulting from the annual improvement project of IFRS (IFRS 1, IAS 1, IAS 16, IAS 32, IAS 34) primarily with a view to removing inconsistencies and clarifying wording, adopted by the EU on 27 March 2013 (amendments are to be applied for annual periods beginning on or after 1 January 2013),
- **IFRIC 20 “Stripping Costs in the Production Phase of a Surface Mine”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2013).

The adoption of these amendments to the existing standards has not led to any changes in the Entity's accounting policies.

Notes to the financial statements (continued)

1. General information (continued)

Standards and Interpretations issued by IASB and adopted by the EU but not yet effective

At the date of authorization of these financial statements the following standards, amendments to the existing standards and interpretations issued by IASB and adopted by the EU were in issue but not yet effective:

- **IFRS 10 “Consolidated Financial Statements”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **IFRS 11 “Joint Arrangements”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **IFRS 12 “Disclosures of Interests in Other Entities”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **IAS 27 (revised in 2011) “Separate Financial Statements”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **IAS 28 (revised in 2011) “Investments in Associates and Joint Ventures”**, adopted by the EU on 11 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **Amendments to IFRS 10 “Consolidated Financial Statements”, IFRS 11 “Joint Arrangements” and IFRS 12 “Disclosures of Interests in Other Entities” – Transition Guidance**, adopted by the EU on 4 April 2013 (effective for annual periods beginning on or after 1 January 2014),
- **Amendments to IFRS 10 “Consolidated Financial Statements”, IFRS 12 “Disclosures of Interests in Other Entities” and IAS 27 (revised in 2011) “Separate Financial Statements” – Investment Entities**, adopted by the EU on 20 November 2013 (effective for annual periods beginning on or after 1 January 2014),
- **Amendments to IAS 32 “Financial instruments: presentation” – Offsetting Financial Assets and Financial Liabilities**, adopted by the EU on 13 December 2012 (effective for annual periods beginning on or after 1 January 2014),
- **Amendments to IAS 36 “Impairment of assets” - Recoverable Amount Disclosures for Non-Financial Assets**, adopted by the EU on 19 December 2013 (effective for annual periods beginning on or after 1 January 2014),
- **Amendments to IAS 39 “Financial Instruments: Recognition and Measurement” – Novation of Derivatives and Continuation of Hedge Accounting**, adopted by the EU on 19 December 2013 (effective for annual periods beginning on or after 1 January 2014).

Notes to the financial statements (continued)

2. General information (continued)

Standards and Interpretations issued by IASB but not yet adopted by the EU

At present, IFRS as adopted by the EU do not significantly differ from regulations adopted by the International Accounting Standards Board (IASB) except from the following standards, amendments to the existing standards and interpretations, which were not endorsed for use at date of authorization of these financial statements:

- **IFRS 9 “Financial Instruments”** (effective date was not yet determined),
- **IFRS 14 “Regulatory Deferral Accounts”** (effective for annual periods beginning on or after 1 January 2016),
- **Amendments to IFRS 9 “Financial Instruments” and IFRS 7 “Financial Instruments: Disclosures”** – Mandatory Effective Date and Transition Disclosures,
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- **IFRS 14 “Regulatory Deferral Accounts”** (effective for annual periods beginning on or after 1 January 2016),
- **Amendments to IAS 19 “Employee Benefits”** - Defined Benefit Plans: Employee Contributions (effective for annual periods beginning on or after 1 July 2014),
- **Amendments to various standards “Improvements to IFRSs (cycle 2010-2012)”** resulting from the annual improvement project of IFRS (IFRS 2, IFRS 3, IFRS 8, IFRS 13, IAS 16, IAS 24 and IAS 38) primarily with a view to removing inconsistencies and clarifying wording (amendments are to be applied for annual periods beginning on or after 1 July 2014),
- **Amendments to various standards “Improvements to IFRSs (cycle 2011-2013)”** resulting from the annual improvement project of IFRS (IFRS 1, IFRS 3, IFRS 13 and IAS 40) primarily with a view to removing inconsistencies and clarifying wording (amendments are to be applied for annual periods beginning on or after 1 July 2014),
- **IFRIC 21 “Levies”** (effective for annual periods beginning on or after 1 January 2014).

The Bank and the Group anticipate that the adoption of these standards, except IFRS 9, amendments to the existing standards and interpretations will have no material impact on the financial statements of the Bank and the Group in the period of initial application.

The Management of the Bank anticipates that the application of IFRS 9 in the future may have a significant impact on amounts reported in respect of the Bank's financial assets and financial liabilities. However, it is not practicable to provide a reasonable estimate of the effect of IFRS 9 until a detailed review has been completed.

At the same time, hedge accounting regarding the portfolio of financial assets and liabilities, whose principles have not been adopted by the EU, is still unregulated.

According to the Bank's and Group's estimates, application of hedge accounting for the portfolio of financial assets or liabilities pursuant to **IAS 39: “Financial Instruments: Recognition and Measurement”**, would not significantly impact the financial statements, if applied as at the statement of financial position date.

Notes to the financial statements (continued)

1. General information (continued)

Functional and presentation currency

These financial statements are presented in Croatian kuna (HRK), which is the functional currency. Amounts are rounded to the nearest million (unless otherwise stated).

The effective exchange rate as at 31 December 2013 was HRK 7.637643 to EUR 1 (2012: HRK 7.545624); HRK 5.549000 to USD 1 (2012: HRK 5.726794) and HRK 6.231758 to CHF 1 (2012: HRK 6.245343).

Changes in presentation or classification of the items in the financial statements

Where necessary, comparative information has been reclassified to achieve consistency with current financial year amounts and other disclosures.

Basis of consolidation

a) Consolidated and separate financial statements

Financial statements are presented for the Bank and the Group. The Group financial statements comprise the consolidated financial statements of the Bank and its subsidiary entities (disclosed in Note 12). The separate, unconsolidated financial statements of the Bank are also presented. As set out in Note 12 "Investment in subsidiaries" the Parent has classified its 50% investment in Raiffeisen leasing d.o.o. as a subsidiary, whose financial statements are included in the consolidated financial statements of the Group, even though the Parent does not have a majority of the equity of the investee, in accordance with CNB regulations.

b) Subsidiaries

Subsidiaries are those enterprises controlled by the Bank. Control exists when the Bank has the power, directly or indirectly, to govern the financial and operating policies of an enterprise so as to obtain benefits from its activities. The financial statements of the subsidiaries are included in the consolidated financial statements from the date that control commences until the date that control ceases.

c) Transactions with non-controlling interest

The Group applies a policy of treating transactions with non-controlling interests as transactions with parties external to the Group. Disposals to non-controlling interests result in gains and losses for the Group that are recorded in the statement of comprehensive income. Purchases from non-controlling interests may result in goodwill, being the difference between any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary.

d) Associates

Associates are all entities over which the Group has significant influence but not control. In the Group financial statements investments in associates are accounted for using the equity method. The Group's investment in associates includes goodwill (net of any accumulated impairment loss) identified on acquisition.

Notes to the financial statements (continued)

1. General information (continued)

Basis of consolidation (continued)

d) Associates (continued)

The Group's share of its associates post-acquisition profits or losses is recognised in the statement of comprehensive income, and its share of their post-acquisition movements in reserves is recognised in reserves. The cumulative post-acquisition movements are adjusted against the carrying amount of the investment. When the Group's share of losses in an associate equals or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise any further losses, unless it has incurred obligations or made payments on behalf of the associate.

Unrealised gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associate. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the assets transferred. Accounting policies of associates have been changed where necessary to ensure consistency with the policies adopted by the Group.

e) Transactions eliminated on consolidation

Intra-group balances and any unrealised gains and losses or income and expenses arising from intragroup transactions, are eliminated in preparing the consolidated financial statements. Unrealised gains arising from transactions with associates are eliminated to the extent of the Group's interest in the entity. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

2. Significant accounting policies

Interest income and expense

Interest income and expense are recognised in the statement of comprehensive income as they accrue, for all interest bearing financial instruments including those measured at amortised cost, at fair value through profit or loss, available for sale, and the interest income component of finance lease receivables, using the effective interest rate method except for financial instruments at fair value through profit or loss, where interest is accrued at the coupon rate. Such income and expense is presented as interest and similar income or interest expense and similar charges in the statement of comprehensive income. Interest expense also includes deposit insurance costs. Interest income and expense also include fee and commission income and expense in respect of loans provided to customers or borrowings from other banks, premium or discount amortisation, and other differences between the initial carrying amount of an interest bearing financial instrument and its value at maturity, recognised on an effective interest basis. Interest income and expense on all trading assets and liabilities are presented as interest income or expense.

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expense over the relevant period. The effective interest rate is the rate that discounts estimated future cash payments or receipts over the expected life of the financial instrument or, when appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. When calculating the effective interest rate, the Group does not consider future credit losses. The calculation includes all fees and percentage points paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs and all other premiums or discounts.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Fee and commission income and expense

Fee and commission income and expense arises on financial services provided by the Group and received by the Group, and mainly comprises fees related to domestic and foreign payments, the issue of guarantees and letters of credit, credit card business and other services provided by and to the Group including asset management and custodial services. Fee and commission income and expense are recognised in the statement of comprehensive income when the related service is performed.

Loan commitment fees for loans that are likely to be drawn down are deferred (together with related direct costs) and recognised as an adjustment to the effective interest rate on the loan. Commitment fees in relation to facilities where draw down is not probable are recognised over the term of the commitment. Loan syndication fees are recognised as revenue when the syndication has been completed and the Group has retained no part for itself, or has retained a part at the same effective interest rate as the other participants. Portfolio and other management advisory and service fees are recognised based on the applicable service contracts. Asset management fees related to investment fund management are recognised on an accruals basis over the period in which the service is provided. The same principle is applied for custody services that are continuously provided over an extended period of time.

Dividend income

Dividend income from equity securities or, in the case of the Parent's separate financial statements, investments in subsidiaries, is recognised in the statement of comprehensive income when the rights to receive the dividend are established.

Gains less losses from dealing and investment financial instruments

Gains less losses from dealing securities include unrealized and realized gains and losses arising from derivative financial instruments, trading debt securities and other financial instruments designated at fair value through profit or loss.

Gains less losses arising from investment securities comprise realized gains and losses from financial instruments available for sale.

Gains less losses arising from dealing in foreign currencies

Gains less losses from dealing in foreign currencies include unrealized and realized gains and losses arising from spot dealings in foreign currencies.

Foreign currencies

Transactions in foreign currencies are exchanged into HRK at the rate of exchange ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at date of reporting are translated into HRK at the foreign exchange rate ruling at that date. Foreign exchange differences arising from exchange are recognized in the statement of comprehensive income. Non-monetary assets and items that are measured in terms of historical cost in foreign currency are exchanged using the exchange rate at date of the transaction and are not retranslated at date of reporting.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Foreign currencies (continued)

Changes in the fair value of financial assets denominated in foreign currency classified as available for sale are analysed between translation differences resulting from changes in the amortised cost of the security, and other changes in the carrying amount of the security. The exchange differences are recognized in the statement of comprehensive income as part of the foreign exchange gains or losses on the revaluation of monetary assets and liabilities presented within other operating income in the statement of comprehensive income. Exchange differences on non-monetary financial assets, such as equity instruments classified as available for sale, are included in the fair value reserve in equity.

Financial instruments: classification

The Group classifies its financial instruments in the following categories: at fair value through profit or loss, loans and receivables, available for sale, held to maturity or financial liabilities. The classification depends on the purpose for which the financial instruments were acquired. The management determines the classification of financial instruments upon initial recognition.

a) Financial assets and financial liabilities at fair value through profit or loss

This category comprises: financial instruments held for trading (including derivatives), and those designated by management as at fair value through profit or loss at inception. The Group designates financial assets and liabilities at fair value through profit or loss when:

- the assets or liabilities are managed, evaluated and reported internally on a fair value basis; or
- the designation eliminates or significantly reduces an accounting mismatch which would otherwise arise.

b) Loans and receivables

This category comprises non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise when the Group provides money to a debtor with no intention of trading with the receivable and include loans to and receivables from banks, loans to and receivables from customers, and the obligatory reserve with the CNB.

c) Financial instruments held to maturity

This category comprises non-derivative financial assets with fixed or determinable payments and fixed maturities that the Group has the positive intention and ability to hold to maturity. These include purchased loans and receivables and some debt securities.

d) Financial assets available for sale

This category comprises non-derivative financial assets which are designated as available for sale or are not designated as loans and receivables, held-to-maturity investments, or financial assets at fair value through profit or loss. Financial assets designated as available for sale are intended to be held for an indefinite period of time, but may be sold in response to needs for liquidity or changes in interest rates, foreign exchange rates, or equity prices. Available-for-sale financial assets include certain debt and equity securities.

e) Other financial liabilities

Other financial liabilities comprise all financial liabilities which are not designated at fair value through profit or loss.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Financial instruments: recognition and derecognition

Purchases and sales of financial assets and financial liabilities at fair value through profit or loss, and financial assets held to maturity and available for sale, are recognised on the settlement date. Loans and receivables and financial liabilities at amortised cost are recognised when advanced to borrowers or received from lenders.

The Group derecognises financial instruments (in full or part) when the rights to receive cash flows from the financial instrument have expired or when it loses control over the contractual rights over financial assets. It occurs when the Group transfers substantially all the risks and rewards of ownership to another business entity or when the rights are realised, surrendered or have expired.

The Group derecognises financial liabilities only when the financial liability ceases to exist, i.e. when it is discharged, cancelled or has expired. If the terms of a financial liability change, the Group will cease recognising that liability and will instantaneously recognise a new financial liability, with new terms and conditions.

Realised gains and losses from the disposal of financial instruments are calculated by using the weighted average cost method.

Financial instruments: initial and subsequent measurement

Financial assets and liabilities are recognised initially at their fair value plus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

After initial recognition, the Group measures financial instruments at fair value through profit or loss and available for sale at their fair value, without any deduction for selling costs. Equity instruments that do not have a quoted market price in an active market and whose fair value cannot be reliably measured are measured at cost, less impairment if needed.

Loans and receivables and held-to-maturity investments and financial liabilities not designated at fair value through profit or loss are measured at amortised cost using the effective interest method.

Financial instruments: gains and losses

Gains or losses arising from a change in the fair value of financial assets or financial liabilities at fair value through profit or loss are recognised in the statement of comprehensive income.

Gains or losses from a change in the fair value of available-for-sale monetary assets are recognised directly in a fair value reserve within equity and are disclosed in the statement of changes in equity. Impairment losses, foreign exchange gains and losses, interest income and amortisation of premium or discount using the effective interest method on available-for-sale monetary assets are recognised in the statement of comprehensive income. Foreign exchange differences on equity instruments are part of the fair value of these instruments and are recognised in equity. Dividend income is recognised in the statement of comprehensive income. Upon sale or other derecognition of available-for-sale assets, any cumulative gains or losses on the instrument are transferred to the statement of comprehensive income.

Gains or losses arising from financial assets and financial liabilities carried at amortised cost are recognised as interest in the statement of comprehensive income over the period of amortisation. Gains or losses may also be recognised in the statement of comprehensive income when a financial instrument is derecognised or when its value is impaired.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Fair value measurement principles

The fair value of quoted financial instruments in an active market is based on their closing bid prices. If there is no active market for the financial instrument, or if, due to any other reason, the fair value cannot be reliably measured by the market price, the Group uses an internal evaluation model for fair value estimation as described in note 51. Such models include the use of prices achieved in recent transactions, reference to similar financial instruments, and discounted cash flow analysis, making maximum use of market inputs and relying as little as possible on entity-specific inputs. Where discounted cash flow techniques are used, estimated future cash flows are based on management's best estimate and the discount rate is a market rate.

The fair value of non-exchange-traded derivatives is estimated at the amount that the Group would receive or pay to terminate the contract on date of reporting taking into account current market conditions and the current creditworthiness of the counterparties.

Impairment of financial assets

a) Impairment of assets identified as impaired

Financial assets are reviewed at each reporting date to determine whether there is objective evidence of impairment. If any such indication exists, the asset's recoverable amount is estimated.

The Group estimates and performs impairment of all financial assets, except financial assets at fair value through profit or loss.

If any evidence of impairment exists for available-for-sale financial assets, the cumulative loss – measured as the difference between the acquisition cost and the current fair value, less any impairment loss on that financial asset previously recognised in profit or loss – is removed from equity and recognised in the statement of comprehensive income. Impairment losses recognised in the statement of comprehensive income on equity instruments are not reversed through the statement of comprehensive income. If, in a subsequent period, the fair value of a debt instrument classified as available for sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in profit or loss, the impairment loss is reversed through the statement of comprehensive income.

The recoverable amount of financial instruments measured at amortised cost is calculated as the present value of the expected future cash flows, discounted at the instrument's original effective interest rate. Short-term balances are not discounted.

Allowances for uncollectibility are made against the carrying amount of loans and advances that are identified as being impaired based on regular reviews of outstanding balances to reduce these loans and advances to their recoverable amounts (or lower amount if required by applicable CNB regulations). The expected cash flows for portfolios of similar assets are estimated based on previous experience and considering the credit rating of the underlying customers and late payments of interest or penalties. Increases in the impairment losses account are recognised in the statement of comprehensive income. When a loan is known to be uncollectable, all the necessary legal procedures have been completed, and the final loss has been determined, the loan is written off directly. If in a subsequent period the amount of impairment loss decreases and the decrease can be linked objectively to an event occurring after the write-down, the write-down or impairment loss is reversed through the statement of comprehensive income.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Impairment of financial assets (continued)

b) Impairment of assets not identified as impaired

In addition to the above described impairment losses on assets identified as impaired, the Bank recognises impairment losses, in the statement of comprehensive income, on on- and off-balance-sheet credit risk exposures not identified as impaired at rate of 1% as the bank has no internal methodology (2012 from 0.85 - 1.20%), in accordance with the accounting regulations of the CNB.

Debt securities carried at fair value were excluded from the basis of such calculation at date of reporting.

Raiffeisen Leasing ("the Leasing") reviews its portfolios of non-current loans and receivables to assess impairment at least on a quarterly basis. In determining whether an impairment loss should be recorded in the statement of comprehensive income, the Leasing makes judgements as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from a portfolio of loans and receivables before the decrease can be identified with an individual loan or receivable in that portfolio. This evidence may include observable data indicating that there has been an adverse change in the payment status of borrowers in a group, or national or local economic conditions that correlate with parameters relevant to assets in the group. Receivables from finance lease and loans that are individually assessed for impairment and found not to be impaired are included in groups of similar financial assets that are assessed for impairment on portfolio basis.

Management uses estimates based on historical loss experience for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when scheduling its future cash flows. The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce differences between loss estimates and actual loss experience.

Specific financial instruments

a) Cash and cash equivalents

Cash and cash equivalents comprise cash balances on hand, cash deposited with central banks, placements with other banks with original maturities of three months or less and items in course of collection and are carried at amortised cost in the statement of financial position.

b) Derivative financial instruments

The Group uses derivative financial instruments to hedge economically its exposure to currency risk and interest rate risk arising from operating, financing and investing activities. In accordance with its investment policies, the Group holds or issues a limited number of derivative financial instruments for the purpose of trading. Hedge accounting has not been applied and consequently, all derivative agreements are classified as financial instruments at fair value through profit or loss.

Derivative financial instruments include foreign currency agreements, forward and forward rate agreements, futures, interest rate swaps, cross currency swaps, options and other financial derivatives. They are initially recognised at fair value which is the value of consideration paid to acquire the instrument less transaction costs. Subsequent to initial recognition, derivatives are measured at fair value. The fair value is determined based on the quoted market price or, if more appropriate, based on discounted cash flow calculations. All derivative instruments are presented as assets if their fair value is positive and as liabilities if their fair value is negative.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Specific financial instruments (continued)

b) Derivative financial instruments (continued)

Some hybrid contracts contain both a derivative and a non-derivative component. In such cases, the derivative component is termed an embedded derivative. An embedded derivative is treated as a separate derivative and classified at fair value through the statement of comprehensive income, except where its recognition is not in conflict with the requirements of the CNB, when the economic characteristics and risks of the embedded derivatives are not closely related to the host contract and where the hybrid contract itself is not measured at fair value through profit or loss with the presentation of all unrealised gains and losses in the statement of comprehensive income unless there is a reliable fair value measure.

Changes in the fair value of derivatives are included in net trading income.

c) Treasury bills and debt securities

Treasury bills and debt securities that the Group holds for the purpose of short-term profit taking are classified as trading financial instruments, included as financial instruments at fair value through profit or loss at inception. Treasury bills that the Group has the intent and ability to hold to maturity are classified as held-to-maturity assets. Other treasury bills and debt securities are classified as available for sale.

d) Equity securities and investments in open ended investment funds

Equity securities and investments in open ended investment funds are classified as at fair value through profit or loss or available for sale.

e) Placements with banks

Placements with banks are classified as loans and receivables and are carried at amortised cost less impairment losses.

f) Loans and advances to customers

Loans and advances are presented net of impairment losses. In accordance with CNB requirements, the amortisation of any discounts included within impairment losses is included in impairment losses.

g) Investments in subsidiaries

In the Bank's separate financial statements investments in subsidiaries are accounted for at cost less impairment losses.

Other equity securities are classified as at fair value through profit and loss or available-for-sale financial assets and measured at fair value.

h) Borrowings

Interest-bearing borrowings are recognised initially at fair value, less attributable transaction costs. Subsequent to initial recognition, interest-bearing borrowings are stated at amortised cost with any difference between proceeds (net of transaction costs) and redemption value being recognised in the statement of comprehensive income over the period of the borrowings on an effective interest basis.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Specific financial instruments (continued)

i) Repurchase and sale buy-back agreements

The Group enters into purchases/(sales) of investments under agreements to resell (repurchase) substantially identical investments at a certain date in the future at a fixed price. Investments purchased subject to such commitments to resell them at future dates are not recognised. The amounts paid are recognised in loans and advances to either banks or customers. The receivables are shown as collateralised by the underlying security. Investments sold under repurchase agreements continue to be recognised in the statement of financial position and are measured in accordance with the accounting policy for the relevant financial asset at amortised cost or at fair value as appropriate. The proceeds from the sale of the investments are reported as liabilities to either banks or customers.

The difference between the sale and repurchase consideration is recognised on an accrual basis over the period of the transaction and is included in interest income or expense.

The Group also enters into linked sale and buy-back transactions. In accordance with their substance, these are similarly accounted for as transactions under repurchase or resale agreements, as described above.

j) Bonds issued

Bonds issued by the Bank are classified as other liabilities and are initially recorded at the fair value of the consideration received, net of transaction costs. Subsequent to initial recognition bonds issued by the Bank are stated at amortised cost, net of the nominal value of any repurchased bonds. Any premium or discount on issue is debited or credited to interest expense on an effective interest rate basis.

Income tax

The income tax charge is based on taxable profit for the year and comprises current and deferred tax. Income tax is recognised in the statement of comprehensive income except to the extent that it relates to items recognised directly in equity, in which case it is recognised in equity. Current tax is the expected tax payable on the taxable income for the year, using the tax rates enacted or substantially enacted at date of reporting, and any adjustments to tax payable in respect of previous years.

Deferred taxes are calculated by using the balance sheet liability method. Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Deferred tax assets and liabilities are measured by using the tax rates expected to apply to taxable profit in the years in which those temporary differences are expected to be recovered or settled based on tax rates enacted or substantially enacted at date of reporting.

The measurement of deferred tax liabilities and deferred tax assets reflects the tax consequences that would follow from the manner in which the enterprise expects, at date of reporting, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are not discounted and are classified as non-current assets and/or liabilities in the statement of financial position. Deferred tax assets are recognised when it is probable that sufficient taxable profits will be available against which the deferred tax assets can be utilised. At each statement of financial position date, the Group reassesses unrecognised potential deferred tax assets and the carrying amount of recognised deferred tax assets.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Property, plant and equipment

Items of property, plant and equipment are stated at historical cost or deemed cost, less accumulated depreciation and, if any, impairment losses.

The Group recognises in the carrying amount of an item of property, plant and equipment the cost of replacing part of such an item when that cost is incurred if it is probable that future economic benefits embodied with the item will flow to the Group and the cost of the item can be measured reliably. All other expenditure on repairs and maintenance is expensed as incurred.

Leases in terms of which the Group as a lessor assumes substantially all the risks and rewards of ownership are classified as operating leases. Plant and equipment acquired in connection with such leases are stated at an amount equal to the lower of their fair value and the present value of the minimum lease payments at inception of the leases, less accumulated depreciation and impairment losses. Assets under operating leases are depreciated on a straight line basis so as to write down the cost of the assets over the estimated lease period to their recoverable residual values.

Depreciation is provided on a straight-line basis to allocate the costs of assets to their residual values over their estimated economic useful life. Land and assets under construction or developed are not depreciated. The estimated useful lives are as follows:

	2013	2012
Buildings	50 years	50 years
Equipment	4 years	4 years
Office furniture	4 years	4 years
Assets under operating leases	2 – 20 years	2 – 20 years

The assets' residual values, depreciation method and useful lives are reviewed, and adjusted if appropriate, at each statement of financial position date. The useful life of investment was changed during the 2012 from 30 to 50 years. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount. Gains and losses on disposals are determined by comparing proceeds with carrying amount, and are included in the statement of comprehensive income.

Intangible assets

Intangible assets are stated at cost less accumulated amortisation and impairment losses. Expenditure on development activities are capitalised if all of the features required by IAS 38 "Intangible assets" are satisfied. Depreciation is provided on a straight-line basis over the estimated useful lives of intangible assets. Costs associated with developing or maintaining intangible assets are recognised as an expense as incurred. In accordance with CNB regulations, intangible assets include leasehold improvements.

Intangible assets are depreciated on a linear basis over their estimated useful economic lives as follows:

	2013	2012
Leasehold improvements	1 - 20 years	1 - 20 years
Software	5 - 8 years	5 - 8 years

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Non-current assets held for sale

Initially, non-current assets held for sale are recognised at the lower of carrying amount and fair value less costs to sell.

The Group discontinues to classify an asset as held for sale if its sale is no longer highly probable. The Group measures non-current assets that cease to be classified as held for sale at the lower of the asset's carrying amount before the asset was classified as held for sale, adjusted for any depreciation, amortisation or revaluations and its recoverable amount at the date of subsequent decision not to sell. Any gain or loss from disposal or reclassification of non-current assets held for sale is recognised in the statement of comprehensive income as incurred.

Non-current assets held for sale include foreclosed assets acquired in settlement of impaired collateralized receivables. Non-current assets are classified as held for sale if their carrying amount will be recovered principally through a sale transaction rather than through continuing use. This condition is regarded as met only when the asset is available for immediate sale in its present condition subject only to terms that are usual and customary for sales of such asset and its sale is highly probable. Management must be committed to the sale, which should be expected to qualify for recognition as a completed sale within one year from the date of classification.

Impairment of non-financial assets

The recoverable amount of property, plant and equipment and intangible assets is the higher of the asset's fair value less costs to sell and value in use. For the purpose of assessing impairment, assets are grouped at the lowest level for which there are separately identifiable cash flows (cash-generating units). In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or cash-generating unit. Non-financial assets that have suffered impairment are reviewed for possible reversal of the impairment at each date of reporting. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount and to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation, if no impairment loss had been recognised.

Impairment of non-financial assets is recognised in the statement of financial position.

Provisions for liabilities and charges

The Group recognises a provision when it has a present obligation as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate can be made of the obligation.

Provisions are recognised when the Group has a present obligation as a result of a past event, and it is probable that the Group will be required to settle that obligation. The management determines the adequacy of the provision based upon reviews of individual items, recent loss experience, current economic conditions, the risk characteristics of the various categories of transactions and other pertinent factors.

Provisions are released only for such expenditure in respect of which provision are recognised at inception. If the outflow of economic benefits to settle the obligations is no longer probable, the provision is reversed.

Leases – Group as lessor

a) Finance leases

Leases where the Group as lessor transfers substantially all the risks and rewards incidental to ownership to the lessee are classified as finance leases. A receivable at an amount equal to the present value of the lease payments, including any guaranteed residual value, is recognised. The difference between the gross receivable and the present value of the receivable is unearned finance income and is recognised over the term of the lease using the effective interest rate method. Finance lease receivables are included in loans and advances to customers.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Leases – Group as lessor (continued)

b) Operating leases

Leases where the Group as lessor retains substantially all the risks and rewards incidental to ownership are included in tangible and intangible assets at cost net of accumulated depreciation. Rental income under operating leases is recognised in the statement of comprehensive income on a straight-line basis over the term of the lease.

Employee benefits

a) Defined pension contributions

The Group pays contributions to mandatory pension plans on a mandatory, contractual basis. The Group has no further payment obligations once the contributions have been paid. The contributions are recognised as employee benefit expense when they are due.

Since the Group records severance payments and jubilee awards based on actuarial calculations, all gains and losses from increases and decreases in the present value of the defined benefit obligation, which arise from actuarial risks, are recorded through other comprehensive income.

b) Share based compensation

The Bank operates share-based compensation plan allowing the Bank's employees to purchase its preference shares, at the market price at the date of the purchase. As the shares are sold to the employees at a price equalling the fair value of the shares at the grant date, the fair value of the service equals zero and the Bank has not recognised any expense in respect of the share based payments.

c) Long-term service benefits

The Bank provides employees with jubilee and one-off retirement awards. The obligation and costs of these benefits are determined by using a projected unit credit method. The projected unit credit method considers each period of service as giving rise to an additional unit of benefit entitlement and measures each unit separately to build up the final obligation. The obligation is measured at the present value of estimated future cash flows using a discount rate that is similar to the interest rate on government bonds where the currency and terms of the government bonds are consistent with the currency and estimated terms of the benefit obligation.

d) Pension insurance

Pension insurance provisions have been computed by the Group's licensed actuary, in accordance with the method prescribed by the Law on Pension Insurance Companies and Payment of Pensions based on Individual Capitalised Savings.

Dividends

Dividends are recognised when declared by shareholders in General Assembly meeting.

Share capital

Share capital represents the nominal value of paid-in ordinary and non-redeemable noncumulative preference shares classified as equity, on which dividends are payable at the discretion of the ordinary shareholders, and are stated in HRK at nominal value.

Notes to the financial statements (continued)

2. Significant accounting policies (continued)

Treasury shares

When the Bank repurchases ordinary or preference shares, the consideration paid is deducted from equity attributable to the Bank's equity holders until the shares are cancelled, reissued or disposed of. When such shares, which are classified as treasury shares, are subsequently sold or reissued, any consideration received, net of transaction costs, is included in equity attributable to the Bank's equity holders.

Retained earnings

Any profit for the year after appropriations is transferred to reserves, in accordance with General Assembly decisions.

Earnings per share

The Bank presents earnings per share (EPS) data for its ordinary shares. EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Bank by the weighted average number of ordinary shares outstanding during the period.

Off-balance-sheet commitments and contingent liabilities

In the ordinary course of business, the Group enters into credit related commitments which are recorded in off-balance-sheet accounts and primarily include guarantees, letters of credit and undrawn loan commitments. Such financial commitments are recorded in the Group's statement of financial position if and when they become payable.

Managed funds for and on behalf of third parties

The Group manages assets on behalf of other companies and individuals for which a fee is charged. As these assets do not represent assets of the Group, they are excluded from the statement of financial position.

Offsetting

Financial assets and liabilities are offset and the net amount is reported in the statement of financial position when the Group has a legally enforceable right to set off the recognised amount and the transactions are intended to be settled on a net basis, or to release the assets and settle the liabilities simultaneously.

Notes to the financial statements (continued)

3. Significant accounting estimates and judgements

The Group makes estimates and assumptions about uncertain events, including estimates and assumptions about the future. Such accounting assumptions and estimates are regularly evaluated, and are based on historical experience and other factors such as the expected flow of future events that can be rationally assumed in existing circumstances, but nevertheless necessarily represent sources of estimation uncertainty. The estimation of impairment losses in the Bank's credit risk portfolio represents the major source of estimation uncertainty. This and other key sources of estimation uncertainty, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. Significant judgements made in determining the most appropriate methodology for estimating the fair value of financial instruments carried at fair value, and other significant judgements affecting how items and transactions are accounted for, are also described below.

Impairment losses on loans and receivables

The Bank monitors the creditworthiness of its customers on an ongoing basis. In accordance with CNB regulations, the need for impairment of the Bank's on- and off-balance-sheet credit risk exposure is assessed at least quarterly. Impairment losses are made mainly against the carrying value of loans and advances to corporate and retail customers (summarised in Note 10), placements with and loans to other banks (Note 8) and as provisions for liabilities and charges arising from off-balance-sheet risk exposure to customers, mainly in the form of guarantees and documentary letters of credits (summarised in Notes 22 and 41). Impairment losses are also considered for credit risk exposures to banks, and for other assets not carried at fair value, where the primary risk of impairment is not credit risk.

Summary of impairment losses for customers	Notes	Group	Group	Bank	Bank
		2013	2012	2013	2012
		HRK	HRK	HRK	HRK
		millions	millions	millions	millions
Impairment losses on balance sheet exposure	5,6,7,8,10,11,16	2,471	2,111	2,375	2,053
Provision for off-balance-sheet exposure	22	107	95	107	95
		2,578	2,206	2,482	2,148

Notes to the financial statements (continued)

3. Significant accounting estimates and judgements

Financial assets carried at amortised cost

The Group first assesses whether objective evidence of impairment exists individually for assets that are individually significant (mainly corporate exposures) and collectively for assets that are not individually significant (mainly retail exposures). However, assets assessed individually as unimpaired are then included in groups of assets with similar credit risk characteristics. These portfolios are then assessed collectively for impairment.

The Group estimates impairment losses in cases where it judges that the observable data indicates the likelihood of a measurable decrease in the estimated future cash flows of the asset or portfolio of assets. Such evidence includes delinquency in payments or other indications of financial difficulty of borrowers; and adverse changes in the economic conditions in which borrowers operate or in the value or enforceability of security, where these changes can be correlated with defaults.

The Group takes into consideration the combined effect of several events when assessing impairment and uses its experienced judgement in cases where the observable data required to estimate impairment is limited. In estimating impairment losses on items individually or collectively assessed as impaired, the Group uses a flow rate model for retail loan portfolio developed by the Bank's parent bank in Austria, and also has regard to the ranges of impairment loss prescribed by the CNB based on the age of overdue amounts. In estimating impairment losses on items individually assessed as impaired for non-retail portfolio the Group uses discounted cash flow model.

At the year end, the gross value of specifically impaired loans and advances, and the rate of impairment loss recognised, was as follows:

	2013			2012		
	Corporate	Retail	Total	Corporate	Retail	Total
The Group						
Gross value of exposure (in HRK millions)	2,665	1,180	3,845	3,207	1,031	4,238
Impairment rate (in %)	57%	58%	57%	40%	54%	43%
The Bank						
Gross value of exposure (in HRK millions)	2,485	1,180	3,665	3,058	1,031	4,089
Impairment rate (in %)	57%	58%	58%	40%	54%	43%

Each additional increase of one percentage point in the impairment rate on the gross portfolio of specifically identified impaired loans at 31 December 2013 would lead to the recognition of an additional impairment loss of HRK 38.4 million (2012: HRK 41 million) at the Bank level and an additional impairment loss of HRK 36.6 million (2012: HRK 42.3 million) at the Group level.

The amount of impairment losses at 31 December 2013 estimated on a portfolio basis amounted to HRK 361 million (2012: HRK 371 million) of the relevant on-and off-balance-sheet exposure. The total of these portfolio based impairment losses amounted to 1.1% (2012: 1.05%) of loans and advances to customers and to 1% (2012: 0.97%) on off-balance-sheet exposure, in both cases net of amounts individually assessed as impaired.

Notes to the financial statements (continued)

3. Significant accounting estimates and judgements (continued)

Fair value of derivatives

The fair value of OTC derivatives are determined by using valuation techniques. Where valuation techniques (for example, models) are used to determine fair values, they are validated and periodically reviewed by qualified personnel independent of the area that created them. All models are certified before they are used, and models are calibrated to ensure that outputs reflect actual data and comparative market prices.

Fair value of treasury bills

The Bank determines the fair value of treasury bills issued by the Ministry of Finance of the Republic of Croatia, using an internal model which considers their remaining maturity and the latest available auction prices of equivalent instruments. As at 31 December 2013, the carrying amount of treasury bills classified as financial assets at fair value through profit or loss was HRK 1,147 million (2012: HRK 1,671 million).

Provisions for severance payments and

In calculating provisions for severance payments, the Group discounts expected future cash flows in respect of the liabilities, using discount rates that, in opinion of the Bank's management, best represent the time value of money.

Provisions for court cases

Provisions are recognized when the Group has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made. Provisions are maintained at the level that the Group's management considers sufficient for absorption of incurred losses. The management determines the sufficiency of provisions on the basis of insight into specific items, current legal circumstances, as well as other relevant factors.

According to the CNB decision a credit institution shall allocate litigation to risk groups A (no risk of loss established or a cash flow outflow or less than 10% of the total estimated amount), B (a risk of loss established or a cash outflow between 10% and 70% of total amount estimated) or C (high risk of loss established or a cash outflow of more than 70% of the total amount estimated). In determining the current value of future cash flows, taking into account all factors that have influenced or will influence the time effect of the value of money, the Bank applies a discount rate in the amount of legal penalty interest, and in the amount of CNB discount rate applicable for the last day of the half year preceding the current half year increased by 8 basis points for court cases led against the Bank by corporate entities, and 5 basis points for all other court cases led against the Bank.

Provisions for court cases are booked in a credit institution's books as the cost of provision for the period in which the provisions are recognized.

Pension insurance

The Group undertakes to provide pensions to savers in specially regulated obligatory and voluntary private pension funds in accordance with specific legal requirements. Once savers become pensionable, their savings in regulated pension funds are transferred to a regulated pension insurance company selected by the member. The pension insurance company thereby undertakes to provide pensions to the former members of compulsory pension funds during their lifetime in accordance with the funds transferred. Pension benefits to former members of voluntary pension funds will be paid over their lifetime or for a predetermined fixed period in accordance with contracted arrangements. Currently, Raiffeisen mirovinsko osiguravajuće društvo d.o.o. is the only such regulated pension insurance company in Croatia.

Technical reserves have been computed by the Group's licensed actuary, in accordance with methods prescribed by the Law on Pension Insurance Companies and Payment of Pensions based on Individual Capitalised Savings, and in accordance with formulae pre-approved by the Croatian Financial Services Supervisory Agency.

The actual liability is necessarily uncertain. The principal assumptions underlying the calculation of the technical reserves are the use of newer Republic of Croatia mortality tables from 2000-2002 and of technical interest rates at 2.5%-4% per annum.

Notes to the financial statements (continued)

3. Significant accounting estimates and judgements (continued)

Taxation

The Group provides for tax liabilities in accordance with the tax laws of the Republic of Croatia. Tax returns are subject to the approval of the tax authorities who are entitled to carry out subsequent inspections of taxpayers' records.

4. Segment reporting

A segment is a distinguishable component of the Group that is engaged either in providing products or services (business segment), or in providing products or services within a particular economic environment (geographical segment), which is subject to risks and rewards that are different from those of other segments. Limited segment information is presented in respect of the Group's business segments. The primary format, business segments, is based on the Bank's management and internal reporting structure.

Business segments

The Group comprises the following main business segments:

<i>Corporate Banking</i>	Includes loans, deposits and other transactions and balances with corporate customers, and leasing activities at Group level;
<i>Retail Banking</i>	Includes loans, deposits and other transactions and balances with retail customers;
<i>Treasury</i>	Undertakes the Group's funding and centralised risk management activities through borrowings, issues of debt securities, use of derivatives for risk management purposes and investing in liquid assets such as short-term placements and corporate and government debt securities;
<i>Asset management</i>	Includes management of investment and pension funds under Group management;
<i>Shared services</i>	Undertakes Group property management activities and centralised advertising and marketing services.

Notes to the financial statements (continued)

4. Segment reporting (continued)

2013 Group HRK millions	Corporate	Retail	Treasury	Asset management	Shared services	Unallocated	Total 2013
Net interest income	415	548	221	23	(4)	-	1,203
Net fee and commission income	144	96	18	93	(1)	-	350
Dealing and other income	299	29	41	148	14	-	531
Operating income	858	673	280	264	9	-	2,084
Operating expenses	(498)	(451)	(48)	(193)	(18)	-	(1,208)
Impairment losses on loans and advances to customers and other assets	(288)	(172)	(1)	-	-	-	(461)
Provisions for liabilities and charges	(33)	2	-	-	-	-	(31)
Operating expenses	(819)	(621)	(49)	(193)	(18)	-	(1,700)
Profit before tax	39	52	231	71	(9)	-	384
Income tax expense	-	-	-	-	-	(89)	(89)
Profit for the year	39	52	231	71	(9)	(89)	295
Segment assets	12,429	11,459	9,994	426	11	-	34,319
Unallocated assets	-	-	-	-	-	1,833	1,833
Total assets	12,429	11,459	9,994	426	11	1,833	36,152
Segment liabilities	10,433	14,236	5,483	311	160	-	30,623
Equity	-	-	-	-	-	5,529	5,529
Total equity and liabilities	10,433	14,236	5,483	311	160	5,529	36,152

Notes to the financial statements (continued)

4. Segment reporting (continued)

2012 Group HRK millions	Corporate	Retail	Treasury	Asset management	Shared services	Unallocated	Total 2012
Net interest income	414	608	184	21	-	-	1,227
Net fee and commission income	164	90	7	82	(1)	-	342
Dealing and other income	332	33	(24)	118	25	-	484
Operating income	910	731	167	221	24	-	2,053
Operating expenses	(492)	(469)	(57)	(158)	(46)	-	(1,222)
Impairment losses on loans and advances to customers and other assets	(329)	(96)	1	(2)	-	-	(426)
Provisions for liabilities and charges	9	8	2	-	-	-	19
Operating expenses	(812)	(557)	(54)	(160)	(46)	-	(1,629)
Profit before tax	98	174	113	61	(22)	-	424
Income tax expense	-	-	-	-	-	(85)	(85)
Profit for the year	98	174	113	61	(22)	(85)	339
Segment assets	12,071	11,646	12,350	379	41	-	36,487
Unallocated assets	-	-	-	-	-	1,981	1,981
Total assets	12,071	11,646	12,350	379	41	1,981	38,468
Segment liabilities	11,068	14,654	6,885	245	5	-	32,857
Equity	-	-	-	-	-	5,611	5,611
Total equity and liabilities	11,068	14,654	6,885	245	5	5,611	38,468
2013							
Bank HRK millions		Corporate	Retail	Treasury	Unallocated		Total 2013
Net interest income		347	548	221	-	-	1,116
Net fee and commission income		165	96	18	-	-	279
Dealing and other income		93	29	97	-	-	219
Operating income		605	673	336	-	-	1614
Operating expenses		(336)	(451)	(48)	-	-	(835)
Impairment losses on loans and advances to customers and other assets		(248)	(172)	(1)	-	-	(421)
Provisions for liabilities and charges		(33)	2	-	-	-	(31)
Operating expenses		(617)	(621)	(49)	-	-	(1287)
Profit before tax		(12)	52	287	-	-	327
Income tax expense		-	-	-	(51)	-	(51)
Profit for the year		(12)	52	287	(51)	-	276
Segment assets		10,847	11,459	9,994	-	-	32,300
Unallocated assets		-	-	-	705	-	705
Total assets		10,847	11,459	9,994	705	-	33,005
Segment liabilities		7,944	14,235	5,483	-	-	27,662
Equity		-	-	-	5,343	-	5,343
Total equity and liabilities		7,944	14,235	5,483	5,343	-	33,005

Notes to the financial statements (continued)

4. Segment reporting (continued)

2012					
Bank	Corporate	Retail	Treasury	Unallocated	Total
HRK millions					2012
Net interest income	400	608	184	-	1,192
Net fee and commission income	180	90	7	-	277
Dealing and other income	115	33	68	-	216
Operating income	695	731	259	-	1,685
Operating expenses	(327)	(469)	(57)	-	(853)
Impairment losses on loans and advances to customers and other assets	(324)	(96)	1	-	(419)
Provisions for liabilities and charges	9	8	2	-	19
Operating expenses	(642)	(557)	(54)	-	(1,253)
Profit before tax	53	174	205	-	432
Income tax expense	-	-	-	(68)	(68)
Profit for the year	53	174	205	(68)	364
Segment assets	10,589	11,646	12,350	-	34,585
Unallocated assets	-	-	-	968	968
Total assets	10,589	11,646	12,350	968	35,553
Segment liabilities	8,585	14,654	6,885		30,124
Equity	-	-	-	5,429	5,429
Total equity and liabilities	8,585	14,654	6,885	5,429	35,553

Notes to the financial statements (continued)

5. Cash and amounts due from banks

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash in hand	621	658	621	658
Items in the course of collection	1	1	1	1
Gyro account with the Croatian National Bank	1,012	1,223	1,012	1,223
Current accounts with other banks				
- with parent bank	90	157	53	157
- with other Raiffeisen Bank International AG ("the RBI") group banks	2	1	2	1
- with other banks	99	61	99	61
	1,825	2,101	1,788	2,101
Impairment losses	(13)	(15)	(13)	(15)
	1,812	2,086	1,775	2,086

a) Movement in impairment losses for cash and amounts due from banks

			Unidentified losses	
At 1 January	15	19	15	19
Net charge through statement of profit or loss	(2)	(4)	(2)	(4)
At 31 December	13	15	13	15

6. Obligatory reserve with the Croatian National Bank

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Obligatory reserve in domestic currency	1,748	2,065	1,748	2,065
Obligatory reserve in foreign currency	308	446	308	446
	2,056	2,511	2,056	2,511
Impairment losses	(23)	(26)	(23)	(26)
	2,033	2,485	2,033	2,485

Notes to the financial statements (continued)

6. Obligatory reserve with the Croatian National Bank (continued)

a) Movement in impairment losses for obligatory reserve with the Croatian National Bank

			Unidentified losses	
At 1 January	26	29	26	29
Net charge through statement of profit or loss	(3)	(3)	(3)	(3)
At 31 December	23	26	23	26

The obligatory reserve represents amounts required to be deposited with the Croatian National Bank (“the CNB”).

The HRK obligatory reserve requirement at 31 December 2013 represented 12% of the relevant HRK sources of funds – deposits, borrowings and other financial liabilities (2012: 13.5%). At least 70% (2012: 70%) of the total obligatory reserve requirement must be deposited on a special account with the CNB and the remainder may be held in cash and/or on gyro accounts. At year end the Bank held 70% (2012: 70%) of the total requirement in a special obligatory reserve deposit account with the CNB. Interest is received on a monthly basis.

The foreign currency obligatory reserve requirement at 31 December 2013 represented 12% (2012: 13.5%) of both foreign currency personal and corporate deposits and foreign currency borrowings.

At 31 December 2013 60% (2012: 60%) of this foreign currency obligatory reserve was deposited with the CNB in accordance with requirements and the remainder was placed with foreign banks in accordance with CNB selection criteria. In accordance with requirements 75% (2012: 75%) of the total foreign currency obligatory reserve is included in the HRK obligatory reserve and is maintained in HRK in accordance with CNB regulations.

Notes to the financial statements (continued)

7. Financial assets at fair value through profit or loss

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Trading instruments				
Debt securities:				
- Domestic government bonds, listed	550	125	550	125
- Foreign government bonds, listed	275	229	275	229
- Treasury bills issued by the Ministry of Finance	667	688	667	688
- Treasury bills issued by the foreign government, quoted	267	-	267	-
- Bonds issued by banks, listed	856	830	856	830
- Securities issued by companies, listed	-	-	-	-
	2,615	1,872	2,615	1,872
Equity instruments, listed	9	20	9	20
Positive fair value of OTC derivative instruments	55	66	62	66
Gain on unsettled OTC foreign exchange spot transactions	1	2	1	2
	56	68	63	68
Accrued interest	22	23	22	23
Total trading instruments	2,702	1,983	2,709	1,983
Financial assets designated at fair value through profit or loss				
Debt securities:				
- Domestic government bonds, listed	92	37	-	-
- Bonds issued by banks, listed	12	23	12	23
- Securities issued by companies, listed	334	325	333	324
- Treasury bills issued by the Ministry of Finance	461	964	461	964
- Treasury bills issued by the foreign government, quoted	-	830	-	830
	899	2,179	806	2,141
Investments in investment funds managed by related and third parties	4	-	-	-
Accrued interest	15	13	13	12
Total financial assets designated at fair value through profit or loss	918	2,192	819	2,153
Impairment losses	(10)	(7)	(10)	(7)
TOTAL	3,610	4,168	3,518	4,129

The fair value of securities included in trading instruments pledged as collateral for repo transactions amounted at the year end to HRK 76 millions of trading instruments (2012: HRK 187 million), whereas there were no instruments pledged as collateral for repo transactions in financial assets designated at fair value through profit and loss (2012: HRK 108 million).

Notes to the financial statements (continued)

7. Financial assets at fair value through profit or loss (continued)

a) Movement in impairment losses

				Identified losses
At 1 January	7	-	7	-
Net charge through statement of profit or loss	3	7	3	7
At 31 January	10	7	10	7

8. Placements with and loans to other banks

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Loans	353	668	353	668
Deposits	920	1,416	751	1,339
Deposits with the Croatian National Bank	370	-	370	-
Accrued interest	-	1	-	1
	1,643	2,085	1,474	2,008
Impairment losses	(21)	(25)	(21)	(25)
	1,622	2,060	1,453	1,983

Group deposits include a guarantee deposit of HRK 60 million (2012: HRK 56 million) placed by Raiffeisen mirovinsko društvo za upravljanje obveznim mirovinskim fondom d.d. with custodian bank in accordance with the Law on Mandatory and Voluntary Pension Funds. These deposits, which are in the form of rolling short term deposits, are not available for the Group's liquidity requirements and their use is restricted.

Deposits with the Croatian National Bank are related to the compulsory Croatian National Bank bills denominated in HRK with the maturity on 12 December 2016 and the possibility of early redemption in case of the bank's credit growth.

Notes to the financial statements (continued)

8. Placements with and loans to other banks (continued)

a) Movement in impairment losses for placements and loans to other banks

Group/Bank	2013		2012			
	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions
At 1 January	4	21	25	4	18	22
Net charge through statement of profit or loss	-	(5)	(5)	-	3	3
Net foreign exchange gain	1	-	1	-	-	-
At 31 December	5	16	21	4	21	25

9. Financial assets available for sale

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Debt securities:				
- Domestic government bonds, listed on stock exchange	69	83	-	-
- Securities issued by companies, listed on stock exchange	8	9	-	-
Equity securities, not listed on stock exchange	6	4	6	4
Accrued interest	2	2	-	-
	85	98	6	4

Notes to the financial statements (continued)

10. Loans and advances to customers

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Loans to companies and similar entities				
- denominated in domestic currency	3,682	4,055	3,703	4,049
- denominated in or linked to foreign currency	10,261	9,960	9,112	9,053
Loans to individuals				
- denominated in domestic currency	4,812	4,633	4,812	4,633
- denominated in or linked to foreign currency	6,665	6,981	6,665	6,981
Finance lease receivables, denominated in or linked to foreign currency	695	816	-	-
- accrued interest	195	179	176	167
- less deferred income	(135)	(136)	(133)	(133)
	26,175	26,488	24,335	24,750
Impairment losses	(2,331)	(1,975)	(2,245)	(1,926)
	23,844	24,513	22,090	22,824

Loans and advances to customers include loans with one way currency clause which gives the Bank the option to revalue the loans at the current foreign exchange rate. This represents an embedded derivative, which is included in contracts in the amount of HRK 3 million (2012: HRK 8 million). These embedded derivatives are valued using the valuation model prescribed by the Croatian National Bank, rather than an option pricing model. In accordance with CNB rules these embedded derivatives are not separated.

Notes to the financial statements (continued)

10. Loans and advances to customers (continued)

a) *Movement in impairment losses for loans and advances to customers (including finance lease receivables):*

Group	2013		2012			
	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions
At 1 January	1,762	213	1,975	1,362	245	1,607
Increase in impairment losses	497	9	506	476	(32)	444
Amounts recovered during the year	(49)	-	(49)	(48)	-	(48)
Net charge to income statement	448	9	457	428	(32)	396
Net foreign exchange gain	2	-	2	1	-	1
Write offs	(103)	-	(103)	(29)	-	(29)
At 31 December	2,109	222	2,331	1,762	213	1,975
<i>Hereof Bank</i>	<i>2,025</i>	<i>220</i>	<i>2,245</i>	<i>1,716</i>	<i>210</i>	<i>1,926</i>
<i>Hereof of Raiffeisen Leasing</i>	<i>79</i>	<i>2</i>	<i>81</i>	<i>40</i>	<i>3</i>	<i>43</i>
<i>Hereof other members of Group</i>	<i>5</i>	<i>-</i>	<i>5</i>	<i>6</i>	<i>-</i>	<i>6</i>
	2,109	222	2,331	1,762	213	1,975

Bank	2013		2012			
	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions
At 1 January	1,716	210	1,926	1,316	242	1,558
Increase in impairment losses	443	10	453	456	(32)	424
Amounts recovered during the year	(35)	-	(35)	(32)	-	(32)
Net charge to income statement	408	10	418	424	(32)	392
Net foreign exchange gain	2	-	2	1	-	1
Write offs	(101)	-	(101)	(25)	-	(25)
At 31 December	2,025	220	2,245	1,716	210	1,926

Notes to the financial statements (continued)

10. Loans and advances to customers (continued)

b) Finance lease receivables

The Group acts as a lessor under finance leases, mainly of plant and equipment. The leases typically run for a period of one to seven years, with transfer of ownership of the leased asset at the end of the lease term. Interest is charged over the period of the lease based on market related interest rates. The receivables are secured by the underlying assets. Loans and advances to customers include the following finance lease receivables.

	Group 2013 HRK millions	Group 2012 HRK millions
Gross investment in finance leases	770	920
- accrued interest	1	3
- less deferred income	(2)	(2)
Unearned finance income	(75)	(105)
Net investment in finance leases	694	816
Less impairment losses	(80)	(41)
Net investment in finance leases	614	775
Gross investment in finance leases, with remaining maturities		
Less than one year	384	410
More than one and less than five years	317	421
More than five years	69	89
	770	920

Notes to the financial statements (continued)

11. Financial investments held to maturity

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Debt securities				
- Government bonds, listed on stock exchange	780	773	611	604
- Corporate bonds, listed on stock exchange	8	8	-	-
- accrued interest	16	16	13	13
	804	797	624	617
Impairment losses				
	(9)	(8)	(7)	(6)
	795	789	617	611

Financial investments held to maturity comprise bonds issued by Government of Republic Croatia in HRK and EUR, with interest rates from 4.13% to 10% and maturity from year 2014 to 2022.

a) Movement in impairment losses for financial investments held to maturity

Group	Identified losses	Unidentified losses	2013 Total	Identified losses	Unidentified losses	2012 Total
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
At 1 January	2	6	8	0	6	6
Net charge through statement of profit or loss	-	1	1	2	-	2
At 31 December	2	7	9	2	6	8
Bank			2013 Unidentified losses			2012 Unidentified losses
			HRK millions			HRK millions
At 1 January			6			6
Net charge through statement of profit or loss			1			0
At 31 December			7			6

Notes to the financial statements (continued)

12. Investments in subsidiaries and associates

The Group and the Bank had the following investments in subsidiaries and associates, all incorporated in Croatia, as at 31 December 2013 and 31 December 2012:

	Nature of business	Ownership		Investments	
		2013 %	2012 %	2013 HRK millions	2012 HRK millions
Investment in subsidiaries					
Direct holding					
Raiffeisen mirovinsko društvo za upravljanje obveznim mirovinskim fondom d.d.	Pension fund management	100	100	110	110
Raiffeisen mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondovima d.o.o.	Pension fund management	100	100	34	34
Raiffeisen consulting d.o.o.	Financial and consulting services	100	100	105	15
Raiffeisen leasing d.o.o.	Leasing	50	50	15	15
Raiffeisen mirovinsko osiguravajuće društvo d.o.o.	Pension insurance	100	100	14	14
Raiffeisen invest d.o.o.	Investment fund management	100	100	8	8
Raiffeisen factoring d.o.o.	Factoring	100	100	15	15
Indirect holding					
Raiffeisen Bonus d.o.o.	Insurance and re-insurance	75	75	-	-
Investment in associates					
Raiffeisen training centar d.o.o.	Training services to Group companies and their affiliates	20	20	-	-
				301	211

The Parent has classified its 50% investment in Raiffeisen leasing d.o.o. as a subsidiary, whose financial statements are included in the consolidated financial statements of the Group, even though the Parent does not have a majority of the equity of the investee, in accordance with CNB regulations. The remaining 50% of Raiffeisen leasing d.o.o. is held by affiliates of RBI, the Banks's ultimate parent company.

Raiffeisen training centar d.o.o is currently undergoing the process of liquidation.

During 2013 Raiffeisen Consulting d.o.o. acquired Kam Nekretnine d.o.o. after which Kam Nekretnine d.o.o. was merged to Raiffeisen Consulting d.o.o.

Notes to the financial statements (continued)

13. Property, plant and equipment

Group	Land and buildings	Equipment	Office furniture	Assets under operating leases	Assets under construction	Total
2013	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
Gross carrying amount						
1 January 2013	560	434	79	1,264	14	2,351
Additions	312	-	-	-	206	518
Disposals	-	(15)	(1)	(363)	-	(379)
Transfers	6	23	1	179	(209)	-
At 31 December 2013	878	442	79	1,080	11	2,490
Accumulated depreciation and impairment losses						
1 January 2013	146	354	75	317	-	892
Charge for the year	13	33	3	126	-	175
Charge for additions	51	-	-	-	-	51
Disposals	-	(15)	(1)	(166)	-	(182)
At 31 December 2013	210	372	77	277	-	936
Carrying amount						
At 1 January 2013	414	80	4	947	14	1,459
At 31 December 2013	668	70	2	803	11	1,554

There were no capitalized borrowing costs related to the acquisition of property, plant and equipment during the year (2012: nil).

A building with the carrying amount of approximately HRK 233 million (2012: nil) has been pledged to secure borrowings of the Group (see note 21). The building has been pledged as security for bank loans under a mortgage. The Group is not allowed to pledge this asset as security for other borrowings or to sell them to another entity.

Notes to the financial statements (continued)

13. Property, plant and equipment (continued)

Group	Land and buildings	Equipment	Office furniture	Assets under operating leases	Assets under construction	Total
2012	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
Gross carrying amount						
1 January 2012	535	456	82	1,393	3	2,469
Additions	-	-	-	-	180	180
Disposals	-	(51)	(4)	(243)	-	(298)
Transfers	25	29	1	114	(169)	-
At 31 December 2012	560	434	79	1,264	14	2,351
Accumulated depreciation and impairment losses						
1 January 2012	137	363	73	304	-	877
Charge for the year	9	40	6	139	-	194
Disposals	-	(49)	(4)	(126)	-	(179)
At 31 December 2012	146	354	75	317	-	892
Carrying amount						
At 1 January 2012	398	93	9	1,089	3	1,592
At 31 December 2012	414	80	4	947	14	1,459

Notes to the financial statements (continued)

13. Property, plant and equipment (continued)

Operating lease receivables, gross of unearned future income

The Group acts as a lessor under operating leases, mainly of plant and equipment. The leases typically run for a period of two to twenty years. The total gross investment in operating leases at 31 December 2013 is as follows:

	Group 2013 HRK millions	Group 2012 HRK millions
Up to one year	152	186
More than one and less than five years	303	323
Over five years	348	438
	803	947

Operating lease receivables, unearned future income

	Group 2013 HRK millions	Group 2012 HRK millions
Up to one year	153	172
More than one and less than five years	327	356
Over five years	130	211
	610	739
Less future income charges	(217)	(272)
	393	467

Notes to the financial statements (continued)

13. Property, plant and equipment (continued)

Bank

2013	Land and buildings HRK millions	Equipment HRK millions	Office furniture HRK millions	Assets under construction HRK millions	Total HRK millions
Gross carrying amount					
1 January 2013	458	420	75	9	962
Additions	-	-	-	29	29
Disposals	-	(15)	(1)	-	(16)
Transfers	6	21	1	(28)	-
At 31 December 2013	464	426	75	10	975
Accumulated depreciation					
1 January 2013	90	345	70	-	505
Charge for the year	8	32	3	-	43
Disposals	-	(15)	(1)	-	(16)
At 31 December 2013	98	362	72	-	532
Carrying amount					
At 1 January 2013	368	75	5	9	457
At 31 December 2013	366	64	3	10	443

Assets under construction comprise buildings at cost of HRK 6 million (2012: HRK 6 million) and equipment and office furniture at cost of HRK 4 million (2012: HRK 3 million), which are being prepared for use by the Bank.

There were no capitalized borrowing costs related to the acquisition of property, plant and equipment during the year (2012: nil).

Notes to the financial statements (continued)

13. Property, plant and equipment (continued)

Bank

2012	Land and buildings HRK millions	Equipment HRK millions	Office furniture HRK millions	Assets under construction HRK millions	Total HRK millions
Gross carrying amount					
1 January 2012	434	443	78	25	980
Additions	-	-	-	36	36
Disposals	-	(50)	(4)	-	(54)
Transfers	24	27	1	(52)	-
At 31 December 2012	458	420	75	9	962
Accumulated depreciation					
1 January 2012	82	355	69	-	506
Charge for the year	8	38	5	-	51
Disposals	-	(48)	(4)	-	(52)
At 31 December 2012	90	345	70	-	505
Carrying amount					
At 1 January 2012	352	88	9	25	474
At 31 December 2012	368	75	5	9	457

Notes to the financial statements (continued)

14. Intangible assets

Group	Leasehold improvement	Software	Assets under construction	Total
2013	HRK millions	HRK millions	HRK millions	HRK millions
Gross carrying amount				
1 January 2013	205	449	2	656
Additions	-	-	40	40
Disposals	(3)	-	-	(3)
Transfers	7	34	(41)	-
At 31 December 2013	209	483	1	693
Accumulated amortisation				
1 January 2013	125	333	-	458
Charge for the year	15	30	-	45
Disposals	(2)	-	-	(2)
At 31 December 2013	138	363	-	501
Carrying amount				
At 1 January 2013	80	116	2	198
At 31 December 2013	71	120	1	192

Assets under construction comprise software in the process of installation in the amount of HRK 1 million (2012: HRK 2 million).

There were no capitalized borrowing costs related to the acquisition of intangible assets during the year 2012.

Notes to the financial statements (continued)

14. Intangible assets (continued)

Group 2012	Leasehold improvement HRK millions	Software HRK millions	Assets under construction HRK millions	Total HRK millions
Gross carrying amount				
1 January 2012	202	412	1	615
Additions	-	-	43	43
Disposals	(2)	-	-	(2)
Transfers	5	37	(42)	-
At 31 December 2012	205	449	2	656
Accumulated amortisation				
1 January 2012	110	299	-	409
Charge for the year	16	34	-	50
Disposals	(1)	-	-	(1)
At 31 December 2012	125	333	-	458
Carrying amount				
At 1 January 2012	92	113	1	206
At 31 December 2012	80	116	2	198

Notes to the financial statements (continued)

14. Intangible assets (continued)

Bank

2013	Leasehold improvement HRK millions	Software HRK millions	Assets under construction HRK millions	Total HRK millions
Gross carrying amount				
1 January 2013	195	438	2	635
Additions	-	-	41	41
Disposals	(3)	-	-	(3)
Transfers	7	34	(41)	-
At 31 December 2013	199	472	2	673
Accumulated amortisation				
1 January 2013	116	325	-	441
Charge for the year	15	29	-	44
Disposal	(2)	-	-	(2)
At 31 December 2013	129	354	-	483
Carrying amount				
At 1 January 2013	79	113	2	194
At 31 December 2013	70	118	2	190

Assets under construction comprise software in the process of installation in the amount of HRK 2 million (2012: HRK 2 million).

There were no capitalized borrowing costs related to the acquisition of intangible assets during the year 2012.

Notes to the financial statements (continued)

14. Intangible assets (continued)

Bank

2012	Leasehold improvement HRK millions	Software HRK millions	Assets under construction HRK millions	Total HRK millions
Gross carrying amount				
1 January 2012	191	402	1	594
Additions	-	-	42	42
Disposals	(1)	-	-	(1)
Transfers	5	36	(41)	-
At 31 December 2012	195	438	2	635
Accumulated amortisation				
1 January 2012	101	292	-	393
Charge for the year	15	33	-	48
At 31 December 2012	116	325	-	441
Carrying amount				
At 1 January 2012	90	110	1	201
At 31 December 2012	79	113	2	194

Notes to the financial statements (continued)

15. Deferred tax assets

Recognised deferred tax assets and liabilities

Movements in temporary differences and components of deferred tax assets and deferred tax liabilities are as follows:

Group	Assets		Liabilities		Net credit/(charge) through statement of profit or loss	
	2013 HRK millions	2012 HRK millions	2013 HRK millions	2012 HRK millions	2013 HRK millions	2012 HRK millions
Property, plant and equipment	-	-	(3)	(4)	1	-
Deferred fee and commission expense	-	-	(2)	(4)	2	-
Benefits of tax losses recognised	7	-	-	-	7	-
Deferred fee and commission income	30	30	-	-	-	(4)
Unrealised losses on financial instruments with fair value through profit and loss	173	202	-	-	(29)	26
Other provisions	12	9	-	-	3	5
Deferred tax assets/(liabilities)	222	241	(5)	(8)	(16)	27
Set off	(5)	(8)	5	8	-	-
Net deferred tax assets	217	233	-	-	-	-

Notes to the financial statements (continued)

15. Deferred tax assets (continued)

Recognised deferred tax assets and liabilities (continued)

Movements in temporary differences and components of deferred tax assets and deferred tax liabilities are as follows:

Bank	Assets		Liabilities		Net credit / (charge) through statement of profit or loss	
	2013	2012	2013	2012	2013	2012
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
Deferred fee and commission expense	-	-	(1)	(3)	2	-
Deferred fee and commission income	28	26	-	-	2	(2)
Unrealised losses on financial instruments with fair value through profit and loss	173	202	-	-	(29)	26
Other provisions	9	6	-	-	3	4
Deferred tax assets/(liabilities)	210	234	(1)	(3)	(22)	28
Set off	(1)	(3)	1	3	-	-
Net deferred tax assets	209	231	-	-	-	-

Notes to the financial statements (continued)

16. Other assets

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Accrued fee and commission receivables	31	29	21	20
Deferred fee and commission expenses	15	24	14	24
Non-current asset held for sale	143	134	120	134
Prepayments	48	45	51	47
Receivables from credit and debit card business	32	40	32	40
Receivables in respect of operating leases	12	16	-	-
Current tax asset	32	10	52	4
Other receivables and other assets	139	138	136	117
	452	436	426	386
Impairment losses	(64)	(57)	(56)	(48)
- hereof Bank	(56)	(48)	(56)	(48)
- hereof Leasing	(8)	(9)	-	-
	388	379	370	338

Movement in impairment losses

Group	Identified losses HRK millions	Unidentified losses HRK millions	2013 Total HRK millions	Identified losses HRK millions	Unidentified losses HRK millions	2012 Total HRK millions
At 1 January	45	12	57	35	2	37
Net charge/(release) to statement of comprehensive income	11	(2)	9	14	10	24
Write offs	(2)	-	(2)	(4)	-	(4)
At 31 December	54	10	64	45	12	57

Notes to the financial statement (continued)

16. Other assets (continued)

Movement in impairment losses (continued)

Bank	2013		2012			
	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions	Identified losses HRK millions	Unidentified losses HRK millions	Total HRK millions
At 1 January	36	12	48	27	2	29
Net charge/(release) to income statement	11	(2)	9	14	10	24
Write offs	(1)	-	(1)	(5)	-	(5)
At 31 December	46	10	56	36	12	48

Fair value hierarchy of non-current asset held for sale

	2013			2012		
	Level 1 HRK millions	Level 2 HRK millions	Level 3 HRK millions	Level 1 HRK millions	Level 2 HRK millions	Level 3 HRK millions
Group						
Buildings	-	-	143	-	-	134
Bank						
Buildings	-	-	120	-	-	134

In the current year buildings in the amount of HRK 143 million (2012: HRK 134 million) are classified as held for sale. These buildings comprise of business offices, residential houses and apartments, all appraised by certified appraisors from Raiffeisen Consulting, based on which recording was performed.

17. Financial liabilities at fair value through profit or loss

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Trading instruments				
Negative fair value of OTC derivative instruments	645	832	646	833
Loss on unsettled OTC foreign exchange spot transactions	1	1	1	1
Accrued interest	5	12	5	12
	651	845	652	846

Notes to the financial statements (continued)

18. Deposits from banks

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Current accounts and demand deposits				
- from ultimate parent bank	3	-	3	-
- from RBI group banks other than ultimate parent bank	37	19	37	19
- from other banks	108	189	108	189
Term deposits				
- from ultimate parent bank	-	96	-	96
- from other RBI group banks	1	13	1	13
- from other banks	394	270	394	270
- accrued interest	-	1	-	1
	543	588	543	588

19. Deposits from companies and other similar entities

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Current accounts and demand deposits	6,244	5,692	6,480	5,790
Time deposits	1,396	2,518	1,402	2,458
- accrued interest	13	36	13	36
	7,653	8,246	7,895	8,284

Notes to the financial statements (continued)

20. Deposits from individuals

	Group 2013	Group 2012	Bank 2013	Bank 2012
	HRK millions	HRK millions	HRK millions	HRK millions
Current accounts and demand deposits	2,601	2,325	2,601	2,325
Time deposits	11,285	12,107	11,285	12,107
- accrued interest	133	162	133	162
	14,019	14,594	14,019	14,594

21. Borrowings

	Group 2013	Group 2012	Bank 2013	Bank 2012
	HRK millions	HRK millions	HRK millions	HRK millions
From ultimate parent bank	4,218	2,772	1,939	2,138
From other banks	2,611	4,828	2,063	2,993
From companies and other financial institutions	73	74	73	74
Accrued interest	25	17	21	9
Less deferred income	(4)	(9)	(5)	(10)
	6,923	7,682	4,091	5,204

Movements of outstanding borrowings

	Group 2013	Group 2012	Bank 2013	Bank 2012
	HRK millions	HRK millions	HRK millions	HRK millions
At 1 January	7,682	9,581	5,204	7,219
New borrowings	4,868	3,235	2,391	1,650
Repayment of borrowings	(5,674)	(5,142)	(3,518)	(3,668)
Foreign exchange differences	47	8	14	3
At 31 December	6,923	7,682	4,091	5,204

In accordance with their terms, borrowings from other banks include borrowings from the Croatian Bank for Reconstruction and Development ("HBOR") used to fund loans to customers for eligible construction and development projects at preferential interest rates, and include a one-way foreign currency clause which gives HBOR the option to revalue the borrowing at the current foreign exchange rate. This represents an embedded derivative which is included in contracts in the amount HRK 3 million (2012: HRK 8 million) which the Bank has not separated and which has been valued using the valuation model prescribed by CNB, rather than an option pricing model. Borrowings from companies and other financial institutions relate to repurchase agreements.

Notes to the financial statements (continued)

22. Provisions for liabilities and charges

Group	Total	Off balance sheet items	Off balance sheet items	Employee retirement provisions	Unused employee vacations	Provision for court cases
	HRK millions	Identified HRK millions	Unidentified HRK millions	HRK millions	HRK millions	HRK millions
At 1 January 2013	141	18	77	2	5	39
Provision reversed during the year	(115)	(39)	(63)	-	(1)	(12)
Provision charged during the year	146	56	58	-	-	32
At 31 December 2013	172	35	72	2	4	59

Based on the first instance ruling of Commercial Court in Zagreb from 4 July 2013 in case of the CHF currency clause lending, which was in favor of the plaintiff, the Court has established that eight banks violated the collective interests and rights of consumers. The judge has ordered the banks to convert the principal of loans into HRK with an FX rate at the date of the contract and with a fixed interest rate within 60 days from the finality of the ruling. The Bank has appealed on the verdict on 12 July 2013. The Supreme trade court decision is currently awaited. As at 31 December 2013 the Bank has recorded provisions for the lawsuit in the amount of HRK 27 million, which is an estimate based on the actual facts, recorded according to the CNB requirement. The final outcome and timing of settlement is uncertain and can vary from the current estimate.

Group	Total	Off balance sheet items	Off balance sheet items	Employee retirement provisions	Unused employee vacations	Provision for court cases
	HRK millions	Identified HRK millions	Unidentified HRK millions	HRK millions	HRK millions	HRK millions
At 1 January 2012	160	32	83	2	8	35
Provision reversed during the year	(109)	(37)	(47)	(2)	(4)	(19)
Provision charged during the year	90	23	41	2	1	23
At 31 December 2012	141	18	77	2	5	39

Notes to the financial statements (continued)

22. Provisions for liabilities and charges (continued)

Bank

	Total	Off balance	Off balance	Employee	Unused	Provision for
	sheet items	sheet items	sheet items	retirement	employee	court cases
	Identified	Unidentified	Unidentified	provisions	vacation	
	days				HRK	HRK
	HRK	HRK	HRK	HRK	millions	millions
	millions	millions	millions	millions		
At 1 January 2013	128	18	77	2	3	28
Provision reversed during the year	(115)	(39)	(63)	-	(1)	(12)
Provision created during the year	146	56	58	-	-	32
At 31 December 2013	159	35	72	2	2	48

Bank

	Total	Off balance	Off balance	Employee	Unused	Provision for
	sheet items	sheet items	sheet items	retirement	employee	court cases
	Identified	Unidentified	Unidentified	provisions	vacation	
	days				HRK	HRK
	HRK	HRK	HRK	HRK	millions	millions
	millions	millions	millions	millions		
At 1 January 2012	147	32	83	2	7	23
Provision reversed during the year	(108)	(37)	(47)	(2)	(4)	(18)
Provision created during the year	89	23	41	2	-	23
At 31 December 2012	128	18	77	2	3	28

Notes to the financial statements (continued)

23. Other liabilities

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Charge	1	1	-	-
Liabilities for unsettled purchased debt securities	3	194	-	194
Deferred fee and commission income	21	16	11	6
Prepaid loans and advances collected from individuals	15	17	15	17
Technical reserves for pension insurance	280	220	-	-
Liabilities to employees	71	67	63	58
Liabilities to suppliers	71	68	68	59
Liabilities in respect of credit and debit card business	76	81	76	81
Other liabilities	124	97	70	65
	662	761	303	480

Technical reserves for pension insurance provisions have been computed by the Group's licensed actuary, in accordance with the method prescribed by the Law on Pension Insurance Companies and Payment of Pensions based on Individual Capitalised Savings.

The management believes that the current level of technical reserves is sufficient to meet all liabilities which may arise from the pension insurance contracts concluded by 31 December 2013.

Notes to the financial statements (continued)

24. Interest and similar income

a) Interest and similar income - analysis by product

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Financial assets at fair value through profit or loss	142	174	139	174
Derivative financial instruments	48	92	50	92
Financial assets available for sale	6	9	-	-
Placements with banks	10	19	8	16
Loans and advances to customers and similar entities	746	914	628	815
Loans and advances to individuals	860	895	857	891
Financial instruments held to maturity	44	43	33	32
	1,856	2,146	1,715	2,020

b) Interest and similar income - analysis by source

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Companies	664	796	547	693
Individuals	860	895	857	891
State and the public sector	274	362	255	343
Banks and other financial institutions	56	90	54	90
Other organisations	2	3	2	3
	1,856	2,146	1,715	2,020

Notes to the financial statements (continued)

25. Interest expense and similar charges

a) Interest expense and similar charges - analysis by product

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Derivative financial instruments	70	91	70	92
Deposits from banks	3	13	3	13
Deposits from companies and other similar entities	62	124	64	128
Deposits from individuals	345	412	346	412
Borrowings	173	279	116	183
	653	919	599	828

b) Interest expense and similar charges - analysis by recipient

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Companies	63	129	65	133
Individuals	345	412	346	412
State and public sector	1	1	1	1
Banks and other financial institutions	242	374	185	279
Other organizations	2	3	2	3
	653	919	599	828

Notes to the financial statements (continued)

26. Fee and commission income

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Domestic payment transactions	97	89	97	90
Investment management, custody and consultancy fees	143	124	26	19
Credit cards	140	125	140	125
Foreign payment transactions	63	61	63	61
Recharge of credit insurance costs (Note 27)	22	18	22	18
Guarantees and letter of credits	43	43	43	43
Loans and accounts administration fee	32	35	32	33
Other fees and commission income	39	35	52	49
	579	530	475	438

27. Fee and commission expense

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Credit card related charges	111	97	111	97
Domestic payment transactions	21	20	21	20
Rechargeable credit insurance costs (Note 26)	28	24	28	24
Other fees and commission expense	69	47	36	20
	229	188	196	161

Based on loan insurance contracts the Bank pays premium to insurance companies, which is recharged to customers.

Notes to the financial statements (continued)

28. Net trading income/(expense)

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Gains less losses from trading financial instruments				
Debt securities	(14)	39	(14)	39
Treasury bills	(5)	(9)	(5)	(9)
Equity securities	(2)	(5)	(2)	(5)
Derivative financial instruments	(3)	(64)	(8)	(64)
	(24)	(39)	(29)	(39)
Gains less losses from financial assets designated at fair value through profit or loss				
Realized gain/(loss) on disposal of:				
- debt securities	4	17	3	17
- treasury bills	(2)	(7)	(2)	(8)
Unrealized loss on:				
- debt securities	(45)	(63)	(40)	(54)
- treasury bills	(5)	(7)	(5)	(7)
	(48)	(60)	(44)	(52)
Gains less losses arising from dealing in foreign currencies	89	107	92	114
Gains less losses arising from revaluation of monetary assets and liabilities, other than dealing securities				
- exchange loss on foreign currency assets and liabilities	(14)	(6)	19	(4)
- exchange gain on valuation clause assets and liabilities	147	74	96	52
	222	175	207	162
	150	76	134	71

Net losses from derivative instruments include net trading losses from interest rate and currency swaps, futures, forwards and forward rate agreements.

Notes to the financial statements (continued)

29. Other operating income

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Rental income from operating leases	185	201	-	-
Gains less losses from financial instruments	-	21	-	21
Service contract revenue	7	30	-	-
Gross written premium on pension insurance contracts	148	115	-	-
Dividend income from investments in subsidiaries	-	-	56	89
Other income	41	41	29	35
	381	408	85	145

30. Operating expenses

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Personnel expenses	412	411	366	364
Depreciation	175	194	43	51
Amortisation	45	50	44	48
Increase in technical reserve for pension insurance	59	49	-	-
Loss on disposal of assets under operating lease	6	4	-	-
Service contract expenses	3	20	-	-
Deposit insurance	40	36	40	36
Administrative expenses	468	458	342	354
	1,208	1,222	835	853

Personnel expenses of the Group include HRK 66 million (2012: HRK 65 million) of defined pension contributions paid or payable into obligatory pension plans. Contributions are calculated as a percentage of employees' gross salaries. The Group had 2,274 employees at 31 December 2013 (2012: 2,354 employees).

Personnel expenses of the Bank include HRK 58 million (2012: HRK 57 million) of defined pension contributions paid or payable into obligatory pension plans. Contributions are calculated as a percentage of employee's gross salaries. The Bank had 2,086 employees at 31 December 2013 (2012: 2,156 employees).

Notes to the financial statements (continued)

31. Impairment losses on loans and advances to customers and other assets

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash and amounts due from banks	(2)	(4)	(2)	(4)
Obligatory reserve with the Croatian National Bank	(3)	(3)	(3)	(3)
Placements with and loans to other banks	(5)	3	(5)	3
Financial assets at fair value through PL	3	7	3	7
Loans and advances to customers	458	396	418	392
Financial investments held to maturity	1	2	1	-
Other assets	9	25	9	24
	461	426	421	419

Hereof:

Identified losses:	465	451	423	444
Unidentified losses:	(4)	(25)	(2)	(25)

Notes to the financial statements (continued)

32. Income tax expense

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Recognised in through statement of profit or loss				
- Current tax expense	(73)	(112)	(29)	(96)
- Deferred tax benefit	(16)	27	(22)	28
Income tax expense	(89)	(85)	(51)	(68)
Reconciliation of income tax expense				
Profit before tax	384	424	327	432
Income tax at 20%	(77)	(85)	(65)	(86)
Adjustment of income tax from the previous year in current year	3	(2)	3	(2)
Non-deductible expenses	(19)	(2)	(2)	(2)
Tax incentives and tax exempt income	1	5	13	22
Effects of previously unrecognised deferred tax benefit from tax losses available for future periods	3	(1)	-	-
Income tax expense	(89)	(85)	(51)	(68)
Effective income tax rate	23.21%	20.03%	19.88%	15.74%

Unrecognised deferred tax assets

As at 31 December 2013, the Bank has no unused gross tax losses (2012: nil), whereas the subsidiaries' gross tax losses are disclosed below. Such tax losses may only be used by the company that incurred the loss to reduce taxable profits of the following five years. The expiry dates for unused tax losses for 2013 were as follows:

	Group Gross tax losses 2013 HRK millions	Group Tax benefit 2013 HRK millions	Group Gross tax losses 2012 HRK millions	Group Tax benefit 2012 HRK millions
31 December 2013	-	-	5	1
31 December 2014	6	1	2	1
31 December 2015	10	2	1	1
31 December 2016	12	2	4	1
31 December 2017	-	-	3	-
	28	5	15	4

Notes to the financial statements (continued)

33. Share capital

Group and Bank	2013 Total of ordinary shares HRK millions	2012 Total share HRK millions
Share capital	3,621	3,621
Nominal value per share	HRK 1,000	HRK 1,000
Number of shares	3,621,432	3,621,432

The parent bank of the Group is Raiffeisen Bank International AG, a company founded in Austria. The shareholders at the year-end were as follows:

	2013 Ordinary Shares %	2012 Ordinary Shares %
Raiffeisen CEE Region Holding GmbH	100	75
Raiffeisen Zagreb Beteiligungsgesellschaft mbh, Graz	-	25
	100	100

Based on agreement on transfer of shares Raiffeisen Zagreb Beteiligungsgesellschaft mbh, Graz, transferred 25% of the Bank's shares on Raiffeisen CEE Region Holding GmbH who became the sole shareholder of the Bank.

Notes to the financial statements (continued)

34. Other reserves

Share premium

The share premium represents the accumulated positive difference between the nominal value and amount received upon issue of share capital.

Legal reserve

The legal reserve represents accumulated transfers from retained earnings in accordance with the Croatian Companies Act, which requires a minimum of 5% of the Group's net profit to be transferred to a non-distributable statutory reserve until the reserve (including share premium) reaches 5% of the Group's registered share capital. The legal reserve may be used to cover prior period losses if the losses are not covered by current year profits or if other reserves are not available.

Fair value reserve

The fair value reserve includes unrealised gains and losses on changes in the fair value of financial assets available for sale, net of deferred tax.

35. Proposed dividends

Dividends payable are not accounted for until they have been ratified at the General Meeting of Shareholders. On 20th February 2014 the dividend in the amount of HRK 460 million (HRK 126.90 per ordinary share) was paid to our shareholders. The decision for payment was made on the General Assembly meeting held on 14th February 2014.

At a meeting to be held on 17 April 2014, a dividend of HRK 95.3 per ordinary share (2012: HRK 100.3 per ordinary share), totaling HRK 345 million (2012: HRK 363 million) is to be proposed.

During 2013 some of the Group's companies declared payment of HRK 56 million of dividends from retained earnings (2012: HRK 89 million), which was approved by the CNB.

Notes to the financial statements (continued)

36. Non-controlling interest

	Group 2013 HRK millions	Group 2012 HRK millions
At 1 January	80	77
Share of retained (loss)/ profit for the year	(14)	3
Distribution of dividend	(4)	-
At 31 December	62	80

37. Earnings per share attributable to equity holders of the parent

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Net profit for the year attributable to equity holders of the parent net of proposed dividend on preference shares	309	336	276	364
Weighted average number of ordinary shares outstanding during the year	3,621,432	3,621,432	3,621,432	3,621,432
Earnings per share attributable to equity holders of the parent	85	93	76	101

38. Cash and cash equivalents

	Notes	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Cash in hand	5	621	658	621	658
Items in the course of collection	5	1	1	1	1
Gyro account with the Croatian National Bank	5	1,012	1,223	1,012	1,223
Current accounts with other banks	5	191	219	154	219
Placements with and loans to other banks with original maturity up to three months		897	1,473	789	1,453
Less impairment losses		(21)	(30)	(21)	(30)
		2,701	3,544	2,556	3,524

Notes to the financial statements (continued)

39. Concentration of assets and liabilities

The Group's and Bank's assets are significantly concentrated on amounts due from the Republic of Croatia, as follows:

	Notes	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Gyro account with the Croatian National Bank	5	1,012	1,223	1,012	1,223
Deposits with the Croatian National Bank	8	370	-	370	-
Obligatory reserve with the Croatian National Bank	6	2,056	2,511	2,056	2,511
Government bonds, direct exposure	7, 9, 11	1,540	1,039	1,183	745
Treasury bills issued by the Ministry of Finance	7	1,128	1,652	1,128	1,652
Loans and advances to customers		2,445	2,909	2,445	2,909
Impairment losses		(61)	(64)	(61)	(64)
Deposits from the Republic of Croatia		(89)	(71)	(89)	(71)
		8,401	9,199	8,044	8,905

In addition, the Bank had indirect exposure to the Croatian state in respect of loans and advances to public funds and off-balance-sheet exposures as follows:

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Loans to customers guaranteed by the State	1,981	2,354	1,981	2,354
Guarantees, letters of credit and undrawn lending facilities	95	5	95	5
	2,076	2,359	2,076	2,359

The total net direct and indirect on and off-balance-sheet exposure to Croatian state risk represents 24% of the total assets and off-balance-sheet exposure of the Group (2012: 25%) and 25% of the total assets and off-balance-sheet exposure of the Bank (2012: 26%).

Notes to the financial statements (continued)

40. Repurchase and resale agreements

The Group raises funds by selling financial instruments under agreements to repay the funds by repurchasing the instruments at future dates at the same price plus interest at a predetermined rate.

Repurchase agreements are commonly used as a tool for short-term financing of interest-bearing assets, depending on the prevailing interest rates. The financial instruments sold are not derecognised and the proceeds are accounted for as interest bearing borrowings. At the year-end assets sold under repurchase agreements were as follows:

Group and Bank	Fair value of underlying assets HRK millions	Carrying amount of corresponding liabilities HRK millions	Repurchase date	Repurchase price HRK millions
2013				
Securities at fair value through profit or loss	76	73	January 2014	74
Financial investments held to maturity	429	405	January 2014	405
2012				
Securities at fair value through profit or loss	108	108	January-March 2013	105
Financial investments held to maturity	522	490	January 2013	494

At the end of the year 2012 the Group and the Bank provided a security lending transaction with the parent bank in the amount of HRK 146 million where two counterparties exchanged agreed securities which will reverse at an agreed date in the future.

The Group also purchases financial instruments under agreements to resell them at future dates ("reverse repurchase agreements"). The seller commits to repurchase the same or similar instruments at an agreed future date. Reverse repurchases are entered into as a facility to provide funds to customers and are accounted for as loans and advances to customers; the underlying financial instruments are not recognised. At year end assets purchased subject to agreements to resell them were as follows:

Group and Bank	Carrying amount of receivable HRK millions	Fair value of assets held as collateral HRK millions	Repurchase date	Repurchase price HRK millions
Loans and advances to customers				
2013	130	149	January 2014	130
2012	164	140	January 2013	165

Notes to the financial statements (continued)

41. Commitments and contingent liabilities

The aggregate amounts of outstanding guarantees, letters of credit and undrawn loan commitments at 31 December 2013 were:

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Guarantees	3,418	4,037	3,495	4,075
Letters of credit	70	170	70	170
Undrawn loan commitments	3,890	4,060	3,723	3,984
	7,378	8,267	7,288	8,229

At 31 December 2013, the Group and the Bank recognised portfolio based provisions for off-balance-sheet risks arising from the issue of guarantees, letters of credits and undrawn lending commitments, in the amount of HRK 72 million (2012: HRK 77 million), which are included in provisions for liabilities and charges (see Note 22).

Group as a lessee

The Group leases certain business premises and other assets under operating lease arrangements. Lease payments are originally denominated in EUR. In accordance with IAS 39 "Financial Instruments: Recognition and Measurement", such lease commitments should be accounted for as an embedded derivative. Since market rates for forward EUR currency agreements in excess of six months are currently not easily available in Croatia, the Group is not able to calculate the fair value of the embedded option. Accordingly, gains and losses will be recognised through statement of profit or loss upon payment of the lease installment.

Notes to the financial statements (continued)

42. Assets and liabilities managed on behalf of third parties

The Group provides trust and custody services to companies, banks, individuals, and investment and pension funds (all non-Group) whereby it holds and manages assets or invests funds received in various financial instruments at the direction of the customer. The Group receives fee income for providing these services. Trust assets are not assets of the Group and are not recognised in the consolidated statement of financial position. The Group is not exposed to any credit risk relating to such placements, as it does not guarantee these investments.

At 31 December 2013, the total assets under custody held by the Group on behalf of customers were HRK 5,194 million (2012: HRK 4,933 million).

In addition, at 31 December 2013, total assets of investment and pension funds under Group management amounted to HRK 19,587 million (2012: HRK 17,584 million).

During 2013 the Group made income in the amount of HRK 113 million (2012: HRK 101 million) of fees on trust activities provided to companies, banks and individuals, and management of investment and pension funds.

As at 31 December 2013 the Group and the Bank managed loans on behalf of third parties as follows:

	2013	2012
	HRK millions	HRK millions
Assets		
- Loans to companies	13	68
Total assets	13	68
Liabilities		
- Financial institutions	13	68
Total liabilities	13	68

Notes to the financial statements (continued)

43. Derivative instruments and dealings in foreign currencies

The Group and the Bank had the following derivative contracts accounted for as trading instruments open at year-end.

Group	Notional amount, remaining life				Total	Fair values	
	Up to 3 months	3 – 12 months	1 – 5 years	Over 5 years		Assets	Liabilities
2013	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
- Forward foreign exchange contracts - OTC							
- CHF	45	29	-	-	74	6	1
- EUR	4,267	3,651	122	-	8,040	-	-
- USD	370	57	-	-	427	-	2
- other fx	48	10	-	-	58	2	8
- HRK	1,663	2,287	8	-	3,958	22	35
- Forward rate agreement	-	4,054	993	-	5,047	2	1
- Cross currency swap - OTC	10	1,339	1,699	88	3,136	6	536
- Interest rate swap - OTC	56	1,605	1,433	445	3,539	16	61
- Options - purchased	33	-	-	-	33	1	-
- Options - sold	33	-	-	-	33	-	1
- Futures	15	-	-	-	15	-	-
	6,540	13,032	4,255	533	24,360	55	645
Unsettled foreign currency spot transactions - OTC	1,330	-	-	-	1,330	1	1
Group	Notional amount, remaining life				Total	Fair values	
	Up to 3 months	3 – 12 months	1 – 5 years	Over 5 years		Assets	Liabilities
2012	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
- Forward foreign exchange contracts - OTC							
- CHF	11	44	39	-	94	1	1
- EUR	1,679	1,147	38	-	2,864	-	-
- USD	107	2	-	-	109	-	-
- other fx	29	-	-	-	29	2	9
- HRK	894	352	-	-	1,246	16	9
- Cross currency swap - OTC	8	1,555	2,814	103	4,480	3	686
- Interest rate swap - OTC	62	722	3,646	531	4,961	44	127
	2,790	3,822	6,537	634	13,783	66	832
Unsettled foreign currency spot transactions - OTC	1,714	-	-	-	1,714	2	1

Notes to the financial statements (continued)

43. Derivative instruments and dealings in foreign currencies (continued)

At the Group and the Bank level unsettled foreign currency spot transactions are denominated in EUR in the amount of HRK 519 million (2012: HRK 1,054 million), in USD in the amount of HRK 144 million (2012: HRK 183 million) in other currencies in the amount of HRK 31 million (2012: HRK 73 million) and in HRK in the amount of HRK 636 million (2012: HRK 404 million).

Bank	Notional amount, remaining life				Total	Fair values	
	Up to 3 months	3 – 12 months	1 – 5 years	Over 5 years		Assets	Liabilities
2013	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
- Forward foreign exchange contracts - OTC							
- CHF	45	29	-	-	74	6	1
- EUR	4,423	3,651	122	-	8,196	-	-
- USD	370	57	-	-	427	-	2
- other fx	48	10	-	-	58	2	8
- HRK	1,738	2,287	8	-	4,033	22	35
- Forward rate agreement	-	4,054	993	-	5,047	2	1
- Cross currency swap - OTC	10	1,339	1,699	88	3,136	6	536
- Interest rate swap - OTC	59	1,618	1,489	543	3,709	23	62
- Options - purchased	33	-	-	-	33	1	-
- Options - sold	33	-	-	-	33	-	1
- Futures	15	-	-	-	15	-	-
	6,774	13,045	4,311	631	24,761	62	646
Unsettled foreign currency spot transactions - OTC	1,330	-	-	-	1,330	1	1

Notes to the financial statements (continued)

43. Derivative instruments and dealings in foreign currencies (continued)

Bank	Notional amount, remaining life					Fair values	
	Up to 3 months HRK millions	3 – 12 months HRK millions	1 – 5 years HRK millions	Over 5 years HRK millions	Total HRK millions	Assets HRK millions	Liabilities HRK millions
2012							
- Forward foreign exchange contracts - OTC							
- CHF	11	44	39	-	94	1	1
- EUR	1,679	1,147	38	-	2,864	-	-
- USD	107	2	-	-	109	-	-
- other fx	29	-	-	-	29	2	9
- HRK	966	352	-	-	1,318	16	9
- Cross currency swap - OTC	8	1,555	2,814	103	4,480	3	686
- Interest rate swap - OTC	62	724	3,656	531	4,973	44	128
	2,862	3,824	6,547	634	13,867	66	833
Unsettled foreign currency spot transactions - OTC	1,714	-	-	-	1,714	2	1

Notes to the financial statements (continued)

43. Derivative instruments and dealings in foreign currencies (continued)

Interest rate related contracts

The Group has economically hedged its exposure to interest rate risk on borrowings and government bonds, entering into interest rate swaps, denominated in EUR under which the Group pays a fixed rate and receives a floating rate or pays a floating rate and receives a fixed rate. Other interest rate swaps are customer driven.

The following table indicates the swaps and their weighted average interest rates. Average floating rates are based on rates implied in the yield curve at 31 December. These may change significantly, affecting future cash flows.

Group	2013 HRK millions	2012 HRK millions
Pay fixed swaps – notional amount	2,434	3,558
Pay variable swaps – notional amount	1,102	1,403
Average pay fixed rate	1.96%	2.03%
Average receive variable rate	0.21%	0.20%
Average pay variable rate	0.22%	0.19%
Average receive fixed rate	1.96%	2.11%

Bank	2013 HRK millions	2012 HRK millions
Pay fixed swaps – notional amount	2,444	3,570
Pay variable swaps – notional amount	1,261	1,403
Average pay fixed rate	2.05%	2.11%
Average receive variable rate	0.22%	0.20%
Average pay variable rate	0.21%	0.19%
Average receive fixed rate	2.01%	2.11%

Notes to the financial statements (continued)

44. Related party transactions

Raiffeisenbank Austria d.d. and its subsidiaries are immediately owned by Raiffeisen Bank International AG ("the RBI"), a Company founded in Austria. The ultimate parent bank is RBI, incorporated in Austria, to whom and to whose affiliates (collectively "the RBI Group") the Group provides banking services. The Bank considers that it has an immediate related party relationship with its subsidiaries and associates ("the Group"), and the Group considers that it has an immediate related relationship with the RBI Group, the Supervisory and Management Board members and other executive management of the Bank and its subsidiaries (together "key management personnel"), close family members of key management personnel, and entities controlled, jointly controlled or significantly influenced by key management personnel and their close family members.

a) Key transactions with related parties

Assets and liabilities and off balance sheet exposures and income and expenses as at and for the year ended 31 December 2013 and 2012, arising from transactions with related parties were as follows:

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Statement of total comprehensive income				
<i>Interest, fee and commission income</i>				
- Raiffeisen Leasing d.o.o.	-	-	24	24
- Raiffeisen consulting d.o.o.	-	-	4	3
- Raiffeisen mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondom d.d.	-	-	1	-
- Raiffeisen mirovinsko osiguravajuće društvo d.o.o.	-	-	1	1
- Raiffeisen factoring d.o.o.	-	-	12	18
- Raiffeisen Invest d.o.o.	-	-	4	4
- RBI	25	62	25	62
- RBI Group	2	-	2	-
Total	27	62	73	112
<i>Interest, fee and commission expense</i>				
- Raiffeisen Leasing d.o.o.	-	-	(1)	(2)
- Raiffeisen consulting d.o.o.	-	-	(1)	(3)
- Raiffeisen mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondom d.d.	-	-	(1)	(1)
- Raiffeisen mirovinsko osiguravajuće društvo d.o.o.	-	-	(1)	(1)
- RBI	(172)	(214)	(140)	(177)
- RBI Group	(29)	(56)	(14)	(6)
Total	(201)	(270)	(158)	(190)
<i>Dealing and other income</i>				
- Raiffeisen Leasing d.o.o.	-	-	6	2
- Raiffeisen mirovinsko društvo za upravljanje obveznim mirovinskim fondom d.d.	-	-	36	56
- Raiffeisen Invest d.o.o.	-	-	1	7
- Raiffeisen consulting d.o.o.	-	-	(5)	1
- Raiffeisen factoring d.o.o.	-	-	22	32
- RBI	95	86	95	86
- RBI Group	-	5	-	5
Total	95	91	155	189

Notes to the financial statements (continued)

44. Related party transactions (continued)

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Operating expenses				
- Raiffeisen Leasing d.o.o.	-	-	(8)	(9)
- Raiffeisen consulting d.o.o.	-	-	(12)	(18)
-Raiffeisen factoring d.o.o.	-	-	(5)	(5)
- RBI	(38)	(44)	(38)	(44)
- RBI Group	(1)	(1)	(1)	(1)
Total	(39)	(45)	(64)	(77)
Assets				
Current accounts and placements with banks				
- RBI	533	223	53	223
- RBI Group	5	1	5	1
Total	58	224	58	224
Loans to customers				
- Raiffeisen consulting d.o.o.	-	-	33	45
- Raiffeisen Leasing d.o.o.	-	-	387	398
- Raiffeisen factoring d.o.o.	-	-	160	233
Total	-	-	580	676
Accrued income and other assets				
- Raiffeisen Leasing d.o.o.	-	-	8	8
- Raiffeisen consulting d.o.o.	-	-	6	2
- Raiffeisen Invest d.o.o.	-	-	1	-
- Raiffeisen factoring d.o.o.	-	-	2	2
- RBI	4	9	4	9
- RBI Group	-	1	-	1
Total	4	10	21	22

Notes to the financial statements (continued)

44. Related party transactions (continued)

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Liabilities				
Deposits				
- Raiffeisen Leasing d.o.o.	-	-	15	66
- Raiffeisen consulting d.o.o.	-	-	1	-
- Raiffeisen mirovinsko društvo za upravljanje obveznim mirovinskim fondom d.d.	-	-	28	12
- Raiffeisen mirovinsko društvo za upravljanje dobrovoljnim mirovinskim fondovima d.o.o.	-	-	38	32
- Raiffeisen mirovinsko osiguravajuće društvo d.o.o.	-	-	38	33
- Raiffeisen factoring d.o.o.	-	-	198	3
- Raiffeisen Invest d.o.o.	-	-	8	4
- RBI	2	96	2	96
- RBI Group	49	32	49	32
Total	51	128	377	278
Borrowings				
- RBI	4,239	2,773	1,958	2,141
- RBI Group	76	1,582	-	-
Total	4,315	4,355	1,958	2,141
Accruals and other liabilities				
- Raiffeisen consulting d.o.o.	-	-	-	1
- RBI	13	26	13	19
- RBI Group	1	5	1	3
Total	14	31	14	23
Off balance sheet exposure				
Derivative instruments				
- Raiffeisen Leasing d.o.o.	-	-	85	84
- Raiffeisen consulting d.o.o.	-	-	316	-
- RBI	10,426	8,998	10,426	8,998
- RBI Group	8	20	8	20
Total	10,434	9,018	10,835	9,102

Notes to the financial statements (continued)

44. Related party transactions (continued)

2013	Exposure HRK millions	Liabilities HRK millions	Income HRK millions	Expense HRK millions
Group				
Key management personnel				
Short-term benefits (bonuses, salaries and fees)	-	21	-	56
Loans and advances	50	-	2	-
Deposits	-	18	-	1
Total	50	39	2	57
Bank				
Key management personnel				
Short-term benefits (bonuses, salaries and fees)	-	17	-	29
Loans and advances	20	-	1	-
Deposits	-	9	-	-
Total	20	26	1	29
2012	Exposure HRK millions	Liabilities HRK millions	Income HRK millions	Expense HRK millions
Group				
Key management personnel				
Short-term benefits (bonuses, salaries and fees)	-	19	-	58
Loans and advances	50	-	2	-
Deposits	-	22	-	1
Total	50	41	2	59
Bank				
Key management personnel				
Short-term benefits (bonuses, salaries and fees)	-	15	-	31
Loans and advances	21	-	1	-
Deposits	-	9	-	-
Total	21	24	1	31

Notes to the financial statements (continued)

45. Risk management

This section provides details of the Group's exposure to risk and describes the methods used by management to control risk. The most important types of financial risk to which the Group is exposed are credit risk, liquidity risk and market risk. Market risk includes currency risk, interest rate risk and equity price risk.

An integrated system of risk management is established at the Group level by introducing a set of policies and procedures, determining the limits of risk levels acceptable to the Group. The limits are set according to the amount of regulatory capital and apply to all types of risk. Methodologies and models for managing operational risk have been developed.

Credit risk

The Group is exposed to credit risk through its trading, lending, economic hedging and investing activities and in cases where it acts as an intermediary on behalf of customers or other third parties or issues guarantees. The risk that counterparties to derivative or other instruments might default on their obligations is monitored on an ongoing basis. To manage the level of credit risk, the Group deals with counterparties of good credit standing, and when appropriate, obtains collateral.

The Group's primary exposure to credit risk arises through its loans and advances. The amount of credit exposure in this regard is represented by the carrying amounts of the assets on the statement of financial position. In addition, the Group is exposed to off-balance-sheet credit risk through unutilized part of loans granted and guarantees issued – refer to Note 41.

Exposure to credit risk is managed in accordance with the Group's policies. Credit exposures to portfolios and individual risk groups are reviewed on a regular basis. Breaches of set limits are reported to appropriate authority level. Any substantial increases in credit exposure are authorized by the Credit Committee. The Credit Committee and Problem Loan Committee monitor changes in the creditworthiness of borrowers.

In case the analysis of borrower's creditworthiness proves to be inadequate a workout officer calculates and recommends creation of individual loan loss provisions. Problem loan committee decides upon individual loan loss provisions. Credit risk assessment is an ongoing process designed to facilitate the early identification of impairment of credit exposures.

The Group applies a prudent approach to credit risk assessment. When credit exposure is through EWS system classified as „Work-out“ („WO“) the first time the case has to be transferred to the Collections and Workout Division and it is reported to the Problem Loan Committee. However, in case default is recognised prior to regular transfer through EWS system the client has to be evidenced in Default Data Base (DDB) and immediately transferred to Work-out Department.

The Bank uses an early warning system for identifying potentially doubtful accounts among its non-retail customers. This is a kind of support to timely identify any changes in the risk level of a particular customer. Monitoring is performed on a monthly basis. Once an early warning is provided, it is acted upon by analyzing its value and root cause. Depending on the risk level rating of a customer (1-4), the customer remains within the Corporate Division (1 - regular customer and 2 - pre-workout customer) or is transferred to the Loan Workout Division (3 - Early workout stage or 4 - Late workout stage or legal action).

Early Warning System is also used for Micro segment. The EWS output is mainly based on an evaluation of the customer's behavior and the monitoring is performed on a monthly basis. Customers are classified according to their risk profile (low, medium, high) and appropriate actions are taken as per their category.

The Credit Committee has the authority to approve new limit to the clients of risk status 1 and 2. The decision of the Credit Committee can be reversed only by the Supervisory Board. The Problem Loan Committee has the authority for credit reviews of the clients with risk status 3 and 4, and is in charge of determination of individual loan loss provisions.

Notes to the financial statements (continued)

45. Risk management (continued)

Credit risk (continued)

The Group's credit policies contain retail and corporate customer lending guidelines. The credit policies define the criteria for providing funds to e.g. target industries, structuring portfolios in line with customer ratings, by type of collateral, and similar. The Group has internal policies in place that regulate acceptable types of collateral and their valuation. Most frequently provided security instruments comprise real estate, cash deposits, movable property, inventories, listed securities and other assets.

Concentration of risk and maximum exposure to credit risk

The table below shows the maximum exposure to credit risk for the components of the statement of financial position:

	Notes	2013 Group HRK millions	2012 Group HRK millions	2013 Bank HRK millions	2012 Bank HRK millions
Cash and current accounts with banks	5	1,203	1,442	1,166	1,442
Obligatory reserve with the Croatian National Bank	6	2,056	2,511	2,056	2,511
Placements with, and loans and advances to banks	8	1,643	2,085	1,474	2,008
Loans and advances to customers	10				
Corporate		14,760	14,932	12,920	13,194
Retail (individuals)		11,415	11,556	11,415	11,556
Financial assets available for sale	9	85	98	6	4
Financial investments held to maturity	11	802	795	624	617
Income tax receivables	16	32	10	52	4
Other assets	16	177	144	113	251
		32,173	33,573	29,826	31,587

The table below shows the maximum exposure to credit risk for the components of the off balance:

	Notes	2013 Group HRK millions	2012 Group HRK millions	2013 Bank HRK millions	2012 Bank HRK millions
Contingent liabilities and commitments					
Guarantees	41	3,418	4,037	3,495	4,075
Credit and other liabilities	41	3,960	4,230	3,793	4,154
		7,378	8,267	7,288	8,229

Notes to the financial statements (continued)

45. Risk management (continued)

Credit risk (continued)

Concentration of risk and maximum exposure to credit risk (continued)

Concentration of credit risk by geographic region and industry

The Group and Bank have a diversified portfolio within Croatia covering all sectors of the economy. The majority of commercial lending is to companies and individuals domiciled in Croatia. The Group and Bank have the following gross credit risk concentration by geographic region and industry in respect of the commercial loan portfolio (including finance leases):

	2013		2012		2013		2012	
	Group		Group		Bank		Bank	
	Assets	Off-balance sheet items						
	HRK millions	HRK millions						
Geographic region:								
Croatia	30,956	7,325	31,944	8,167	28,609	7,235	29,958	8,129
Rest of EU	1,005	49	1,497	96	1,005	49	1,497	96
Non EU	129	-	55	-	129	0	55	0
Other	83	4	77	4	83	4	77	4
Total	32,173	7,378	33,573	8,267	29,826	7,288	31,587	8,229

Concentration of credit risk by industry:

	Group 2013	Group 2012	Bank 2013	Bank 2012
	%	%	%	%
Individuals	31	30	33	31
Financial services	13	15	15	17
Trade	13	13	11	11
Central and local government	6	6	6	6
Construction	10	10	10	10
Food and drink industry	6	4	5	4
Non-metal industry	5	6	5	6
Electronics	3	3	3	3
Wood and paper industry	1	1	1	1
Craft and services	9	9	9	8
Other business activities	3	3	2	3
Total loans and advances to customers	100	100	100	100

Notes to the financial statements (continued)

45. Risk management (continued)

Credit risk (continued)

Concentration of risk and maximum exposure to credit risk (continued)

Concentration of assets related to risk groups

Group's rating	2013		2012		2013		2012	
	Group HRK millions	Group HRK millions	Group HRK million	Group HRK millions	Bank HRK millions	Bank HRK millions	Bank HRK millions	Bank HRK millions
	Gross exposure to customers	Impairment allowance	Gross exposure to customers	Impairment allowance	Gross exposure to customers	Impairment allowance	Gross exposure to customers	Impairment allowance
A	35,705	363	37,600	371	33,449	361	35,727	367
B1	1,032	171	1,943	172	999	167	1,843	164
B2	1,319	678	1,275	711	1,221	645	1,267	707
B3	827	688	448	371	823	677	443	367
C	668	668	574	574	622	622	536	536
Total	39,551	2,568	41,840	2,199	37,114	2,472	39,816	2,141

Ageing of past due but not impaired

	Group 2013 HRK millions	Group 2012 HRK millions	Bank 2013 HRK millions	Bank 2012 HRK millions
Up to 30 days	10,144	9,360	8,372	7,605
Up to 31 - 90 days	560	592	542	586
Up to 91 - 180 days	157	246	156	245
Up to 181 - 365 days	115	122	115	122
Over 365 days	105	133	113	141
	11,081	10,453	9,298	8,699

Notes to the financial statements (continued)

45. Risk management (continued)

Liquidity risk

One of the important roles banks play in financial markets is maturity transformation. The need for the maturity transformation comes from the fact that the banks depositors' require quick and short term access to their deposited funds while on the other hand other group of bank clients requires funding via long term loans. This situation gives rise to the persistent discrepancies between inflows and outflows of the bank in various time bands (liquidity gaps). In order to manage these discrepancies or gaps, the bank engages in various transactions with other members of the financial market. Hence, liquidity gaps result in liquidity risk which manifests itself in the form of the risk that the bank won't be able to finance (refinance) its positions under acceptable terms and in the form of the risk that the bank won't be able to efficiently liquidate its assets.

The Group continually assesses liquidity risk by identifying and monitoring changes in the level of mismatch between inflows and outflows and changes in the availability of funds needed for achieving defined business and strategic goals. In addition to this, the Group maintains a portfolio of liquid assets which can, if needed, be used as a source of fresh funds.

Special attention is devoted to defining the Group's financial plans that include a wide variety of financing for mitigation funding liquidity risks. Funds are raised using a broad range of instruments including deposits, borrowings, and share capital. Different funding sources are mutually coordinated and optimized.

The Group aligns its business activities in line with the local regulation concerning liquidity risk and in line with the internal or the RBI Group acts concerning the management of liquidity reserve. The management of liquidity risk is formalized in the liquidity risk management plan on an annual basis. This document forms a strategic plan for managing liquidity risk. The liquidity risk is managed through alignment of assets and liabilities, through setup of market, credit and liquidity gaps limits and through achieving appropriate levels of liquidity indicators. To further control and limit the liquidity risk, target loan/deposits ratios are reviewed for certain members of the Group, taking into account the requirements of Basel III.

The management of liquidity risk is distributed on Asset and Liability Management Unit and Money Market Unit of the Treasury and Investment Banking Division. The required level of short term liquidity is planned over the horizon on 6 months in the future and managed on a daily basis. The Money Market Unit manages the liquidity reserve on a daily basis, taking into account the needs of all of the Bank's clients.

One of the liquidity indicators is the deposits (retail/corporate) to total assets ratio. The annual indicators, based on management accounting information, are set out below.

	2013		2012	
	Retail (%)	Corporate (%)	Retail (%)	Corporate (%)
31 December	47.32%	18.08%	45.16%	18.63%
Average	46.19%	17.79%	42.28%	17.57%
Minimum	44.13%	16.20%	35.49%	15.03%
Maximum	48.12%	19.47%	45.16%	20.07%

Notes to the financial statements (continued)

45. Risk management (continued)

Market risk

Market risk is the risk that changes in market prices, such as interest rates, foreign exchange rates and others will affect the Group's income or the value of its holdings of financial instruments. Market risk estimates are based on changes in exchange rates, interest rates, credit spreads, equity and commodity prices, and other market parameters. The Objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return on risk.

Market risk management of the Group and the Bank is conducted in accordance with legislative requirements and directives of domestic and foreign regulators, which is defined in internal policies and procedures which are regularly revised by risk division.

Group, within RBI Group, uses a comprehensive risk management approach for both the trading book and banking book (total-return approach). Market risks are managed consistently in the trading and banking book. The following values are measured and limited on a daily basis in the market risk management system:

- Value at Risk (confidence level 99%, 1 day)

Value at risk (VaR) is the most important instrument in measuring market risks in normal situation. It represents maximum expected loss that is acceptable for the bank at a certain point of time. The VaR risk measure is a statistically defined estimate of the worst potential loss of a current portfolio, for a specified confidence level, over a given period during which positions can be closed. The Group is using a combination of a hybrid Monte Carlo and historical methods for VaR calculation. This methodology has been developed internally in the RBI Group to monitor the interest rate risk, foreign exchange risk, price risk, and the credit spread risk on the basis of a one-day holding period and a confidence level of 99%. This confidence level is used for internal monitoring.

The quality of the VaR model is continuously monitored by backtesting.

- Positions and sensitivities limits (to changes in exchange rates, interest rates, ect)

Sensitivity limits are used to avoid clustering in normal market situations and are the main management instruments in stress situations or in markets that are illiquid or structurally difficult to measure.

- Stop loss limits

This limit supports traders' discipline in measuring proprietary trading positions and severely limiting losses rather than allowing them to accumulate.

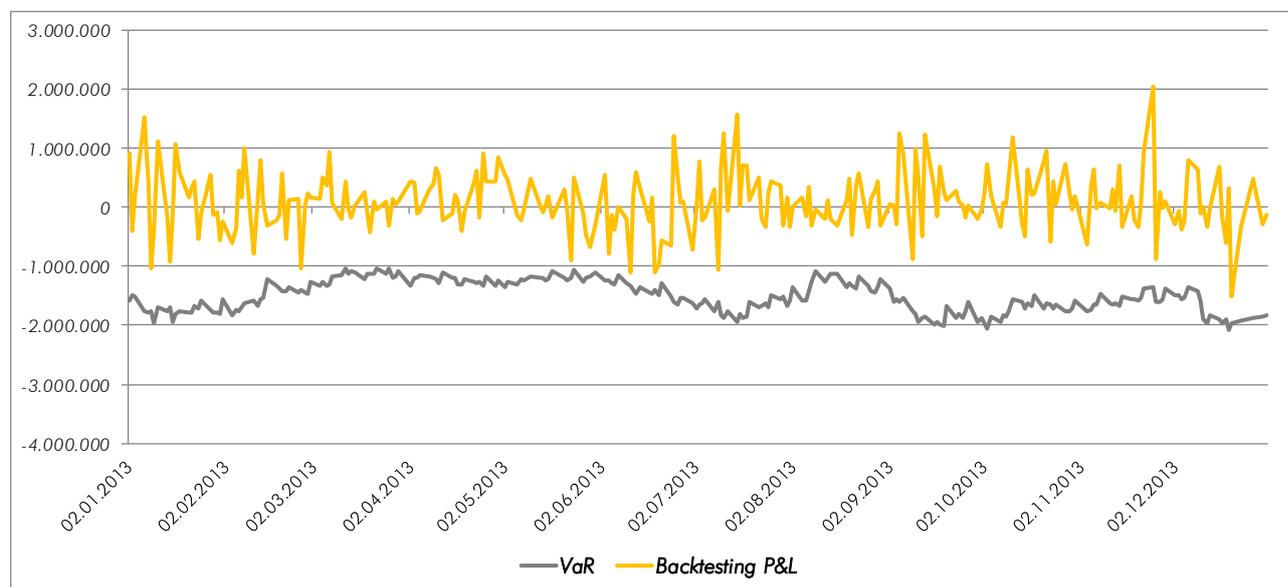
Value at risk number provides the maximum losses that will not be exceeded at a certain confidence level under normal market conditions, but does not provide additional information on potential effects in the case of extreme market movements. So, in order to take these events into account as well, Group carries out daily stress tests with an emphasis on market movements over the past five years. In this way the Bank simulates possible crisis situations and their impact on the current positions. The stress tests consequently deliver important results for the management of risks, for all risk categories monitored and for various risk factors. Stress tests concept complements this multi-level limit system.

HRK millions	December 2012	December 2013	Average	Min	Max
Interest rate risk					
- trading book	0,5	3,7	1,5	0,3	4,1
- banking book	11,5	12,3	10,0	5,0	15,1
Currency risk	1,1	0,5	0,7	0,1	2,1
Credit Spread Risk	4,9	3,1	5,0	2,8	7,8
Price risk	1,1	0,4	0,8	0,4	1,1
Total VaR	11,6	14,0	11,6	7,8	15,9

Notes to the financial statements (continued)

45. Risk management (continued)

Market risk (continued)



The efficiency of VaR model is periodically tested with backtesting procedures. Backtesting methods comprise comparison of 1-day VaR figures with appropriate (hypothetical) statement of comprehensive income figures as seen on the next working day (i.e. over the horizon for which the VaR figure was calculated). Backtesting breach is recorded on date on which (hypothetical) statement of comprehensive income is negative and its absolute value is higher than the VaR calculated for that date (i.e. when the hypothetical loss is greater than the VaR). The high number of backtesting breaches detected during a certain period, in an amount that is higher than the one expected considering the confidence level chosen during the calculation of VaR figures, can indicate that there are certain deficiencies in the VaR model. As the figure shows, during 2013 no backtesting breaches were recorded.

Interest rate risk

Interest rate risk is reflected as negative impact of interest rates on the present value of future cash flows, and hence the net interest income and other cash flows are sensitive to interest rate changes.

The primary sources of interest rate risk are as follows:

- repricing risk is a result of a timing differences in the maturity (for fix-rate) and repricing mismatch (for floating-rate) of assets and liabilities as well as off-balance-sheet positions;
- yield curve risk arises when unanticipated shifts of the yield curve have adverse effect on a bank's income or underlying economic value;
- basis risk arises from imperfect correlation in the adjustment of the rates earned and paid on different instruments with otherwise similar repricing characteristics.
- optionality:

Risk management activities are aimed at optimizing net interest income, given market interest rate levels, consistent with the Group's business strategies. To achieve its risk management objectives, the Group also uses interest rate derivatives.

Notes to the financial statements (continued)

45. Risk management (continued)

Interest rate risk (continued)

Interest rate risk in Trading book

The following two tables show the largest present value changes for the trading book (BPV per currencies (material)) for 2013 and 2012:

BPV / Currency	EUR	USD	HRK
31 December 2013	(10,442.1)	-	(16,638.7)
Average	(12,209.3)	(720.9)	(5,161.9)
Minimum	(28,244.9)	(6,178.9)	(16,638.7)
Maximum	(856.9)	2,882.8	1,509.2

BPV / Currency	EUR	USD	HRK
31 December 2012	4,337.0	(2,360.1)	(934.8)
Average	(7,348.6)	(1,437.8)	(4,570.3)
Minimum	(32,812.2)	(6,646.8)	(14,084.7)
Maximum	8,445.0	5,809.9	(882.2)

Interest rate risk in banking book

Asset-liability risk management activities are conducted in the context of the Group's sensitivity to interest rate changes. Decisions are based on various interest income analyses and simulations that ensure proper interest rate sensitivity in line with expected changes in market rates and overall risk appetite.

The following two tables show the largest present value changes for the trading book (BPV per currencies (material)) for 2013 and 2012:

BPV / Currency	HRK	EUR	USD	CHF
31 December 2013	(81,461.0)	(42,562.9)	(3,116.9)	(53,422)
Average	(67,582.3)	(37,491.8)	(819.2)	(3,897.2)
Minimum	(94,522.6)	(74,298.4)	(4,452.8)	(53,422.34)
Maximum	(47,539.8)	(11,480.1)	4,474.3	6,030.1

BPV / Currency	HRK	EUR	USD	CHF
31 December 2012	(56,401.4)	(41,900.2)	1,746.1	(14,566.2)
Average	(39,483.3)	(21,578.4)	2,567.5	(2,520.1)
Minimum	(61,841.4)	(97,032.1)	(1,908.1)	(15,593.4)
Maximum	(8,111.9)	133,152.9	7,242.5	4,370.8

Interest rate risk in the banking book is not only measured in a value-at-risk framework but also managed by the traditional tools of nominal and interest rate gap analyses. For the purpose of managing and monitoring of interest rate risk exposures via analyses of the effect on the market value of own funds, the Bank applies an externally defined Basel II methodology, which implies measuring the effects of a standard stress test of a 200bp parallel shift in the referent yield curve.

	31 December 2013	31 December 2012
CHF	77,870	13,458
EUR	33,277	87,929
HRK	82,006	37,067
Other	(10,805)	(17,668)
Total	182,348	120,787
%	3.9%	2.5%

Notes to the financial statements (continued)

45. Risk management (continued)

Interest rate risk (continued)

Equity price risk

Equity price risk is the possibility that equity prices will fluctuate, affecting the fair value of equity investments and other instruments that derive their value from a particular equity investment. The primary exposure to equity prices arises from equity securities measured at fair value through profit and loss.

Equity Delta is the indicator of the Bank's exposure to equity price risk arising from positions in equity securities and equity derivatives held for trading. The Bank has established equity delta and VaR limits per position in a single instrument and a total equity delta limit.

The Group's and the Bank's portfolio of equity investments comprises equities issued by domestic entities. The total value of the maximum exposure toward equities is determined by the risk management group of the Bank's ultimate parent bank. For the monitoring of its equity portfolio the Bank analyses the equity portfolio's sensitivity through Equity delta limits and VaR limits.

Exchange rate risks

The Group is exposed to currency risk/exchange rate risk which denotes the risk that one suffers losses due to open foreign exchange position.

Foreign currency exposure arises from foreign-currency denominated credit, deposit-taking, investment and trading activities. It is monitored daily in accordance to legislation and internally set limits, for each currency and for the total statement of financial position denominated in or linked to foreign currency.

The Group manages its currency risk by setting principles and limits for foreign currency exposures and by monitoring these limits (including stop-loss limits). The Group directs its business activities towards trying to minimize the gap between assets and liabilities denominated in or linked to foreign currency, and maintaining daily business activities within daily allowed open limits per currency.

The Group is primarily exposed to EUR. Further currency exposure arises from financial instruments denominated in CHF and USD. In order to protect itself against currency risk, Group uses derivative financial instruments.

Assets and liabilities denominated in domestic currency include HRK 7 million (2012: HRK 17 million) of loans and advances to customers and borrowings, which the Group and the Bank have the option to revalue in line with HRK movements against EUR, if HRK depreciates against EUR beyond a certain level.

Notes to the financial statements (continued)

45. Risk management (continued)

Operational risk

Operational risk is defined as the risk of financial losses resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk includes legal risk, but excludes strategic and reputational risk. Specificity of operational risk is its distinctiveness to all activities, processes, products and systems.

With the aim of efficient operational risk management, the Group built system based on standards and principles defined in Credit Institutions Act, Basel Committee documents and RBI Group Directives.

Whilst ultimate responsibility for risk resides with the Management Board, system of responsibilities for managing operational risk is based on responsibilities of Operational Risk Managers, which are in charge of operational enforcement of risk strategy and identification and managing of operational risk within its business areas, and on responsibility of Operational Risk Unit for establishment of operational risk management system through development of rules, processes, methods and system of measuring, control, monitoring and reporting on operational risk exposure.

Risk Coordination has been established as Committee responsible also for discussing operational risk issues, suggesting procedures and risk mitigation actions to the Board when necessary, whilst Operational Risk Managers are finally responsible for their implementation.

In addition, several dedicated organizational units provide support to business units for reducing operational risk (e.g. fraud prevention teams).

Within established operational risk management system, the Group implemented particular qualitative and quantitative tools and techniques which include risk self-assessment, loss data collection and analysis, (key) risk indicators monitoring and scenario analyses.

Risk identification, assessment and monitoring

Operational risk self-assessment is executed in a structured and Group-wide uniform manner and represents the foundation for identification of risks in business activities as well as for creating risk map which reflects estimation of exposure to particular risk category within each business process, thereby forming the basis for defining risk mitigation measures.

Within the early warning system, scenario analyses are used in order to assess potential impact of low probability/high impact events whereat special accent is put on identification of weak control points, optimization of processes and taking decision on needed mitigation measures.

Risk indicators are objective and quantifiable information which enable the Group regular monitoring of exposure to operational risk by measuring status of defined risk indicator, providing continuous overview of risk profile of the particular business segment and allowing prompt mitigation. These are also specifically tailored to individual Group units and business areas. Regular monitoring of risk indicators complements the assessment of bank and Group members' exposure to operational risks which is performed through the process of risk self-assessment, and gathering and analysing internal losses.

Loss data collection is indispensable prerequisite of risk analysis as well as measuring and mitigating operational risks. Loss data is collected in a central database (Operational Risk Controlling Application) on the RBI level, in a structured manner and on a Group-wide basis.

Reporting and mitigation of operational risk

Based on analyses of results of methods used for identification, assessment and monitoring operational risks, risk exposure is determined and decision brought on implementation of particular mitigation method or combination of methods which include acceptance, reduction, avoidance or transfer of risk.

Detailed analysis of significant losses and identified operational risk is being performed on regular and continuous basis which enables definition of adequate mitigation measures and informing Management Board and other relevant bodies and/or persons, while risk control function monitors its implementation.

All members of the Group currently calculate regulatory capital requirement for operational risk using the Standardized Approach.

Notes to the financial statements (continued)

45. Risk management (continued)

Derivative financial instruments

The Group enters into derivative financial instruments mostly for risk management purposes and on behalf of customers. Derivative financial instruments used by the Group include swaps and forwards whose value changes in response to changes in interest rates and foreign exchange rates. Derivatives are either standardized contracts transacted through regulated exchanges or individually negotiated over-the-counter contracts. Interest rate swaps are mainly used for economically hedging interest rate exposures.

Swaps

Swaps are over-the-counter agreements between the Group and other parties to exchange future cash flows based upon agreed notional amounts. The swaps most commonly used by the Group are interest rate swaps, whereby the Group agrees with other parties to exchange, at specified intervals, the difference between fixed-rate and floating-rate interest amounts calculated by reference to an agreed notional amount. The Group is subject to credit risk arising from the respective counterparty's failure to perform. Market risk arises from the possibility of unfavorable movements in interest rates relative to the contractual rates of the contract.

Forwards

Forward contracts are commitments either to purchase or sell a designated financial instrument or currency at a specified future date for a specified price and may be settled in cash or with another financial instrument. Forwards are individually traded over-the-counter contracts. Forward contracts result in credit exposure to the counterparty and exposure to market risk based on changes in market prices relative to the contracted amounts.

Futures

Futures contracts are commitments either to purchase or sell a designated financial instrument or currency, at a specified future date for a specified price and may be settled in cash or with another financial instrument. Futures are standardized exchange-traded contracts. Initial margin requirements for futures are met in cash or other instruments, and changes in future contract value are settled daily. Futures contracts have limited credit risk because, essentially, the counterparties in futures transactions are futures exchanges themselves.

Forward rate agreements

Forward rate agreements are individually negotiated interest rate forwards that call for a cash settlement at a future date for the difference between a contracted rate of interest and the current market rate, based on a notional principal amount.

Options

Options are derivative financial instruments that give the buyer, in exchange for a premium payment, the right, but not the obligation, to either purchase from (call option) or sell to (put option) the writer a specified underlying instrument at a specified price on or before a specified date. The Group enters into exchange-traded and over-the-counter option contracts to meet the requirements of its risk management and trading activities.

The risk in writing a call option is that the Group may incur a loss if the market price of the security increases and the option is exercised. The risk in writing a put option is that the Group may incur a loss if the market price of the security decreases and the option is exercised. The risk in buying an option is that the Group pays a premium whether or not the option is exercised. The Group also has the additional risk of not being able to enter into an offsetting transaction if a liquid secondary market does not exist.

Notes to the financial statements (continued)

46. Maturity analysis

The remaining contractual maturity of the Group's assets and liabilities as at 31 December 2013 and 31 December 2012 is presented in the tables below:

The items with undefined maturity are included in terms over 5 years:

Group	Less than 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
	HRK	HRK	HRK	HRK	HRK	HRK
2013	millions	millions	millions	millions	millions	millions
Assets						
Cash and amounts due from banks	1,812	-	-	-	-	1,812
Obligatory reserve with the Croatian National Bank	2,033	-	-	-	-	2,033
Financial assets at fair value through profit or loss	2,771	1	838	-	-	3,610
Placements with and loans to other banks	888	-	61	673	-	1,622
Financial assets available for sale	-	-	-	20	65	85
Loans and advances to customers	3,101	1,512	5,709	7,867	5,655	23,844
Financial investments held to maturity	-	617	-	101	77	795
Property, plant and equipment	-	-	-	-	1,554	1,554
Intangible assets	-	-	-	-	192	192
Deferred tax assets	-	-	-	216	1	217
Other assets	199	7	52	127	3	388
Total assets	10,804	2,137	6,660	9,004	7,547	36,152
Liabilities and equity						
Financial liabilities at fair value through profit or loss	651	-	-	-	-	651
Deposits from banks	419	18	106	-	-	543
Deposits from companies and other similar entities	6,754	301	411	172	15	7,653
Deposits from individuals	4,512	2,584	6,014	826	83	14,019
Borrowings	904	1,873	2,085	1,615	446	6,923
Provisions for liabilities and charges	-	-	40	130	2	172
Other liabilities	351	27	33	58	193	662
Equity attributable to the equity holders of the parent	-	-	-	-	5,467	5,467
Non-controlling interest	-	-	-	-	62	62
Total equity and liabilities	13,591	4,803	8,689	2,801	6,286	36,152
Maturity gap	(2,787)	(2,666)	(2,029)	6,203	1,279	-
Maturity gap (2012)	(2,807)	(2,022)	(4,009)	7,424	1,414	-

Notes to the financial statements (continued)

46. Maturity analysis (continued)

Group	Less than 1 month HRK millions	1-3 months HRK millions	3-12 months HRK millions	1-5 years HRK millions	Over 5 years HRK millions	Total HRK millions
2012						
Assets						
Cash and amounts due from banks	2,086	-	-	-	-	2,086
Obligatory reserve with the Croatian National Bank	2,485	-	-	-	-	2,485
Financial assets at fair value through profit or loss	2,210	786	1,172	-	-	4,168
Placements with and loans to other banks	1,471	-	186	403	-	2,060
Financial assets available for sale	2	-	1	16	79	98
Loans and advances to customers	2,996	1,549	4,917	9,277	5,774	24,513
Financial investments held to maturity	14	-	-	699	76	789
Property, plant and equipment	-	-	-	-	1,459	1,459
Intangible assets	-	-	-	-	198	198
Deferred tax assets	-	-	-	233	-	233
Other assets	178	13	35	151	2	379
Total assets	11,442	2,348	6,311	10,779	7,588	38,468
Liabilities and equity						
Financial liabilities at fair value through profit or loss	845	-	-	-	-	845
Deposits from banks	493	19	76	-	-	588
Deposits from companies and other similar entities	6,855	417	672	255	47	8,246
Deposits from individuals	4,305	2,913	6,556	736	84	14,594
Borrowings	1,248	1,012	2,963	2,181	278	7,682
Provisions for liabilities and charges	-	-	23	116	2	141
Other liabilities	504	9	30	67	151	761
Equity attributable to the equity holders of the parent	-	-	-	-	5,531	5,531
Non-controlling interest	-	-	-	-	80	80
Total equity and liabilities	14,250	4,370	10,320	3,355	6,173	38,468
Maturity gap	(2,808)	(2,022)	(4,009)	7,424	1,415	-
Maturity gap (2011)	(2,449)	(3,121)	(3,876)	7,346	2,100	-

Notes to the financial statements (continued)

46. Maturity analysis (continued)

The remaining contractual maturity of the Bank's assets and liabilities as at 31 December 2013 and 31 December 2012 is presented in the tables below:

The items with undefined maturity are included in terms over 5 years.

Bank	Less than 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
	HRK	HRK	HRK	HRK	HRK	HRK
2013	millions	millions	millions	millions	millions	millions
Assets						
Cash and amounts due from banks	1,775	-	-	-	-	1,775
Obligatory reserve with the Croatian National Bank	2,033	-	-	-	-	2,033
Financial assets at fair value through profit or loss	2,778	1	739	-	-	3,518
Placements with and loans to other banks	780	-	-	673	-	1,453
Financial assets available for sale	-	-	-	-	6	6
Loans and advances to customers	2,796	1,244	4,471	7,602	5,977	22,090
Financial investments held to maturity	-	617	-	-	-	617
Investment in subsidiaries	-	-	-	-	301	301
Property, plant and equipment	-	-	-	-	443	443
Intangible assets	-	-	-	-	190	190
Deferred tax assets	-	-	-	209	-	209
Other assets	170	7	57	133	3	370
Total assets	10,332	1,869	5,267	8,617	6,920	33,005
Liabilities and equity						
Financial liabilities at fair value through profit or loss	652	-	-	-	-	652
Deposits from banks	420	17	106	-	-	543
Deposits from companies and other similar entities	7,018	300	456	107	14	7,895
Deposits from individuals	4,512	2,584	6,014	826	83	14,019
Borrowings	539	1,239	967	1,035	311	4,091
Provisions for liabilities and charges	-	-	37	120	2	159
Other liabilities	261	3	27	12	-	303
Equity	-	-	-	-	5,343	5,343
Total liabilities and equity	13,402	4,143	7,607	2,100	5,753	33,005
Maturity gap	(3,070)	(2,274)	(2,340)	6,517	1,167	-
Maturity gap (2012)	(2,778)	(1,983)	(3,882)	7,597	1,046	-

Notes to the financial statements (continued)

46. Maturity analysis (continued)

Bank	Less than 1 month HRK millions	1-3 months HRK millions	3-12 months HRK millions	1-5 years HRK millions	Over 5 years HRK millions	Total HRK millions
2012						
Assets						
Cash and amounts due from banks	2,086	-	-	-	-	2,086
Obligatory reserve with the Croatian National Bank	2,485	-	-	-	-	2,485
Financial assets at fair value through profit or loss	2,209	784	1,136	-	-	4,129
Placements with and loans to other banks	1,450	-	129	404	-	1,983
Financial assets available for sale	-	-	-	-	4	4
Loans and advances to customers	2,743	1,019	4,131	8,942	5,989	22,824
Financial investments held to maturity	13	-	-	598	-	611
Investment in subsidiaries	-	-	-	-	211	211
Property, plant and equipment	-	-	-	-	457	457
Intangible assets	-	-	-	-	194	194
Deferred tax assets	-	-	-	231	-	231
Other assets	152	6	26	152	2	338
Total assets	11,138	1,809	5,422	10,327	6,857	35,553
Liabilities and equity						
Financial liabilities at fair value through profit or loss	846	-	-	-	-	846
Deposits from banks	494	19	75	-	-	588
Deposits from companies and other similar entities	6,951	414	704	200	15	8,284
Deposits from individuals	4,302	2,913	6,556	736	84	14,594
Borrowings	882	443	1,924	1,677	278	5,204
Provisions for liabilities and charges	-	-	20	106	2	128
Other liabilities	441	3	25	8	3	480
Equity	-	-	-	-	5,429	5,429
Total liabilities and equity	13,916	3,792	9,304	2,730	5,811	35,553
Maturity gap	(2,778)	(1,983)	(3,882)	7,597	1,046	-
Maturity gap (2011)	(2,145)	(3,168)	(3,938)	7,837	1,414	-

Notes to the financial statements (continued)

47. Currency analysis

Assets and liabilities denominated in domestic currency include HRK 7 million (2012: HRK 17 million) of loans and advances to customers and borrowings, which the Group and the Bank, and lenders of the Group and the Bank, have the option to revalue in line with HRK movements against EUR, if HRK depreciates against to EUR beyond a certain level.

Group	EUR HRK millions	EUR linked HRK millions	Other foreign currencies HRK millions	Total foreign currencies HRK millions	Domestic currency HRK millions	Total currencies HRK millions
2013						
Assets						
Cash and amounts due from banks	158	-	111	270	1,543	1,812
Obligatory reserve with the Croatian National Bank	305	-	-	305	1,729	2,033
Financial assets at fair value through profit or loss	2,149	483	140	2,771	838	3,609
Placements with and loans to other banks	770	-	56	826	797	1,622
Financial assets available for sale	14	59	-	72	12	84
Loans and advances to customers	4,643	10,284	2,289	17,216	6,628	23,844
Financial investments held to maturity	15	715	-	730	65	795
Property, plant and equipment	-	-	-	-	1,554	1,554
Intangible assets	-	-	-	-	192	192
Deferred tax assets	-	-	-	-	217	217
Other assets	3	9	2	14	373	387
Total assets	8,057	11,549	2,598	22,205	13,947	36,152
Liabilities and equity						
Financial liabilities at fair value through profit or loss	65	-	539	604	48	652
Deposits from banks	158	-	6	164	379	543
Deposits from companies and other similar entities	1,570	84	335	1,989	5,664	7,653
Deposits from individuals	10,279	8	1,601	11,888	2,130	14,019
Borrowings	4,120	784	-	4,903	2,020	6,923
Provisions for liabilities and charges	26	1	1	28	143	172
Other liabilities	32	287	6	325	336	661
Total equity attributable to the equity holders of the parent	-	-	-	-	5,467	5,467
Non-controlling interest	-	-	-	-	62	62
Total equity and liabilities	16,250	1,164	2,487	19,902	16,250	36,152
Currency gap	(8,194)	10,385	111	2,303	(2,303)	-
Currency gap (2012)	(9,989)	10,640	(47)	604	(604)	-

Notes to the financial statements (continued)

47. Currency analysis (continued)

Group	EUR HRK millions	EUR linked HRK millions	Other foreign currencies HRK millions	Total foreign currencies HRK millions	Domestic currency HRK millions	Total currencies HRK millions
2012						
Assets						
Cash and amounts due from banks	78	-	236	314	1,772	2,086
Obligatory reserve with the Croatian National Bank	442	-	-	442	2,043	2,485
Financial assets at fair value through profit or loss	2,778	554	32	3,364	804	4,168
Placements with and loans to other banks	1,116	-	288	1,404	656	2,060
Financial assets available for sale	18	70	-	88	10	98
Loans and advances to customers	3,957	10,594	2,842	17,393	7,120	24,513
Financial investments held to maturity	16	710	-	726	63	789
Property, plant and equipment	-	-	-	-	1,459	1,459
Intangible assets	-	-	-	-	198	198
Deferred tax assets	-	-	-	-	233	233
Other assets	36	11	4	51	328	379
Total assets	8,441	11,939	3,402	23,782	14,686	38,468
Liabilities and equity						
Financial liabilities at fair value through profit or loss	138	-	687	825	20	845
Deposits from banks	179	-	5	184	404	588
Deposits from companies and other similar entities	1,631	145	776	2,552	5,694	8,246
Deposits from individuals	10,724	10	1,914	12,648	1,946	14,594
Borrowings	5,569	910	25	6,504	1,178	7,682
Provisions for liabilities and charges	-	5	2	7	134	141
Other liabilities	189	229	40	458	303	761
Total equity attributable to the equity holders of the parent	-	-	-	-	5,531	5,531
Non-controlling interest	-	-	-	-	80	80
Total equity and liabilities	18,430	1,299	3,449	23,178	15,290	38,468
Currency gap	(9,989)	10,640	(47)	604	(604)	-
Currency gap (2011)	(12,199)	11,440	1,135	376	(376)	-

Notes to the financial statements (continued)

47. Currency analysis (continued)

Bank	EUR		Other	Total	Domestic	Total
	EUR HRK	linked HRK	foreign currencies HRK	foreign currencies HRK	currency HRK	currencies HRK
2013	millions	millions	millions	millions	millions	millions
Assets						
Cash and amounts due from banks	121	-	111	232	1,543	1,775
Obligatory reserve with the Croatian National Bank	304	-	-	304	1,729	2,033
Financial assets at fair value through profit or loss	2,154	396	140	2,690	828	3,518
Placements with and loans to other banks	661	-	56	717	736	1,453
Financial assets available for sale	1	-	-	1	5	6
Loans and advances to customers	4,768	8,429	2,256	15,453	6,637	22,090
Financial investments held to maturity	-	617	-	617	-	617
Investment in subsidiaries	-	-	-	-	301	301
Property, plant and equipment	-	-	-	-	443	443
Intangible assets	-	-	-	-	190	190
Deferred tax assets	-	-	-	-	209	209
Other assets	20	-	2	22	348	370
Total assets	8,029	9,442	2,565	20,036	12,969	33,005
Financial liabilities at fair value through profit or loss	66	-	539	605	47	652
Deposits from banks	158	-	6	164	379	543
Deposits from companies and other similar entities	1,706	-	335	2,041	5,854	7,895
Deposits from individuals	10,279	9	1,601	11,889	2,130	14,019
Borrowings	1,287	784	-	2,071	2,020	4,091
Provisions for liabilities and charges	26	1	1	28	131	159
Other liabilities	32	7	5	44	259	303
Equity	-	-	-	-	5,343	5,343
Total liabilities and equity	13,554	801	2,487	16,842	16,163	33,005
Currency gap	(5,525)	8,641	78	3,194	(3,194)	-
Currency gap (2012)	(7,467)	9,034	(88)	1,479	(1,479)	-

Notes to the financial statements (continued)

47. Currency analysis (continued)

Bank	EUR HRK millions	EUR linked HRK millions	Other foreign currencies HRK millions	Total foreign currencies HRK millions	Domestic currency HRK millions	Total currencies HRK millions
2012						
Assets						
Cash and amounts due from banks	77	-	237	314	1,772	2,086
Obligatory reserve with the Croatian National Bank	442	-	-	442	2,043	2,485
Financial assets at fair value through profit or loss	2,775	522	32	3,329	800	4,129
Placements with and loans to other banks	1,096	-	288	1,384	599	1,983
Financial assets available for sale	1	-	-	1	3	4
Loans and advances to customers	4,089	8,867	2,776	15,732	7,092	22,824
Financial investments held to maturity	-	611	-	611	-	611
Investment in subsidiaries	-	-	-	-	211	211
Property, plant and equipment	-	-	-	-	457	457
Intangible assets	-	-	-	-	194	194
Deferred tax assets	-	-	-	-	231	231
Other assets	35	-	3	38	300	338
Total assets	8,515	10,000	3,336	21,851	13,702	35,553
Liabilities and equity						
Financial liabilities at fair value through profit or loss	139	-	687	826	20	846
Deposits from banks	179	-	5	184	404	588
Deposits from companies and other similar entities	1,637 10,72	34	775	2,446	5,838	8,284
Deposits from individuals	4	10	1,914	12,648	1,946	14,594
Borrowings	3,114	910	2	4,026	1,178	5,204
Provisions for liabilities and charges	-	5	1	6	122	128
Other liabilities	189	7	40	236	244	480
Equity	-	-	-	-	5,429	5,429
Total liabilities and equity	15,982	966	3,424	20,372	15,181	35,553
Currency gap	(7,467)	9,034	(88)	1,479	(1,479)	-
Currency gap (2011)	(9,853)	10,183	1,124	1,454	(1,454)	-

Notes to the financial statements (continued)

48. Interest rate repricing, gap analysis and amounts subject to fixed interest rates

The following tables present the Group's and the Bank's assets and liabilities and equity analysed according to repricing periods determined as the earlier of remaining contractual maturity and contractual repricing.

The tables are management's estimate of the interest rate risk for the Group and the Bank as at 31 December 2013 and are not necessarily indicative of the positions at other times but provide some indication of the sensitivities of the Group's and the Bank's earnings to movements in interest rates. Earnings will also be affected by the currency of the assets and liabilities and equity. The Group and the Bank have a significant proportion of interest-earning assets and interest-bearing liabilities in foreign currency.

Group	Non-interest bearing	Less than 1 month	1-3 months	3-12 months	Over 12 months	Total	Fixed interest rates
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
2013							
Assets							
Cash and amounts due from banks	1,635	177	-	-	-	1,812	-
Obligatory reserve with the Croatian National Bank	2,033	-	-	-	-	2,033	-
Financial assets at fair value through profit or loss	96	2,618	69	827	-	3,610	2,558
Placements with and loans to other banks	355	788	133	36	310	1,622	1,159
Financial assets available for sale	6	-	-	-	79	85	79
Loans and advances to customers	105	19,841	498	1,281	2,119	23,844	3,617
Financial investments held to maturity	6	-	635	-	154	795	789
Property, plant and equipment	1,554	-	-	-	-	1,554	-
Intangible assets	192	-	-	-	-	192	-
Deferred tax assets	217	-	-	-	-	217	-
Other assets	388	-	-	-	-	388	-
Total assets	6,587	23,424	1,335	2,144	2,662	36,152	8,202
Liabilities and equity							
Financial liabilities at fair value through profit or loss	651	-	-	-	-	651	-
Deposits from banks	147	273	17	106	-	543	395
Deposits from companies and other similar entities	1,580	5,381	242	335	115	7,653	6,399
Deposits from individuals	133	11,503	688	1,524	171	14,019	9,714
Borrowings	23	2,626	2,935	643	696	6,923	1,390
Provisions for liabilities and charges	172	-	-	-	-	172	-
Other liabilities	662	-	-	-	-	662	-
Equity attributable to the equity holders of the parent	5,467	-	-	-	-	5,467	-
Non-controlling interest	62	-	-	-	-	62	-
Total liabilities and equity	8,897	19,783	3,882	2,608	982	36,152	17,899
Interest rate gap	(2,311)	3,642	(2,547)	(465)	1,680	-	(9,696)
Interest rate gap (2012)	(2,143)	10,522	(5,058)	(5,176)	1,855	-	(10,277)

Notes to the financial statements (continued)

48. Interest rate repricing, gap analysis and amounts subject to fixed interest rates (continued)

Group	Non- interest bearing HRK millions	Less than 1 month HRK millions	1-3 months HRK millions	3-12 months HRK millions	Over 12 months HRK millions	Total HRK millions	Fixed interest rates HRK millions
2012							
Assets							
Cash and amounts due from banks	2,026	60	-	-	-	2,086	-
Obligatory reserve with the Croatian National Bank	2,485	-	-	-	-	2,485	-
Financial assets at fair value through profit or loss	116	2,102	783	1,167	-	4,168	3,496
Placements with and loans to other banks	1	1,438	35	173	413	2,060	2,059
Financial assets available for sale	6	-	-	1	91	98	92
Loans and advances to customers	66	21,720	472	263	1,992	24,513	2,332
Financial investments held to maturity	16	-	-	-	773	789	779
Property, plant and equipment	1,459	-	-	-	-	1,459	-
Intangible assets	198	-	-	-	-	198	-
Deferred tax assets	233	-	-	-	-	233	-
Other assets	379	-	-	-	-	379	-
Total assets	6,985	25,320	1,290	1,604	3,269	38,468	8,758
Liabilities and equity							
Financial liabilities at fair value through profit or loss	845	-	-	-	-	845	-
Deposits from banks	223	271	19	75	-	588	365
Deposits from companies and other similar entities	1,401	5,575	406	652	212	8,246	6,844
Deposits from individuals	162	6,449	2,505	5,401	77	14,594	9,516
Borrowings	44	2,443	3,418	652	1,125	7,682	2,310
Provisions for liabilities and charges	141	-	-	-	-	141	-
Other liabilities	761	-	-	-	-	761	-
Equity attributable to the equity holders of the parent	5,531	-	-	-	-	5,531	-
Non-controlling interest	80	-	-	-	-	80	-
Total liabilities and equity	9,188	14,738	6,348	6,780	1,414	38,468	19,035
Interest rate gap	(2,203)	10,582	(5,058)	(5,176)	1,855	-	(10,277)
Interest rate gap (2011)	(5,699)	16,212	(6,809)	(5,740)	2,036	-	(7,201)

Notes to the financial statements (continued)

48. Interest rate repricing, gap analysis and amounts subject to fixed interest rates (continued)

Bank	Non- interest bearing	Less than 1 month	1-3 months	3-12 months	Over 12 months	Total	Fixed interest rates
	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
2013							
Assets							
Cash and amounts due from banks	1,635	140	-	--	-	1,775	-
Obligatory reserve with the Croatian National Bank	2,033	-	-	-	-	2,033	-
Financial assets at fair value through profit or loss	97	2,618	69	734	-	3,518	2,550
Placements with and loans to other banks	355	788	-	-	310	1,453	1,098
Financial assets available for sale	6	-	-	-	-	6	-
Loans and advances to customers	105	18,090	152	1,324	2,419	22,090	3,984
Financial investments held to maturity	6	-	611	-	-	617	611
Investment in subsidiaries	301	-	-	-	-	301	-
Property, plant and equipment	443	-	-	-	-	443	-
Intangible assets	190	-	-	-	-	190	-
Deferred tax assets	209	-	-	-	-	209	-
Other assets	370	-	-	-	-	370	-
Total assets	5,750	21,636	832	2,058	2,729	33,005	8,243
Liabilities and equity							
Financial liabilities at fair value through profit or loss	652	-	-	-	-	652	-
Deposits from banks	147	273	17	106	-	543	395
Deposits from companies and other similar entities	1,170	5,865	299	446	115	7,895	6,725
Deposits from individuals	133	11,503	688	1,524	171	14,019	9,714
Borrowings	23	765	2,291	329	683	4,091	1,380
Provisions for liabilities and charges	159	-	-	-	-	159	-
Other liabilities	303	-	-	-	-	303	-
Equity	5,343	-	-	-	-	5,343	-
Total liabilities and equity	7,930	18,406	3,295	2,405	969	33,005	18,215
Interest rate gap	(2,179)	18,405	(2,463)	(348)	1,760	-	(9,972)
Interest rate gap (2012)	(2,425)	10,122	(5,290)	(4,714)	2,307	-	(9,856)

Notes to the financial statements (continued)

48. Interest rate repricing, gap analysis and amounts subject to fixed interest rates (continued)

Bank	Non- interest bearing	Less than 1 month	1-3 months	3-12 months	Over 12 months	Total	Fixed interest rates
2012	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions	HRK millions
Assets							
Cash and amounts due from banks	2,026	60	-	-	-	2,086	-
Obligatory reserve with the Croatian National Bank	2,485	-	-	-	-	2,485	-
Financial assets at fair value through profit or loss	115	2,101	781	1,132	-	4,129	3,474
Placements with and loans to other banks	-	1,438	-	132	413	1,983	2,003
Financial assets available for sale	4	-	-	-	-	4	-
Loans and advances to customers	34	20,040	56	395	2,299	22,824	2,838
Financial investments held to maturity	13	-	-	-	598	611	604
Investment in subsidiaries	211	-	-	-	-	211	-
Property, plant and equipment	457	-	-	-	-	457	-
Intangible assets	194	-	-	-	-	194	-
Deferred tax assets	231	-	-	-	-	231	-
Other assets	338	-	-	-	-	338	-
Total assets	6,108	23,639	837	1,659	3,310	35,553	8,919
Liabilities and equity							
Financial liabilities at fair value through profit or loss	846	-	-	-	-	846	-
Deposits from banks	223	271	19	75	-	588	365
Deposits from companies and other similar entities	1,290	5,673	406	703	212	8,284	6,994
Deposits from individuals	162	6,449	2,505	5,401	77	14,594	9,516
Borrowings	35	1,064	3,197	194	714	5,204	1,900
Provisions for liabilities and charges	128	-	-	-	-	128	-
Other liabilities	480	-	-	-	-	480	-
Equity	5,429	-	-	-	-	5,429	-
Total liabilities and equity	8,593	13,457	6,127	6,373	1,003	35,553	18,775
Interest rate gap	(2,485)	10,182	(5,290)	(4,714)	2,307	-	(9,856)
Interest rate gap (2011)	(6,102)	15,848	(6,407)	(5,508)	2,169	-	(7,242)

Notes to the financial statements (continued)

49. Average interest rates

The average interest rates set out below represent the weighted average yield on financial instruments at the end of the reporting period, and are not necessarily representative of the yield at other times during the year.

The major part of liabilities and interest earning assets are denominated in or linked to foreign currency.

Group	Less than 1 month %	1-3 months %	3-12 months %	Over 12 months %
2013				
Assets				
Cash and amounts due from banks	0.24	-	-	-
Financial assets at fair value through profit or loss	2.20	2.82	4.72	-
Placements with and loans to other banks	0.15	1.12	2.54	0.71
Financial assets available for sale	-	-	-	6.64
Loans and advances to customers	6.99	5.52	8.04	7.08
Financial investments held to maturity	-	-	-	5.95
Liabilities				
Deposits from banks	0.15	0.25	0.74	-
Deposits from companies and other similar entities	0.49	1.32	2.16	3.18
Deposits from individuals	2.04	2.74	2.82	2.91
Borrowings	1.26	2.52	2.01	2.71

Notes to the financial statements (continued)

49. Average interest rates (continued)

Group 2012	Less than 1 month %	1-3 months %	3-12 months %	Over 12 months %
Assets				
Cash and amounts due from banks	1,21	-	-	-
Financial assets at fair value through profit or loss	1,87	0,31	4,42	-
Placements with and loans to other banks	0,22	2,29	3,13	0,91
Financial assets available for sale	-	-	7,83	6,46
Loans and advances to customers	7,17	5,50	4,85	6,48
Financial investments held to maturity	-	-	-	5,58
Liabilities				
Deposits from banks	0.25	0.30	1.20	-
Deposits from companies and other similar entities	0.55	2.32	3.19	3.24
Deposits from individuals	1.94	3.39	3.59	3.78
Borrowings	2.39	2.67	2.94	3.82
Bank 2013				
	Less than 1 month %	1-3 months %	3-12 months %	Over 12 months %
Assets				
Cash and amounts due from banks	0,24	-	-	-
Financial assets at fair value through profit or loss	2.20	2.82	4.50	-
Placements with and loans to other banks	0.15	-	-	0.71
Loans and advances to customers	7.06	5.15	7.91	6.87
Financial investments held to maturity	-	5,50	-	-
Liabilities				
Deposits from banks	0.15	0.25	0.74	-
Deposits from companies and other similar entities	0.48	1.36	2.12	3.18
Deposits from individuals	2.04	2.74	2.82	2.91
Borrowings	1.07	2.78	1.56	2.66

Notes to the financial statements (continued)

49. Average interest rates (continued)

Bank	Less than 1 month %	1-3 months %	3-12 months %	Over 12 months %
2012				
Assets				
Cash and amounts due from banks	1.21	-	-	-
Financial assets at fair value through profit or loss	1.87	0.30	4.39	-
Placements with and loans to other banks	0.22	-	3.12	0.91
Loans and advances to customers	7.21	4.87	4.59	6.33
Financial investments held to maturity	-	-	-	5.50
Liabilities				
Deposits from banks	0.25	0.30	1.20	-
Deposits from companies and other similar entities	0.55	2.32	3.19	3.24
Deposits from individuals	1.94	3.39	3.59	3.78
Borrowings	0.79	2.57	2.38	2.74

Notes to the financial statements (continued)

50. Fair value of financial instruments

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market at the measurement date under current market condition (i.e. an exit price) regardless of whether that price is directly observable or estimated using another valuation technique.

Financial instruments at fair value through profit or loss and available for sale are measured at fair value. Loans and receivables and held-to-maturity assets are measured at amortised cost less impairment.

The carrying amount of cash and amounts due from banks, obligatory reserve with the Croatian National Bank, and placements with banks, deposits from banks and deposits from companies and similar entities, are deemed to reflect their fair value due to the short-term maturity of these financial instruments.

The following summarises the major methods and assumptions used in estimating the fair values of financial instruments.

Loans and advances

The fair value of loans and advances is calculated based on discounted expected future principal and interest cash flows. Loan repayments are assumed to occur at contractual repayment dates, where applicable. For loans that do not have fixed repayment dates or that are subject to prepayment risk, repayments are estimated based on experience in previous periods when interest rates were at levels similar to current levels, adjusted for any differences in interest rate outlook. Expected future cash flows are estimated considering credit risk and any indication of impairment including portfolio based impairment allowances for performing loans calculated at rates prescribed by the CNB. Expected future cash flows for homogeneous categories of loans, such as residential mortgage loans, are estimated on a portfolio basis and discounted at current rates offered for similar loans to new borrowers with similar credit profiles. The estimated fair values of loans reflect changes in credit status since the loans were made and changes in interest rates in the case of fixed rate loans. As the Group has a very limited portfolio of loans and advances with fixed rates and longer-term maturity, the fair value of loans and advances is not significantly different from their carrying value. Differences between the fair value of future losses from currently performing loans in the portfolio and the effect of the portfolio based provisions recognised in accordance with CNB rules, are not taken into account.

Bank and customer deposits

For demand deposits and deposits with no defined maturities, fair value is taken to be the amount payable on demand at date of reporting. The estimated fair value of fixed-maturity deposits is based on discounted cash flows using rates currently offered for deposits of similar remaining maturities. The value of long-term relationships with depositors is not taken into account in estimating fair values.

Borrowings

Most of the Group's long-term debt has no quoted market price and fair value is estimated as the present value of future cash flows, discounted at interest rates available at date of reporting to the Group for new debt of similar type and remaining maturity.

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

The following table summarises fair values of financial instruments held by the Group and the Bank at 31 December 2013 and 2012:

Group	Carrying amount HRK millions	Fair value HRK millions	2013	Carrying amount HRK millions	Fair value HRK millions	2012
			Unrecognised estimated gains /(losses) HRK millions			Unrecognised estimated gains /(losses) HRK millions
Cash and amounts due from banks	1,812	1,812	-	2,086	2,086	-
Obligatory reserve with the Croatian National Bank	2,033	2,033	-	2,485	2,485	-
Financial assets at fair value through profit or loss	3,610	3,610	-	4,168	4,168	-
Placements with and loans to other banks	1,622	1,573	(49)	2,060	1,951	(109)
Financial assets available for sale	85	85	-	98	98	-
Loans and advances to customers	23,844	23,834	(10)	24,513	24,536	23
Financial investments held to maturity	795	792	(3)	789	808	19
Financial liabilities at fair value through profit or loss	(651)	(651)	-	(845)	(845)	-
Deposits from banks	(543)	(543)	-	(588)	(588)	-
Deposits from companies and other similar entities	(7,653)	(7,644)	9	(7,682)	(7,673)	9
Deposits from individuals	(14,019)	(13,992)	27	(14,594)	(14,594)	-
Borrowings	(6,923)	(6,882)	41	(7,682)	(7,639)	43
Total			15			(15)

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Bank	Carrying amount HRK millions	Fair value HRK millions	2013	Carrying amount HRK millions	Fair value HRK millions	2012
			Unrecognised estimated gains / (losses) HRK millions			Unrecognised estimated gains / (losses) HRK millions
Cash and amounts due from banks	1,775	1,775	-	2,086	2,086	-
Obligatory reserve with the Croatian National Bank	2,033	2,033	-	2,485	2,485	-
Financial assets at fair value through profit or loss	3,518	3,518	-	4,129	4,129	-
Placements with and loans to other banks	1,453	1,404	(49)	1,983	1,874	(109)
Financial assets available for sale	6	6	-	4	4	-
Loans and advances to customers	22,090	22,092	2	22,824	22,865	41
Financial investments held-to-maturity	617	616	(1)	611	627	16
Financial liabilities at fair value through profit or loss	(652)	(652)	-	(846)	(846)	-
Deposits from banks	(543)	(543)	-	(588)	(588)	-
Deposits from companies and other similar entities	(7,895)	(7,886)	9	(8,248)	(8,275)	9
Deposits from individuals	(14,019)	(13,992)	27	(14,594)	(14,594)	-
Borrowings	(4,091)	(4,050)	41	(5,204)	(5,161)	43
Total			29			-

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

The following table provides an analysis of financial instruments that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable).

Group	2013			2012	2013			2012
	Level 1 HRK millions	Level 2 HRK millions	Level 3 HRK millions		Total HRK millions	Level 1 HRK millions	Level 2 HRK millions	
<i>Financial assets at fair value through profit or loss</i>								
Trading instruments								
-Debt securities	1,948	667	-	2,615	1,184	688	-	1,872
-Equity instruments	7	-	2	9	15	-	5	20
-Derivative financial assets	-	55	-	55	-	68	-	68
<i>Financial assets designated at fair value through profit or loss</i>								
- Debt securities	251	644	4	899	954	1,176	49	2,179
- Investments in investments fund managed	4	-	-	4	-	-	-	-
<i>Financial assets available for sale</i>								
- Debt securities	72	6		78	85	6	1	92
- Equity securities	-	1	5	6	-	-	4	4
Total	2,282	1,373	11	3,666	2,238	1,938	59	4,235
<i>Financial liabilities at fair value through profit or loss</i>								
- Derivative financial liabilities	-	(645)	-	(645)	-	(833)	-	(833)
Total	-	(645)	-	(645)	-	(833)	-	(833)

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Bank				2013				2012
	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total
	HRK millions							
<i>Financial assets at fair value through profit or loss</i>								
Trading instruments								
-Debt securities	1,948	667	-	2,615	1,184	688-	-	1,872
-Equity instruments	7	-	2	9	15	-	5	20
-Derivative financial assets	-	62	-	62	-	68	-	68
<i>Financial assets designated at fair value through profit or loss</i>								
- Debt securities	158	644	4	806	920	1,172	49	2,141
<i>Financial assets available for sale</i>								
-Equity securities	-	1	5	6	-	-	4	4
Total	2,113	1,374	11	3,498	2,119	1,928	58	4,105
<i>Financial liabilities at fair value through profit or loss</i>								
- Derivative financial liabilities	-	(646)	-	(646)	-	(834)	-	(834)
Total	-	(646)	-	(646)	-	(834)	-	(834)

During the current year the Bank transferred HRK 15 million from Level 1 to Level 2, wherefrom HRK 12 million refers to securities of Erste and Steiermarkische Bank d.d. and HRK 2 million of Jadran Galenski Laboratorij d.d. (2012: nil).

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Group	<i>Trading instruments</i>	<i>Financial assets designated at fair value through profit or loss</i>	<i>Financial assets available for sale</i>	
	Equity instruments	Debt securities issued by companies	Equity securities	Debt securities issued by companies
1 January 2012	-	-	4	-
Unrealised gain and loss in profit or loss	-	(33)	-	-
Gains and losses in other comprehensive income	-	-	-	(2)
Transfer into Level 3	5	82	-	3
At 31 December 2012	5	49	4	1
Unrealised gain and loss in profit or loss	-	(31)	-	-
Gains and losses in other comprehensive income	-	-	1	(1)
Disposals in financial year	(3)	(15)	-	-
Transfer into Level 3	-	1	-	-
At 31 December 2013	2	4	5	-

Bank	<i>Trading instruments</i>	<i>Financial assets designated at fair value through profit or loss</i>	<i>Financial assets available for sale</i>	
	Equity instruments	Debt securities issued by companies	Equity securities	
1 January 2012	-	-	-	4
Unrealised gain and loss in profit or loss	-	(33)	-	-
Gains and losses in other comprehensive income	-	-	-	-
Transfer into Level 3	5	82	-	-
At 31 December 2012	5	49	-	4
Unrealised gain and loss in profit or loss	-	(31)	-	-
Gains and losses in other comprehensive income	-	-	-	1
Disposals in the financial year	(3)	(15)	-	-
Transfer into Level 3	-	1	-	-
At 31 December 2013	2	4	-	5

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Group		Fair value		Fair value hierarchy	Valuation technique(s) and key input(s)	Significant unobservable input(s)	Relationship of unobservables inputs to fair value
		2013	2012				
1) Foreign currency derivatives (note 7 and 43)	forward foreign exchange contracts; cross currency swaps; fx options	Assets HRK 36 million Liabilities HRK 618 million	Assets HRK 22 million Liabilities HRK 705 million	Level 2	Discounted cash flow. Future cash flows are estimated based on forward exchange rates available on end of reporting period and contracted forward exchange rates discounted at a rate that reflects the credit risk of various counterparties	Not applicable	Not applicable
2) Interest rate derivatives (note 7 and 43)	Interest rate swaps; forward rate agreements	Assets HRK 18 million Liabilities HRK 63 million	Assets HRK 44 million Liabilities HRK 127 million	Level 2	Discounted cash flow. Future cash flows are estimated based on forward interest rates (from observable yield curves available on end of reporting period) and contracted interest rates, discounted at a rate that reflects the credit risk of various counterparties	Not applicable	Not applicable
3) Listed debt securities (note 7)	Domestic and foreign government bonds	Assets HRK 917 million Liabilities -	Assets HRK 387 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	Domestic and foreign government bonds	Assets - Liabilities -	Assets HRK 4 million Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
	Treasury bills issued by foreign government	Assets HRK 267 million Liabilities -	Assets HRK 830 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	Bonds issued by banks	Assets HRK 856 million Liabilities -	Assets HRK 853 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	Securities issued by companies	Assets HRK 159 million Liabilities -	Assets HRK 68 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	Securities issued by companies	Assets HRK 171 million Liabilities -	Assets HRK 208 million Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
	Securities issued by companies	Assets HRK 4 million Liabilities -	Assets HRK 49 million Liabilities -	Level 3	Valuation based on discounted cashflows with cap defined by the expert opinion	Issuer credit risk spread applied on the yield curve used for discounting cashflows. Conservativity driven haircut applied to the discounted cashflow price. Expert opinion (Management Board) on the price cap (maximum price).	The change in the amount of credit risk spread would have an impact on price derived through discounting cashflows. Change of cap based on expert opinion would have an impact on the final valuation of the position.

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Group	Fair value		Fair value hierarchy	Valuation technique(s) and key input(s)	Significant unobservable input(s)	Relationship of unobservables inputs to fair value	
	2013	2012					
	Bonds issued by banks	Assets HRK 12 million Liabilities -	Assets - Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
	Treasury bills issued by Ministry of Finance	Assets HRK 1,128 million Liabilities -	Assets HRK 1,652 million Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
4) Equity instruments (note 7)	equity securities corporate	Assets HRK 7 million Liabilities -	Assets HRK 15 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	equity securities other financial institutions	Assets HRK 2 million Liabilities -	Assets HRK 5 million Liabilities -	Level 3	Valuation based on balance sheet items	Haircut applied on the value of securities investments. Haircut applied on the value of real-estate investments.	The change in the amount of haircuts applied would cause the change of valuation result. The haircuts applied also depend on the quality of security and real-estate investments present in the fund's balance sheet.
5) Investment funds (note 7)	equity securities corporate	Assets HRK 4 million Liabilities -	Assets - Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
6) Financial assets available for sale (note 9)	equity securities	Assets HRK 1 million Liabilities -	Assets - Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
	equity securities	Assets HRK 5 million Liabilities -	Assets HRK 4 million Liabilities -	Level 3	Valuation based on median of various valuations which take into account peer group analyses and company's fundamental data; Valuation based on company's fundamental data with liquidity haircut applied	Haircut applied on the value of equity due to its low liquidity. The haircut is based on 10y government HRK bond yield or on company's fundamental data) due to its low liquidity	The change of the liquidity haircut would have an impact (in opposite direction) on the price based on company's fundamental data
	debt securities	Assets HRK 72 million Liabilities -	Assets HRK 85 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
	debt securities	Assets HRK 6 million Liabilities -	Assets HRK 6 million Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
	debt securities	Assets - Liabilities -	Assets HRK 1 million Liabilities -	Level 3	Valuation based on discounted cashflows with cap defined by the expert opinion	Issuer credit risk spread applied on the yield curve used for discounting cashflows Expert opinion (Management Board) on the price cap (maximum price)	The change in the amount of credit risk spread would have an impact on price derived through discounting cashflows. Change of cap based on expert opinion would have an impact on the final valuation of the position.

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Bank		Fair value		Fair value hierarchy	Valuation technique(s) and key input(s)	Significant unobservable input(s)	Relationship of unobservables inputs to fair value
		2013	2012				
1) Foreign currency derivatives (note 7 and 43)	forward foreign exchange contracts; cross currency swaps; fx options	Assets HRK 37 million	Assets HRK 22 million	Level 2	Discounted cash flow. Future cash flows are estimated based on forward exchange rates available on end of reporting period and contracted forward exchange rates	Not applicable	Not applicable
		Liabilities HRK 583 million	Liabilities HRK 705 million				
2) Interest rate derivatives (note 7 and 43)	Interest rate swaps; forward rate agreements	Assets HRK 25 million	Assets HRK 44 million	Level 2	Discounted cash flow. Future cash flows are estimated based on forward interest rates (from observable yield curves available on end of reporting period) and contracted interest rates, discounted at a rate that reflects the credit risk of various counterparties	Not applicable	Not applicable
		Liabilities HRK 63 million	Liabilities HRK 128 million				
3) Listed debt securities (note 7)	Domestic and foreign government bonds	Assets HRK 825 million	Assets HRK 354 million	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
		Liabilities - Assets HRK 267 million	Liabilities - Assets HRK 830 million	Level 1			
	Treasury bills issued by foreign government	Assets HRK 856 million	Assets HRK 853 million	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
		Liabilities - Assets HRK 158 million	Liabilities - Assets HRK 67 million	Level 1			
	Bonds issued by banks	Assets HRK 171 million	Assets HRK 208 million	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable
		Liabilities -	Liabilities -				
	Securities issued by companies	Assets HRK 4 million	Assets HRK 49 million	Level 3	Valuation based on discounted cashflows with cap defined by the expert opinion	Issuer credit risk spread applied on the yield curve used for discounting cashflows. Conservativity driven haircut applied to the discounted cashflow price. Expert opinion (Management Bord) on the price cap (maximum price).	The change in the amount of credit risk spread would have an impact on price derived through discounting cashflows. Change of cap based on expert opinion would have an impact on the final valuation of the position.
		Liabilities -	Liabilities -				
Bonds issued by banks	Assets HRK 12 million	Assets -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable	
	Liabilities -	Liabilities -					
Treasury bills issued by Ministry of Finance	Assets HRK 1,128 million	Assets HRK 1,652 million	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable	Not applicable	
	Liabilities -	Liabilities -					

Notes to the financial statements (continued)

50. Fair value of financial instruments (continued)

Bank		Fair value		Fair value hierarchy	Valuation technique(s) and key input(s)	Significant unobservable input(s)	Relationship of unobservables inputs to fair value
		2013	2012				
4) Equity instruments (note 7)	equity securities corporate	Assets HRK 7 million Liabilities -	Assets HRK 15 million Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable The change in the amount of haircuts applied would cause the change of valuation result. The haircuts applied also depend on the quality of security and real-estate investments present in the fund's balance sheet.
	equity securities	Assets HRK 2 million Liabilities -	Assets HRK 5 million Liabilities -	Level 3	Valuation based on balance sheet items	Haircut applied on the value of securities investments. Haircut applied on the value of real-estate investments.	
	other financial institutions						
5) Investment funds (note 7)	equity securities corporate	Assets HRK 4 million Liabilities -	Assets - Liabilities -	Level 1	Quoted bid prices in an active market	Not applicable	Not applicable
6) Financial assets available for sale (note 9)	equity securities	Assets HRK 1 million Liabilities -	Assets - Liabilities -	Level 2	Discounted cash flow. Discounted at a rate that reflects the market interest rate including credit risk of various counterparties.	Not applicable Haircut applied on the value of equity due to its low liquidity. The haircut is based on 10y government HRK bond yield or on company's fundamental data) due to its low liquidity	Not applicable
	equity securities	Assets HRK 5 million Liabilities -	Assets HRK 4 million Liabilities -	Level 3	Valuation based on median of various valuations which take into account peer group analyses and company's fundamental data; Valuation based on company's fundamental data with liquidity haircut applied		The change of the liquidity haircut would have an impact (in opposite direction) on the price based on company's fundamental data

Notes to the financial statements (continued)

51. Capital management

The Group's lead regulator, the CNB, sets and monitors capital requirements for the Group as a whole. The amount of capital allocated by individual activity is based primarily on regulatory requirements. The procedure of capital allocation for specific activities is performed independently from responsible personnel for certain activities.

Even though the maximization of yield on risk weighted capital represents the most important basis used for determining capital allocation within the Group to individual activities, it is not the sole basis used for decision-making. Consideration is given to synergy with other activities, availability of the Management Board and other resources, and reconciliation of activities with the long-term strategic goals of the Group. The policies related to capital management and capital allocation are regularly reviewed by management.

Law of credit institutions prescribes capital adequacy rate to be at least 12%. Ratio is calculated between guarantee capital and the sum of the credit weighted assets and other risk exposures. The capital requirement for operational risk is determined using the standardised approach.

The computation of capital adequacy ratio in accordance with CNB regulations is presented in the following table.

	Group 2013	Group 2012	Bank 2013	Bank 2012
	HRK millions	HRK millions	HRK millions	HRK millions
Guarantee capital				
Core capital	5,068	5,139	4,896	4,974
Deductions	(65)	(65)	(321)	(232)
Total guarantee capital	5,003	5,074	4,575	4,742
Credit-risk-weighted assets	23,533	24,575	20,352	21,499
Currency risk exposure	260	400	246	395
Position risk exposure	1,076	1,093	1,015	1,097
Settlement and counterparty risk exposure	-	-	-	-
Operational risk exposure	3,455	3,584	2,811	2,916
Credit-risk-weighted assets and other risk exposures	28,324	29,652	24,424	25,907
Capital adequacy ratio %	17.66	17.11	18.73	18.30

52. Subsequent events

The Bank has signed a subordinated loan agreement with RBI amounting to EUR 60 million as of 31 January 2014. The Bank will use the subordinated loan to increase its Tier 2 Capital. Repayment of the loan will be a bullet payment on 20 February 2020.

During 2014 there were following changes in the officers of the Bank:

- Mario Žižek, member of the Management Board - deputy President of the Management Board from 28 January 2014
- Vlasta Žubrinić-Pick, member of the Management Board till 1 January 2014
- Vlasta Žubrinić-Pick, advisor to the Management Board from 1 January 2014

Officers of the Bank

The Bank's operations are controlled by the Supervisory Board and the Management Board. The officers of the Bank serving during the 2013 year, were as follows:

Members of the Supervisory Board

Mag. Peter Lennkh (Chairman)
Mag Razvan Munteanu (Member)
Mag. Franz Rogi (Member until 3rd December 2013)
Lovorka Penavić (Member)
Mag Paul Alan Kocher (Member until 3rd December 2013)
Mag Peter Bazil (Member)
František Ježek (Member until 11th March 2013)
Peter Jacenko (Member from 11th March 2013)

Members of the Management Board

Zdenko Adrović (Chairman)
Vesna Ciganek-Vuković (Member)
Vlasta Žubrinić-Pick (Member)
Jasna Širola (Member)
Zoran Koščak (Member)
Mario Žižek (Member)

Chief executives

Vesna Muratović	Financial Institution Division and Transaction Service Division
Ivan Žižić	Treasury and Investment Banking Division
Ivan Jandrić	Corporate and SME Sales Division
Vesna Ciganek-Vuković, Member of the Management Board	Credit Risk Management Division
Ivan Vidaković	Retail Banking Division
Robert Kuzmanić	Accounting and Tax Advisory Division
Mladen Gregović	IT Division
Zoran Vučićević	Legal Division
Irena Bašić-Štefanić	Human Resource Division
Gordana Šaban	Internal Audit Division
Boris Vuksan	Financial Control Division
Vesna Ćebetarević	Support Division
Srđan Šverko	Corporate and SME Products and Development Division
Toni Jurčić	Corporate and SME Network Division
Ines Knapić	Collection and Workout Division

Appendix I – Regulatory forms requested by the Croatian National Bank

Pursuant to the Croatian Accounting Law (Official Gazette 109/07) Croatian National Bank issued the Decision on structure and contents of annual financial statement of the banks (Official Gazette 62/08). The following tables present financial statements in accordance to the above mentioned decision:

Consolidated Income Statement

	2013	2012
	HRK millions	HRK millions
	Unaudited	Unaudited
1. Interest income	1,845	2,140
2. (Interest expenses)	(695)	(955)
3. Net interest income	1,150	1,185
4. Commission and fee income	579	530
5. (Commission and fee expenses)	(188)	(165)
6. Net commission and fee income	391	365
7. Gain/(loss) from investments in subsidiaries, affiliated companies and joint ventures	-	-
8. Gain/(loss) from trading activities	67	59
9. Gain/(loss) from embedded derivatives	-	-
10. Gain/(loss) from financial assets not traded on active markets at fair value through profit and loss	(48)	(49)
11. Gain/(loss) from financial assets available for sale	-	21
12. Gain/(loss) from financial assets held to maturity	13	9
13. Gain/(loss) from hedging transactions	-	-
14. Income from investments in subsidiaries, affiliated companies and joint ventures	-	-
15. Income from other equity investments	-	1
16. Gain/(loss) from foreign exchange differences	134	65
17. Other income	401	404
18. Other expenses	(82)	(52)
19. General and administrative expenses, depreciation and amortization	(1,163)	(1,176)
20. Net income before value adjustments and provisions for losses	863	832
21. Expenses from value adjustments and provisions for losses	(479)	(408)
22. Profit/(loss) before tax	384	424
23. Income tax	(89)	(85)
24. Current year profit/(loss)	295	339
25. Earnings per share	HRK 85	HRK 93

Appendix to the Income Statement

	2013	2012
Current year profit/(loss)	295	339
Distributable to the parent company shareholders	309	336
Minority participation	(14)	3

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

Consolidated Balance Sheet	2013	2012
	HRK millions Unaudited	HRK millions Unaudited
Assets		
1. <i>Cash and deposits with CNB</i>	4,026	4,393
1.1. Cash	622	658
1.2. Deposits with CNB	3,404	3,735
2. <i>Deposits with banking institutions</i>	1,071	1,631
3. Treasury bills of Ministry of Finance and treasury bills of CNB	438	828
4. Securities and other financial instruments held for trading	2,264	1,647
5. Securities and other financial instruments available for sale	83	96
6. Securities and other financial instruments held to maturity	780	779
7. Securities and other financial instruments that are not traded on active markets at fair value through profit and loss	826	1,596
8. Derivative financial assets	54	66
9. Loans to financial institutions	457	669
10. Loans to other clients	23,619	24,444
11. Investments in subsidiaries, affiliated companies and joint ventures	-	-
12. Repossessed assets	120	134
13. Tangible and intangible assets (minus depreciation and amortisation)	1,798	1,668
14. Interests, fees and other assets	644	670
A. Total assets	36,180	38,621
Liabilities and equity		
1. <i>Borrowings from financial institutions</i>	3,415	2,021
1.1. Short-term borrowings	411	834
1.2. Long-term borrowings	3,004	1,187
2. <i>Deposits</i>	21,904	23,117
2.1. Deposits on giro-accounts and current accounts	5,827	5,216
2.2. Savings deposits	3,069	2,994
2.3. Term deposits	13,008	14,907
3. <i>Other borrowings</i>	3,480	5,654
3.1. Short-term borrowings	1,200	116
3.2. Long-term borrowings	2,280	5,538
4. Derivative financial liabilities and other trading financial liabilities	645	1,026
5. <i>Issued debt securities</i>	-	-
5.1. Issued short-term debt securities	-	-
5.2. Issued long-term debt securities	-	-
6. Issued subordinated instruments	-	-
7. Issued subordinated debt	-	-
8. Interests, fees and other liabilities	1,207	1,192
B. Total liabilities	30,651	33,010
Equity		
1. Share capital	3,633	3,633
2. Minority participation	62	80
3. Current year gain/loss	309	336
4. Retained earnings/(loss)	1,336	1,370
5. Legal reserves	178	178
6. Statutory and other capital reserves	1	1
7. Unrealised gain /(loss) from available for sale fair value adjustment	10	13
C. Total equity	5,529	5,611
D. Total liabilities and equity	36,180	38,621

Appendix to the Balance Sheet

	2013	2012
Total equity	5,529	5,611
Equity distributable to parent company shareholders	5,467	5,531
Minority participation	62	80

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

Consolidated Cash Flow Statement

	2013 HRK millions Unaudited	2012 HRK millions Unaudited
Operating activities		
1.1. Gain/(loss) before tax	384	424
1.2. Value adjustments and provisions for losses	479	407
1.3. Depreciation and amortization	220	244
1.4. Net unrealised (gain)/loss from financial assets and liabilities at fair value through profit and loss	123	(160)
1.5. Gain/(loss) from tangible assets sale	-	-
1.6. Other (gains)/losses	(1,360)	(1,290)
1. Operating cash flow before operating assets movements	(154)	375
2.1. Deposits with CNB	100	308
2.2. Treasury bills of Ministry of Finance and treasury bills of CNB	390	153
2.3. Deposits with banking institutions and loans to financial institutions	171	(25)
2.4. Loans to other clients	449	2,122
2.5. Securities and other financial instruments held for trading	(744)	(11)
2.6. Securities and other financial instruments available for sale	14	44
2.7. Securities and other financial instruments that are not traded on active markets at fair value through profit and loss	815	(258)
2.8. Other operating assets	1.896	2.102
2. Net (increase)/decrease in operating assets	3,091	4,435
Increase/(decrease) in operating liabilities		
3.1. Demand deposits	610	523
3.2. Savings and term deposits	(1,189)	(1,144)
3.3. Derivative financial liabilities and other trading liabilities	(380)	284
3.4. Other liabilities	(503)	(1,372)
3. Net increase/(decrease) in operating liabilities	(2,162)	(1,709)
4. Net cash flow from operating activities before profit tax paying	775	2,351
5. Paid profit tax	(124)	(112)
6. Net inflows/(outflows) of cash from operating activities	651	2,239
Investing activities		
7.1. Receipts from sale/(payments for purchasing) tangible and intangible assets	(309)	(108)
7.2. Receipts from sale /(payments for buying) investments in subsidiaries, affiliated companies and joint ventures	-	-
7.3. Receipts from collection/(payments for buying) securities and other financial instruments held to maturity	(9)	(42)
7.4. Received dividends	-	-
7.5. Other receipts/(payments) from investment activities	24	153
7. Net cash flow from investing activities	(294)	3
Financial activities		
8.1. Net increase/(decrease) in borrowings	(821)	(1,896)
8.2. Net increase/(decrease) in issued debt securities	-	-
8.3. Net increase/(decrease) in subordinated and subordinated debt	-	-
8.4. Receipts from issued share capital	-	-
8.5. (Dividends paid)	(367)	(551)
8.6. Other receipts/(payments) from financial activities	-	-
8. Net cash flow from financial activities	(1,188)	(2,447)
9. Net increase/(decrease) in cash and cash equivalents	(831)	(205)
10. Effects from foreign exchange rates changes on cash and cash equivalents	(12)	13
11. Net increase/(decrease) in cash and cash equivalents	(843)	(192)
12. Cash and cash equivalents at the beginning of the year	3,544	3,736
13. Cash and cash equivalents at the end of the year	2,701	3,544

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

Consolidated Statement of Changes in Equity

(All amounts in HRK million)	Share capital	Treasury shares	Legal, statutory and other reserves	Retained earnings/(loss)	Current year profit/loss	Unrealised gain/losses from available for sale financial assets fair value adjustment	Minority participation	Total capital and reserves
Unaudited								
1. Balance at 1 January 2013	3,633	-	179	1,706	-	13	80	5,611
2. Changes of Accounting policies and error corrections	-	-	-	-	-	-	-	-
3. Restated current year balance	3,633	-	179	1,706	-	13	80	5,611
4. Sale of financial assets available for sale	-	-	-	-	-	-	-	-
5. Fair value changes of financial assets available for sale	-	-	-	-	-	(3)	-	(3)
6. Tax on items directly recognised or transferred from capital and reserves	-	-	-	-	-	-	-	-
7. Other gains or losses directly recognised in capital and reserves	-	-	-	-	-	-	-	-
8. Net gains/losses directly recognised in capital and reserves	-	-	-	-	-	(3)	-	(3)
9. Current year gain/(loss)	-	-	-	-	309	-	(14)	295
10. Total income and expenses recognised for the current year	-	-	-	-	309	-	(14)	295
11. Increase/ (decrease) in share capital	-	-	-	-	-	-	-	-
12. Buying/(sale) of treasury shares	-	-	-	-	-	-	-	-
13. Other changes	-	-	-	(7)	-	-	-	(7)
14. Transfer to reserves	-	-	-	-	-	-	-	-
15. Dividends paid	-	-	-	(363)	-	-	(4)	(367)
16. Distribution of profit	-	-	-	(370)	-	-	(4)	(374)
17. Balance at 31 December 2013	3,633	-	179	1,336	309	10	62	5,529

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

Consolidated Statement of Changes in Equity (continued)

(All amounts in HRK million)	Share capital	Treasury shares	Legal, statutory and other reserves	Retained earnings/(loss)	Current year profit/loss	Unrealised gain/losses from available for sale financial assets fair value adjustment	Minority participation	Total capital and reserves
Unaudited								
1. Balance at 1 January 2012	3,633	-	179	1,921	-	10	77	5,820
2. Changes of Accounting policies and error corrections	-	-	-	-	-	-	-	-
3. Restated current year balance	3,633	-	179	1,921	-	10	77	5,820
4. Sale of financial assets available for sale	-	-	-	-	-	(14)	-	-
5. Fair value changes of financial assets available for sale	-	-	-	-	-	17	-	-
6. Tax on items directly recognised or transferred from capital and reserves	-	-	-	-	-	-	-	-
7. Other gains or losses directly recognised in capital and reserves	-	-	-	-	-	-	-	-
8. Net gains/losses directly recognised in capital and reserves	-	-	-	-	-	-	-	-
9. Current year gain/(loss)	-	-	-	-	336	-	3	339
10. Total income and expenses recognised for the current year	-	-	-	-	336	-	3	339
11. Increase/ (decrease) in share capital	-	-	-	-	-	-	-	-
12. Buying/(sale) of treasury shares	-	-	-	-	-	-	-	-
13. Other changes	-	-	-	-	-	-	-	3
14. Transfer to reserves	-	-	-	-	-	-	-	-
15. Dividends paid	-	-	-	(551)	-	-	-	(551)
16. Distribution of profit	-	-	-	(551)	-	-	-	(548)
17. Balance at 31 December 2012	3,633	-	179	1,370	336	13	80	5,611

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

As data in financial statements prepared in accordance with the Croatian National Bank ("CNB") decision are classified differently from those in financial statements prepared according to the statutory accounting requirements for banks in Croatia the following tables present comparatives.

Comparatives for the income statement for years ended 31 December 2013 and 2012:

	2013 Croatian National Bank Decision HRK millions	2013 Accounting Requirements for banks in Croatia HRK millions	2013 Difference HRK millions	2012 Croatian National Bank Decision HRK millions	2012 Accounting Requirements for banks in Croatia HRK millions	2012 Difference HRK millions
Interest and interest similar income	1,845	1,856	(11)	2,140	2,146	(6)
Interest and interest similar expenses	(695)	(653)	(42)	(955)	(955)	-
Net interest income	1,150	1,203	(53)	1,185	1,191	(6)
Commission and fee income	579	579	-	530	530	-
Commission and fee expenses	(188)	(229)	41	(165)	(188)	23
Net commission and fee income	391	350	41	365	342	23
Net trading gain	19	150	(131)	10	76	(66)
Gain/(loss) from financial assets available for sale	-	-	-	21	-	21
Gain/(loss) from financial investments held to maturity	13	-	13	9	-	9
Income from other equity investments	-	-	-	1	-	1
Net foreign exchange differences	134	-	134	65	-	65
Other operating income	401	381	20	404	408	(4)
Total other income	567	531	36	404	484	26
General and administrative expenses, depreciation and amortization	(1,163)	(1,208)	45	(1,176)	(1,186)	10
Expenses from value adjustments and provisions for losses	(479)	(492)	13	(408)	(407)	(1)
Other operating expenses	(82)	-	(82)	(52)	-	(52)
Total other expenses	(1,724)	(1,700)	(24)	(1,636)	(1,593)	(43)
Profit before tax	384	384	-	424	424	-
Income tax	(89)	(89)	-	(85)	(85)	-
Net profit for the year	295	295	-	339	339	-
Earnings per share (in HRK)	HRK 85	HRK 85	-	HRK 93	HRK 93	-

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

- Interest and similar income is higher in the annual report prepared according to the accounting requirements for banks in Croatia by the amount of interest income of previously write offs. According to CNB methodology this income is represented in value adjustments.
- According to CNB methodology net foreign exchange differences are classified in positions net interest income, net commission income and expenses from value adjustments. In annual report all foreign exchange differences are classified in net trading gain.
- Deposit insurance costs are classified as administrative expenses while in CNB report they are part of interest expenses
- In the income statement presented in accordance with statutory accounting requirements for banks in Croatia rechargeable credit insurance costs increased the position fee and commissions expenses while according to CNB methodology those expenses are recognised as general and administrative expenses.
- In the income statement presented in accordance with statutory accounting requirements for banks in Croatia position provision for employee retirement, unused vacations and for court cases are recognised as impairment losses on provisions for liabilities and charges while in CNB report they are part of other operating expenses.
- Expenses for donations, advertising, promotions and representations are also reclassified from other expenses to administrative expenses in the income statement presented in accordance with statutory accounting requirements for banks in Croatia.

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

Comparatives for the balance sheet at 31 December 2013 and 31 December 2012

	2013	2013	2013	2012	2012	2012
	Croatian	Accounting	Difference	Croatian	Accounting	Difference
	National	Requirements		National	Requirements	
	Bank	for banks		Bank	for banks	
	Decision	in Croatia		Decision	in Croatia	
	HRK millions	HRK millions	HRK	HRK	HRK millions	HRK
			millions	millions		millions
Assets						
Cash and deposits with CNB	4,026	3,845	181	4,393	4,612	(219)
Treasury bills of Ministry of Finance and CNB	438	-	438	828	-	828
Financial assets at FVTPL	3,090	3,610	(520)	3,243	4,139	(896)
Financial investments held to maturity	780	795	(15)	779	779	-
Placements with and loans to other banks	1,071	1,622	(551)	1,631	2,080	(449)
Loans and receivables Available for sale	24,076	23,844	232	25,113	24,446	667
financial assets	83	85	(2)	96	96	-
Repossessed assets	120	-	120	134	-	134
PPE and intangible assets	1,798	1,746	52	1,668	1,657	11
Derivative financial assets	54	-	54	66	-	66
Deferred tax assets	-	217	(217)	-	233	(233)
Other assets	644	388	256	670	571	99
Total assets	36,180	36,152	28	38,621	38,613	8
Liabilities						
Due to other banks and deposits from customers	28,799	29,138	(339)	30,792	30,904	(112)
Long-term issued debt securities	-	-	-	-	-	-
Provisions for liabilities and charges	-	172	(172)	-	141	(141)
Derivative financial liabilities and other trading financial liabilities	645	651	(6)	1,026	833	193
Other liabilities	1,207	662	545	1,192	1,124	68
Total liabilities	30,651	33,623	28	33,010	33,002	8
Subordinated debt						
Equity						
Share capital	3,633	3,633	-	3,633	3,633	-
Net profit for the year	309	309	-	336	336	-
Retained earnings/(loss carried forward)	1,336	1,336	-	1,370	1,370	-
Hedging reserve	-	-	-	-	-	-
Unrealised gain /(loss) from available for sale fair value adjustment	10	10	-	13	13	-
Reserves	179	179	-	179	179	-
Total equity	5,467	5,467	-	5,531	5,531	-
Total liabilities and equity	36,118	36,090	28	38,541	38,533	8

Appendix I – Regulatory forms requested by the Croatian National Bank (continued)

The difference in total assets and total liabilities of HRK 28 million as of 31 December 2013 (2012: HRK 8 millions) is the result of different presentation of deferred tax and tax liabilities in the balance sheet presented according to the CNB decision and the balance sheet presented in the other assets or other liabilities presented in accordance with statutory accounting requirements for banks in Croatia.

- Cash and balances with the CNB – balances on accounts with other banks and compulsory CNB bills have been reclassified from/to placements with other banks.
- Financial assets at fair value through profit or loss – the difference relates to the Treasury bills of the Ministry of Finance, the fair value of derivatives and spot transactions and accrued interests
- Financial investments held to maturity – the difference is the result of accrued interest
- Loans and receivables – loans and advances to credit institutions that have been reclassified to loans to other banks, accrued interest from other assets
- Deferred tax assets have been presented in the balance sheet under the bank accounting requirements in Croatia as a separate line item, whereas in the balance sheet as per the CNB Decision they are included in other assets.
- Prepaid rents, repossessed and small inventory have been reclassified in the Annual Report in other assets.
- In the Annual Report, restricted deposits and other liabilities (deposits on the escrow account, investments in equity instruments of domestic corporate issuers) have been reclassified from other liabilities (under the CNB methodology) into deposits from other banks and customers.
- The difference in the position derivative financial liabilities and other trading financial trading liabilities is related to the accrued interest reclassified to the other liability position.
- Provisions for risks and charges are presented separately in the Annual Report. Under the CNB methodology, they are presented within other liabilities.