



CONTRACTING / CANCELLING/ CHANGING a SERVICE

	Name of the Business Entity	
OIB/PIN		IBAN

CONTRACTING

A) RBA iDIREKT - access by token

entry authorisation entry and authorisation

note

B) RBA mBIZ*

Name, surname, PIN

Mobile phone no.

E-mail address

entry authorisation entry and authorisation
 reactivation

C) RBA mDIREKT

contracting for mobile phone no.

D) RBA MULTICASH

Name, surname, PIN

entry authorisation entry and authorisation

E) RBA INVEST - buying / selling shares via iDIREKT services****

contracting

CANCELLING

A) RBA iDIREKT - access by USB device or SmartCard with FINA certificate

cancelling authorisation****

(name and surname, device serial number)

(name and surname, device serial number)

B) RBA mBIZ

cancelling mBIZ service access

Mobile phone no.:

User's name and surname, PIN

C) RBA iDIREKT - access by token

cancelling token

(token serial number)

D) RBA mDIREKT cancelling service

(mobile phone no.)

E) RBA MULTICASH cancelling access to MULTICASH service

User's name and surname, PIN

User's name and surname, PIN

F) RBA INVEST – buying / selling shares via iDIREKT services cancelling

CHANGING

A) RBA iDIREKT – access by token token replacement

(serial no.)

 reason for replacement**B) RBA iDIREKT - access by USB device or SmartCard with FINA certificate *****

Name and surname, PIN

New authorisation entry authorisation entry and authorisation**C) RBA mBIZ****

Name and surname, PIN

New authorisation entry authorisation entry and authorisation**D) RBA MULTICASH**

Name and surname, PIN

New authorisation entry authorisation entry and authorisation

Customer's certification

Date

Bank's certification

*If you contracted access to an RBA iDIREKT service via a personalized device, by contracting the mBIZ service you will be assigned the same authorisation level as well as the accompanying additional features that you have contracted already for access and use of the RBA iDIREKT service.

** If you contracted access to an RBA iDIREKT service via a personalized device, changing the mBIZ service authorisation level will result in the authorisation level change for the iDIREKT service.

*** If you contracted the mBIZ service, changing the authorisation level of the iDIREKT service with access via a personalized device will result in the authorisation level change also for the mBIZ service.

****Device cancellation automatically revokes the certificate and deletes all authorisations linked to it, and cancels all agreements for the FINA services. If the person is appointed the authorised person for disposing of assets in the account via other channels and/or debit card, a new form "Authorisation Change" shall be filled and certified.

***** Certification on tax residency shall be filled and certified.

Selecting a manner of delivering payment orders to the Bank through one of the RBA DIREKT services shall be deemed as contracting the Agreement on use of the selected RBA DIREKT service between the Client and the Bank. The exception to this shall be the Application for Use of the RBA iDIREKT service and issuing the FINA certificate for corporate clients which is separately contracted by the Client, the Bank and the FINA. Any and all rights and obligations on use of the respective selected RBA DIREKT service is regulated under the RBA General Terms and Conditions for Use of the RBA DIREKT Services by business entities.