



CONTRACTING / CANCELLING/ CHANGING a SERVICE

OIB/PIN

Name of the Business Entity

HR

IBAN

CONTRACTING

A) RBA mBIZ

Name and surname, PIN

Mobile phone no.

E-mail address

Authorisation

entry authorisation entry and authorisation

reactivation

If you have contracted access to the RBA iDIREKT service through the personalized device, contracting of the mBIZ service will assign to you the same authorisation level as well as the accompanying additional features for this account that you have agreed for access and use of the RBA iDIREKT service already.

If the RBA iDIREKT and mBIZ services are agreed at the same time, then identical authorisations shall be applicable to both services.

B) RBA mDIREKT

contracting for mobile phone no.

C) RBA INVEST – buying / selling shares via iDIREKT services

contracting

Certification on tax residency shall be filled and certified.

CANCELLING

A) RBA iDIREKT - access by USB device or SmartCard with FINA certificate

cancelling authorisation

Name and surname, device serial number

Name and surname, device serial number

Name and surname, device serial number

Device cancellation automatically revokes the certificate and deletes all authorisations linked to it, and cancels all agreements for the FINA services.

B) RBA mBIZ

cancelling mBIZ service access

Mobile phone no.

Name and surname, PIN

C) RBA iDIREKT – access by token

cancelling token - device serial number

D) RBA mDIREKT

cancelling service for mobile phone no.

E) RBA INVEST – buying / selling shares via iDIREKT services

cancelling

CHANGING

A) RBA iDIREKT - access by USB device or SmartCard with FINA certificate

Name and surname, PIN

New authorisation

entry authorisation entry and authorisation

If you contracted the mBIZ service, changing the authorisation level of the iDIREKT service with access via a personalized device will result in the authorisation level change also for the mBIZ service.

B) RBA mBIZ

Name and surname, PIN

New authorisation

entry authorisation entry and authorisation

If you contracted access to an RBA iDIREKT service via a personalized device, changing the mBIZ service authorisation level will result in the authorisation level change for the iDIREKT service.

Customer's certification

Date

Bank's certification

Selecting a manner of delivering payment orders to the Bank through one of the RBA DIREKT services shall be deemed as contracting the Agreement on use of the selected RBA DIREKT service between the Client and the Bank. The exception to this shall be the Application for Use of the RBA iDIREKT service and issuing the FINA certificate for corporate clients which is separately contracted by the Client, the Bank and the FINA. Any and all rights and obligations on use of the respective selected RBA DIREKT service is regulated under the RBA General Terms and Conditions for Use of the RBA DIREKT Services by business entities.

We are aware that all information on processing of personal data are provided in the document "Personal Data Processing Rules of Raiffeisenbank Austria d.d.", which is available in branches and at www.rba.hr. The information is collected pursuant to the Money Laundering and Terrorism Financing Prevention Act, Payment System Act, Civil Obligations Act, and to the effect of executing the Agreement hereof.