

EXTRACT FROM DECISION ON SERVICE FEES (RESIDENTS AND NON-RESIDENTS):

- **PAYMENT TRANSACTIONS**
- **CARD TRANSACTIONS**
- **RBA DIREKT SERVICES**

In use from October 01, 2022

C. PAYMENT TRANSACTION FEES FOR BUSINESS ENTITIES

C1. RBA TRANSACTION ACCOUNTS

C1.1 Management of multi-currency account

Fee item	Fee	Fee amount
C1.1.1.	Account opening	free
C1.1.1.1.	Opening a non-resident account	HRK 1000.00 one-off
C1.1.2.	Maintenance of account / non-resident account / FlexiBIZ savings account	HRK 30.00 monthly per account
C1.1.2.1.	Opening a FlexiBIZ savings account *	HRK 100.00 one-off
C1.1.3.	Change of account registry data	HRK 40.00 per decision
C1.1.4.	Change of signatory data	HRK 20.00 per signatory
C1.1.5.	Account closing	HRK 200.00

*Contracting is available only to small businesses and craftsmen.

C.2. NATIONAL KUNA TRANSACTIONS

C2.1. Cash transactions

C2.1.1. Cash deposits

Fee item	Fee	Bank business network	FINA business network	FINA GS business network
C2.1.1.1.	Cash deposit	0.65% + HRK 5.00*	0.29% + HRK 5.00	0.23% + HRK 4.50
C2.1.1.2.	Cash deposits in a night depository	0.20% + HRK 5.00	0.29% + HRK 5.00	
C2.1.1.3.	Deposit in coins	2.50 %, min. HRK 5.00		
C2.1.1.4.	Cash deposit in a deposit device			0.23% + HRK 4.50
C2.1.1.5.	Cash deposits on RBA ATM	0.15% from the amount of deposit		

*Deposits with coin cash structure on the payment order shall be charged a fee for the coin cash portion in accordance with the tariff item for coin cash deposit C2.1.1.3.

C2.1.2. Cash withdrawals

Fee item	Fee	Bank business network	FINA business network	FINA GS business network
C2.1.2.1.	Cash withdrawals	0.65% + HRK 5.00*	0.29% + HRK 5.00	0.23% + HRK 4.50
C2.1.2.2.	Cash withdrawals at RBA ATM	0.15% from the amount of withdrawal		
C2.1.2.3.	Cash withdrawals at other ATMs in the country	2.00%, min. HRK 20.00		
C2.1.2.4.	Cash withdrawals at ATMs abroad	2.00%, min. HRK 20.00		
C2.1.2.5.	Cash withdrawals at EFT POS terminals of other banks in the country and from post offices	2.00%, min. HRK 20.00		

Fee item	Fee	Bank business network	FINA business network	FINA GS business network
C2.1.2.6.	Cash withdrawals at EFT POS terminals abroad	2.00%, min. HRK 20.00		
C2.1.2.7.	Cash withdrawals in coins	2.50%, min. HRK 5.00	3.00%	2.50%
C2.1.2.8.	Outgoing payment via FINA order (for total amount)		0.35%	
C2.1.2.9.	Outgoing payment via FINA order (per order)		HRK 15.00	

*Withdrawals with coin cash structure on the payment order shall be charged a fee for the coin cash portion in accordance with the tariff item for coin cash withdrawal C2.1.2.7.

C2.2. Cashless transactions

C2.2.1. Cashless transactions initiated by account holder

Fee item	Fee	Bank business network	RBA iDIREKT / mBIZ / CMI / H2H/TPP	SWIFT MT101/FileAct	FINA business network	FINA electronic transfer / FINA magnetic medium
C2.2.1.1.	Payment order – internal	HRK 13.00	HRK 2.80	HRK 7.50	HRK 9.00	HRK 4.50
C2.2.1.2.	Payment order – external	HRK 13.00	HRK 2.80	HRK 7.50	HRK 9.00	HRK 4.50
C2.2.1.3.	Salary disbursement order – internal (batch booking)*		HRK 2.80	HRK 2.80		
C2.2.1.4.	Salary disbursement order – external (batch booking)*		HRK 2.80	HRK 2.80		
C2.2.1.5.	Order to be executed via HSVP	HRK 50.00	HRK 50.00	HRK 50.00		
C2.2.1.6.	Payment at EFT POS terminals	free				
C2.2.1.7.	Revoking cashless transactions**	HRK 5.00	HRK 5.00	HRK 5.00	HRK 5.00	HRK 5.00

Fee item	Fee	Fee amount
C2.2.1.8.	Cancellation of executed order**	HRK 5.00
C2.2.1.9.	Return of incorrect payment order	HRK 5.00

* Payment orders can be placed through the RBA iDIREKT, FileAct and CMI.

** Can not be initiated via-CMI, H2H, TPP and File Act-a

C2.2.2. Cashless transactions initiated by the Bank: orders/direct debits and orders for registering payment basis through payment transactions system

Fee item	Fee	Fee amount
C2.2.2.1.	Standing order – external	HRK 3.00
C2.2.2.2.	Standing order - internal*	HRK 3.00
C2.2.2.3.	Order for registering payment basis through payment transactions system	HRK 3.00

	- internal	
C2.2.2.4.	Order for registering payment basis through payment transactions system - external	HRK 3.00
C2.2.2.5.	Contractual authorization for credit facility product	HRK 10.00

*If the Client has signed Agreement for direct purchase of shares in Raiffeisen Cash money market fund, the fee for an internal transfer of funds by way of a standing order is not charged.

C2.2.3. Cashless transactions crediting an account in RBA

Fee item	Fee	Fee amount
C2.2.3.1.	Recording receipts/inflows in account*	HRK 1.00 per transaction

*The fee is computed and charged for recorded inflows from external systems, NKS (National Clearing System) and HSVP (Croatian Large Value Payment System).

C2.2.4. SEPA Direct Debit

Fee item	Fee	Fee amount
C2.2.4.1.	Service maintenance for the recipient	in accordance with agreement
C2.2.4.2.	Placing a SEPA Direct Debit orders database - internal	HRK 2.00 per transaction
	Placing a SEPA Direct Debit orders database - external	HRK 2.00 per transaction
C2.2.4.3.	Placing a Reversal order for a SEPA Direct Debit orders database (Reversal)	HRK 2.50 per transaction
C2.2.4.4.	Revocation of a SEPA Direct Debit before settlement (Revocation)	HRK 2.50 per transaction
C2.2.4.5.	Refund on payers request (Refund) from another bank	HRK 5.00 per transaction
C2.2.4.6.	Refund on payers request for an unauthorized transaction (Refund)	HRK 50.00 per transaction
C2.2.4.7.	Service of collecting, exchanging and archiving mandates	in accordance with agreement
C2.2.4.8.	Executing a SEPA Direct Debit order - internal	HRK 1.70 per transaction
C2.2.4.9.	Executing a SEPA Direct Debit order - external	HRK 1.70 per transaction
C2.2.4.10.	Rejection of SEPA Direct Debit payment order (Refusal)	free
C2.2.4.11.	Payer's request for a copy of Mandate	HRK 10.00 per request
C2.2.4.12.	Fail to process SEPA Direct Debit payment order - internal	HRK 5.00 per transaction

C3. CROSS-BORDER AND INTERNATIONAL TRANSACTIONS AND NATIONAL TRANSACTIONS IN FOREIGN CURRENCY

C3.1. INTERNATIONAL TRANSACTIONS, CROSS-BORDER TRANSACTIONS IN NON-EURO CURRENCY AND NATIONAL TRANSACTIONS IN NON-EURO FOREIGN CURRENCY

C3.1.1. Outgoing payments (outflow)

Fee item	Fee	Remittance amount	Fee amount
C3.1.1.1.	Payments and transfers		
C3.1.1.1.1.	Payment order (Bank business network)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	0.30%

Fee item	Fee	Remittance amount	Fee amount
			min. EUR 15.00 max. EUR 500.00
C3.1.1.1.2.	Payment order (RBA iDIREKT/CMI/H2H/TPP)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	0.20% min. EUR 10.00 max. EUR 500.00
C3.1.1.1.3.	Payment order - urgent	up to EUR 500.00	EUR 20.00
		over EUR 500.00	0.40% min. EUR 20.00 max. EUR 500.00
C3.1.1.1.4.	Payment order (SWIFT MT101/FileAct)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	0.25% min. EUR 10.00 max. EUR 500.00
C3.1.1.2.	Payment within RBI network – IGP*		
C3.1.1.2.1.	Payment order (Bank business network)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	0.24% min. EUR 15.00 max. EUR 250.00
C3.1.1.2.2.	Payment order (RBA iDIREKT/CMI/H2H/TPP)	up to EUR 500.00	EUR 5.00
		over EUR 500.00	0.16% min. EUR 10.00 max. EUR 250.00
C3.1.1.2.3.	Payment order (SWIFT MT101/FileAct)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	0.20% min. EUR 10.00 max. EUR 250.00
C3.1.1.3.	Internal payment orders		
C3.1.1.3.1.	Payment order (Bank business network)	up to EUR 500.00	EUR 10.00
		over EUR 500.00	EUR 15.00
C3.1.1.3.2.	Payment order (RBA iDIREKT/CMI/H2H/TPP)	up to EUR 500.00	EUR 5.00
		over EUR 500.00	EUR 10.00
C3.1.1.3.3.	Payment order (SWIFT MT101/FileAct)	up to EUR 500.00	EUR 5.00
		over EUR 500.00	EUR 10.00
C3.1.1.4.	Conditional remittances – inflow		0.40% min. EUR 25.00 max. EUR 500.00
C3.1.1.5.	Conditional remittances – outflow		0.40% min. EUR 25.00 max. EUR 500.00
C3.1.1.6.	Payment order cancellation** or rejection		EUR 5.00

Fee item	Fee	Remittance amount	Fee amount
C3.1.1.7.	Standing orders – per transaction		EUR 15.00
C3.1.1.8.	Cross Border Cash Pooling – outflow		EUR 10.00

*IGP – Inter Group Payments euro payments between Raiffeisen Group clients outside EU/EEA and value date on the same day (D+0)

** Can not be initiated via-CMI, H2H, TPP and File Act-a

C3.1.2. Incoming payments (inflow)

Fee item	Fee	Remittance amount	Fee amount
C3.1.2.1	Inflow	up to EUR 500.00	EUR 8,00
		over EUR 500.00	0.20% min. EUR 8,00 max. EUR 500.00
C3.1.2.2.	Inflow from RBI network – IGP*	up to EUR 500.00	EUR 5.00
		over EUR 500.00	0.16% min. EUR 5.00 max. EUR 250.00
C3.1.2.3.	Cross Border Cash Pooling - inflow		EUR 10.00

*IGP – Inter Group Payments euro payments between Raiffeisen Group clients outside EU/EEA and value date on the same day (D+0)

C3.1.3. Foreign currency cash deposits / withdrawals

Fee item	Fee	Remittance amount	Fee amount
C3.1.3.1.	FC cash withdrawal		0.75% min. EUR 10.00 max. EUR 500.00
C3.1.3.2.	FC cash deposit to account	up to EUR 200.00*	5.00 EUR
		over EUR 200.00	0.60% min. EUR 10.00 max. EUR 500.00

* Cash deposits in the amount lower than the set minimum fee (EUR 5.00) are free of charge.

C3.2. TRANSACTIONS WITHIN EU/EEA IN EUR

C3.2.1. Outgoing payments

Fee item	Fee	Fee amount
C3.2.1.1.	Payments and transfers	
C3.2.1.1.1.	Payment order (Bank business network)	HRK 13.00
C3.2.1.1.2.	Payment order (RBA iDIREKT/CMI/H2H/TPP)	HRK 2.80
C3.2.1.1.3.	Payment order (SWIFT MT101/FileAct)	HRK 7.50
C3.2.1.1.4.	Payment order - urgent	HRK 50.00
C3.2.1.2.	Payment order cancellation* or rejection	HRK 5.00
C3.2.1.3.	Standing orders – per transaction	HRK 3.00

Fee item	Fee	Fee amount
C3.2.1.4.	Cross Border Cash Pooling – outflow	EUR 10.00

* Can not be initiated via-CMI, H2H, TPP and File Act-a

C3.2.2. Incoming payments

Fee item	Fee	Fee amount
C3.2.2.1.	Inflow	HRK 1.00
C3.2.2.2.	Cross Border Cash Pooling - inflow	EUR 10.00

C4. ACCOUNT STATEMENTS AND REPORT

Fee item	Fee	RBA Business network / by post	e-mail	Fax	RBA iDIREKT	CMI/ FileAct/H2H***	SWIFT/ RBA iDIREKT**** MT 940/ MT 940 za SAP MT941/MT942*	FINA business network	FINA magnetic medium / FINA electron.
C4.1.1.	Account Statement	HRK 2.00 per item	HRK 0.10 per item	HRK 0.80 per item	HRK 0.10 per item	free	HRK 200.00 monthly per account	HRK 3.50 per page	HRK 0.55 per item
C4.1.2.	Solvency report – up to 2 copies**	HRK 140.00 + VAT	HRK 140.00 + VAT	HRK 140.00 + VAT	HRK 100.00 + VAT				
C4.1.3.	Confirmation of executed payment	HRK 10.00	HRK 5.00	HRK 10.00	HRK 5.00				
C4.1.4.	FINA – account balance inquiry							HRK 2.00	

Fee item	Fee	Fee amount
C4.1.5.	Re-sent Account Statement	HRK 20.00 per statement
C4.1.6.	Delivery of certified copy of an executed order/ SWIFT/ document	HRK 20.00
C4.1.7.	Special report at the request of a business entity	HRK 100.00 + VAT
C4.1.8.	Outstanding balances report (IOS)	HRK 300.00
C4.1.9.	Report certification at the request of business entity**	HRK 30.00 + VAT
C4.1.10.	Additional print copy of turnover on the account	HRK 100.00 + VAT
C4.1.11.	Preparation of data at request of business entity	HRK 350.00 +VAT
C4.1.12.	Payment order status report - pain.002 messages	HRK 230.00 monthly

*Fee is charged for each account statement format separately.

** Request for issuing 3 and more copies is treated and charged as repeted request.

***H2H (host to host) – direct data transfer allows only the sending of Account Statement and of Re-sent Account Statement.

****RBA iDIREKT – the available formats are MT940 and MT940 structured (SAP)

C5. OTHER FEES

Fee item	Fee	Fee amount
C5.1.1.	Reminder of unauthorized overdraft or outstanding account liability	HRK 50.00
C5.1.2.	Notice (reminder) prior to initiating a lawsuit for unauthorized overdraft or outstanding account liability	HRK 50.00
C5.2.1.	Contracting Day and night depository vault	HRK 100.00 one-off per contracted location
C5.2.2.	Additional day and night depository bank card (the first card is free)	HRK 15.00
C5.2.3.	Single-use cash deposit/withdrawal bag - small	HRK 1.50 per piece
C5.2.4.	Single-use cash deposit/withdrawal bag - large	HRK 3.50 per piece
C5.2.5.	Numbered security label	HRK 1.00 per piece
C5.2.6.	Report on irregularities in the cash deposit (in accordance with agreement)	HRK 10.00
C5.3.1.	Certificate of paid equity/capital increase	HRK 70.00 + VAT
C5.4.1.	Generating agreements and escrow account management	according to the offer
C5.5.1.	Complaint regarding international fund transfers payment order	HRK 200.00
C5.6.1.	Contracting Notional Pooling	HRK 250.00 one-off
C5.6.2.	Maintenance of Notional Pooling	HRK 800.00 per account monthly
C5.7.1.	Cross Border Cash Pooling usage fee	in accordance with agreement
C5.8.1.	Cross Border Zero Balancing usage fee	in accordance with agreement
C5.9.1.	Management of special PSP settlement accounts*	HRK 2,000 per account monthly
C5.10.1.	Fee for EUR deposits/balances** over a set limit	0% pa
C5.10.2.	Fee for EUR deposits/balances** in the account over the set limit for institutional clients***	0% pa

*This applies to the construction 19 accounts, opened for payment service providers (PSPs) who are not credit institutions.

** Refers only to EUR account balances exceeding a defined limit, which is currently EUR 1 million. The fee is calculated monthly, by multiplying the daily EUR account balance over the set limit by the daily ratio.

*** Institutional clients are: fund management companies, all types of funds, insurance companies, building societies, pension insurance companies, investment companies, leasing companies and PSPs (payment service providers).

C6. FlexiBIZ ENTREPRENEURIAL PACKAGE*

C6.1. FlexiBIZ entrepreneurial package

Package services	Regular fee amount	C6.1.1.	C6.1.2.	C6.1.3.
		FlexiBIZ STANDARD entrepreneurial package	FlexiBIZ BALANCE entrepreneurial package	FlexiBIZ BONUS entrepreneurial package
Maintenance of account / non-resident account / FlexiBIZ savings account	HRK 30.00 monthly per account	Free	Free	Free
Opening FlexiBIZ savings account*	HRK 100.00 one-off	50% discount	Free	Free
Payment order initiated via mBIZ mobile banking service - internal	HRK 2.80 per order	5 orders free of charge	x	x
Payment order initiated via mBIZ mobile banking service - external	HRK 2.80 per order	5 orders free of charge	x	x
Payment order initiated via iDIREKT internet banking and /or mBIZ mobile banking - internal	HRK 2.80 per order	x	5 orders free of charge	10 orders free of charge
Payment order initiated via iDIREKT internet banking and /or mBIZ mobile banking - external	HRK 2.80 per order	x	5 orders free of charge	10 orders free of charge
Standing order – internal	HRK 3.00 per order	5 orders free of charge	5 orders free of charge	5 orders free of charge
Standing order – external	HRK 3.00 per order	5 orders free of charge	5 orders free of charge	5 orders free of charge
Account Statement - by post	HRK 2.00 per item	x	Free	Free
Account Statement - e-mail	HRK 0.10 per item	Free	Free	Free
Debit card issuance	HRK 30.00 one-off	Free – one card	Free – one card	Free – one card
iDIREKT fee	HRK 30.00 monthly per account	Free	Free	Free
USB device or SmartCard with FINA certificate (new device issuance or replacement of the existing device due to data changes or certificate expiration)	HRK 200.00	20% discount	40% discount	60% discount
mBIZ fee	HRK 20.00 monthly per account	Free	Free	Free
Fee for mDIREKT Account balance	HRK 10.00 monthly per number	50% discount	Free	Free
Application fee for legal person - Business Mastercard credit card	HRK 400.00 one-off	25% discount	50% discount	75% discount
12-month overdraft approval fee *	0,70 – 2,00% min. HRK 1.000.00	10% discount	15% discount	25% discount

Package services	Regular fee amount	C6.1.1.	C6.1.2.	C6.1.3.
		FlexiBIZ STANDARD entrepreneurial package	FlexiBIZ BALANCE entrepreneurial package	FlexiBIZ BONUS entrepreneurial package
ORYX Assistance - Technical Road Assistance **		x	Road Assistance - Croatia	Road Assistance - Croatia + Additional Vehicle
Preferential exchange rate **		x	Free	Free
RaiConnect contracting services fee	Free	x	x	Free
RaiConnect fee	Free	x	x	Free
Premium service contracting fee***	Free	x	x	Free
Fee amount		HRK 60.00 monthly per account	HRK 95.00 monthly per account	HRK 130.00 monthly per account

* Contracting is available only to small businesses and craftsmen.

**Available only within FlexiBIZ Packages.

*** The premium service includes the right to a Business Relationship Manager even though the client doesn't meet the following criteria:

- Average balance of deposit accounts and credit indebtedness in the last 12 months higher than EUR 7,5 thousand in the equivalent of HRK
- The average number of outgoing and incoming transactions in the last 12 months is greater or equal to 8 per month
- Number of product groups in use last 12 months greater or equal to 2 per month

F. CARD TRANSACTIONS AND RBA DIREKT SERVICE FEES

F1. CARD TRANSACTIONS FOR BUSINESS ENTITIES

F1.1. Use of debit card

Fee item	Fee	Fee amount
F1.1.1.	Debit card issuance – per user*	HRK 30.00 one-off
F1.1.2.	Debit card use – per user	Free
F1.1.3.	Lost/stolen debit card	HRK 50.00
F1.1.4.	Replacement of damaged debit card	HRK 50.00
F1.1.5.	Replacement of damaged debit card due to error or at RBA's request	Free
F1.1.6.	Card replacement due to change of data	HRK 50.00
F1.1.7.	Reissuing PIN for debit card	HRK 20.00
F1.1.8.	Cost of disputed unjustified customer complaint	20.00% of complaint amount, min. EUR 20.00 in HRK countervalue
F1.1.9.	Issuance of debit card on special purpose accounts– per each user	HRK 30.00
F1.1.10.	Repeated delivery of card to customer address within 60 days	HRK 25.00
F1.1.11.	PIN change for cards at the Bank's ATM	Free

In case of default on account transactions and non-payment of fee in respect of the account, the Bank may block the debit card use.

In case of account blockage the Bank will temporarily suspend the use of debit card for the duration of account blockage.

F1.3. Acceptance of card products at sales venues

Fee item	Fee	Fee amount
F1.3.1.	Fee for use of mobile POS terminals with SIM card*	HRK 150.00 +VAT
F1.3.2.	Fee for insufficient use of POS terminals**	HRK 80.00 + VAT
F1.3.3.	Fee for POS terminal with fiscal cash register	HRK 200.00 + VAT
F1.3.4.	Fee for POS terminal with fiscal cash register reactivation	HRK 100.00 + VAT
F1.3.5.	Fee for POS terminal with fiscal cash register installation	HRK 100.00 + VAT
F1.3.6.	Fee for POS terminal installation for limited use of terminal up to 3 months	HRK 300.00 + VAT
F1.3.7.	Fee for lost/stolen POS terminal	HRK 1,500.00 + VAT
F1.3.8.	e-ToMiTreba!! Service Activation Fee	HRK 400.00 + VAT
F1.3.9.	Fee for issuing documents at client's request	HRK 35.00 + VAT
F1.3.10.	Fee for card acceptance	in accordance with agreement

* If the total POS turnover in the last three months exceeds the amount of HRK 150,000.00, the Bank shall grant 100% discount on a one-month fee.

**Minimal turnover with the Maestro, Mastercard and Visa cards in the average amount of HRK 5,000 per terminal in the previous month, or in the average amount of HRK 60,000 per terminal in the past 12 months.

F3. RBA DIREKT AND FINA SERVICES FOR BUSINESS ENTITIES

F3.1. RBA mBIZ mobile banking

Fee item	Fee	Fee amount
F3.1.1.	mBIZ fee	HRK 20.00 monthly per account

F3.2. RBA mDIREKT

Fee item	Fee	Fee amount
F3.2.1.	Fee for mDIREKT Account balance service	HRK 10.00 monthly per number

F3.3. RBA iDIREKT internet banking

Fee item	Fee	Fee amount
F3.3.1.	iDIREKT fee	HRK 30.00 monthly per account
F3.3.1.1.	iDIREKT fee for FlexiBIZ savings account	Free
F3.3.2.	USB device or SmartCard with FINA certificate (new device issuance or replacement of the existing device due to data changes or certificate expiration)	HRK 200.00
F3.3.3.	Additional card reader	HRK 100.00
F3.3.4.	Replacement of an incorrect device due to an error or at the Bank's request	Free
F3.3.5.	Cancellation/blockage of the service use without device return	Free
F3.3.6.	Cancellation of the service/device due to fee collection impossibility (device not delivered)	Free
F3.3.7.	Cancellation of the service/device due to device delivery impossibility (fee collected)	No return of funds

F3.4. FINA SERVICES

Fee item	Fee	Fee amount
F3.4.1.	FINA service fee	HRK 50.00 monthly per account
F3.4.2.	FINA On-line service fee	HRK 120.00 monthly per account
F3.4.3.	FINA e-payment service fee	HRK 120.00 monthly per account

F3.5. eBroker

Fee item	Fee	Fee amount
F3.5.1.	eBroker fee	HRK 15.00 monthly per account

F3.6. SWIFT AND OTHER H2H SERVICES

Fee item	Fee	Fee amount
F3.6.1.	Contracting SWIFT MT101 service	HRK 300.00 one-off
F3.6.2.	SWIFT MT101 fee	HRK 120.00 monthly per account
F3.6.3.	Contracting the FileAct service	500 HRK one-off
F3.6.4.	FileAct service usage fee*	750,00 HRK monthly per account
F3.6.5.	Contracting the H2H data transfer service	500 HRK one-off
F3.6.6.	H2H data transfer service usage fee*	350,00 HRK monthly per account

*The fee includes statement on balance and movement delivery per account.

F3.7. RaiConnect*

Fee item	Fee	Fee amount
F3.7.1.	RaiConnect contracting services fee	free
F3.7.2.	RaiConnect fee	free

* Contracting is available only to small businesses and craftsmen who meet all of the following criteria:

- Average balance of deposit accounts and credit indebtedness in the last 12 months higher than EUR 7,5 thousand in the equivalent of HRK
- The average number of outgoing and incoming transactions in the last 12 months is greater or equal to 8 per month
- Number of product groups in use last 12 months greater or equal to 2 per month

Contracting this service to small businesses and craftsmen who do not meet these criteria is possible through contracting the FlexiBIZ BONUS package (C6.1.3).

Abbreviations list

CMI	Cash Management International – data exchange between RBI and RBHR thru internal connection
IGP	Euro payments between Raiffeisen Group clients outside EU/EEA and value date on the same day
TPP	Third Party Provider
H2H	Host to Host – direct exchange of data between Client and RBHR (via SFTP or Connect direct channel)
RBA iDIREKT	iDIREKT internet banking
mBIZ	mBIZ mobile banking