

CARD BANKING FEES FOR BUSINESS ENTITIES

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1.2.	BUSINESS MASTERCARD CREDIT CARD	
1.2.1	Entry and Membership Fees	
1.2.1.1.	Entry fee for a business entity	EUR 53.09 one-off
1.2.1.2.	Annual card membership fee	EUR 26.54
1.2.2.	Cash Withdrawals	
1.2.2.1.	at an RBA ATM	3.5% + EUR 3.98
1.2.2.2.	at other ATMs in the country	3.5% + EUR 3.98
1.2.2.3.	at other ATMs abroad	3.5% + EUR 3.98
1.2.2.4.	at withdrawal venues (EFT POS and imprinter) of another bank in the country	3.5% + EUR 3.98
1.2.2.5.	at withdrawal venues (EFT POS and imprinter) abroad	3.5% + EUR 3.98
1.2.3.	Cashless Transaction Initiated by Card User	
1.2.3.1.	Payment at an EFT POS in the country	free of charge
1.2.3.2.	Payment at an EFT POS abroad initiated by the Bank	free of charge
1.2.3.3.	Executing a standing order in favour of an account with the Bank to settle liabilities arising from card use	free of charge
1.2.4.	Information on Credit Card Expenses and Payments via Monthly Credit Card Statement	free of charge
1.2.5.	One-off Fees	
1.2.5.1.	Notifications and Dunning Letters	
1.2.5.1.1.	Notification on outstanding debt	free of charge
1.2.5.1.2.	First dunning letter on outstanding debt	EUR 6.64
1.2.5.1.3.	Second dunning letter on outstanding debt	EUR 9.29
1.2.5.1.4.	Card cancellation	EUR 13.27
1.2.5.1.5.	Dunning letter with lawsuit pending	free of charge
1.2.5.1.6.	Dunning letter on over-limit spending	EUR 19.91
1.2.5.1.7.	Dunning letter with credit card cancellation pending	EUR 13.27
1.2.5.2.	Other Fees	
1.2.5.2.1.	Card replacement in case of loss/ theft	EUR 6.64



1.2.5.2.2.	Card replacement due to damage or name/surname change	EUR 6.64
1.2.5.2.3.	Card replacement due to malfunction or at Bank's request	free of charge
1.2.5.2.4.	PIN reissuance	EUR 2.65
1.2.5.2.5.	Resending the card to the customer's address within 60 days	EUR 3.98
1.2.5.2.6.	Costs of unjustified card transaction complaint	20.00 % of complaint amount. min. EUR 20.00
1.2.5.2.7.	Reissung credit card statement, credit card debt certificate, certificate for transaction at the client's request	EUR 5.31* per issued document
1.2.5.2.8.	Credit card spending limit modification	EUR 2.65
1.2.5.2.9.	Card PIN change at the Bank's ATM	free of charge

Implementation date: 01/01/2023