

## **Instructions for QSCD device**

Raiffeisenbank Austria d.d.

Zagreb, March 2021.

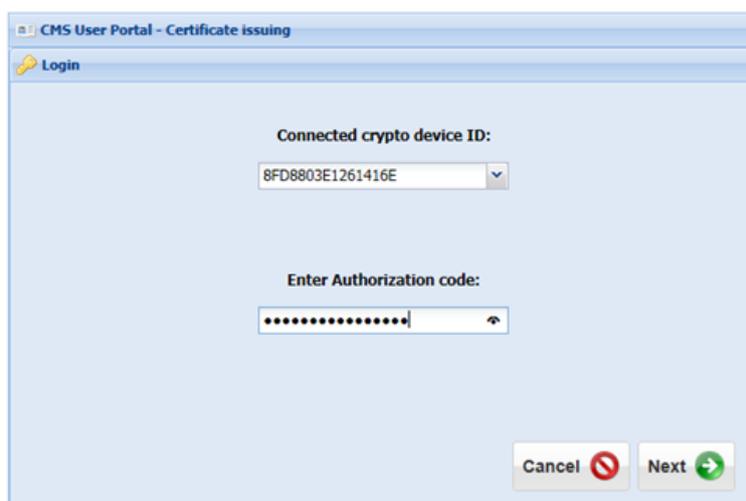
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## FINA Certificate download to QSCD device

Before downloading the FINA Certificate to a QSCD device, please install the required [Software Support](#) on your PC. We recommend that you perform the initial download of the FINA Certificate through Internet Explorer browser. After successful download of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.

1. In the address bar of the Internet browser enter the address <https://mojcert.fina.hr>. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the autoauthorization code you received by e-mail and select button **Next**.



CMS User Portal - Certificate issuing

Login

Connected crypto device ID:

8FD8803E1261416E

Enter Authorization code:

.....

Cancel Next

2. The QSCD device activation screen opens where you need to define the PIN for the **Main slot** and PIN for the **Signature slot**. On this screen you can change the unlock code (not mandatory). After completing your entries select button **Activate QSCD device**.



CMS User Portal - Certificate issuing

QSCD device activation

Main slot

New PIN:  
.....

Repeat new PIN:  
.....

PIN must contain only numbers. Length of PIN must be at least 6 characters.

I'm want to change unlock code

Signature slot

New PIN for signature slot:  
.....

Repeat new PIN for signature slot:  
.....

PIN must contain only numbers. Length of PIN must be at least 6 characters.

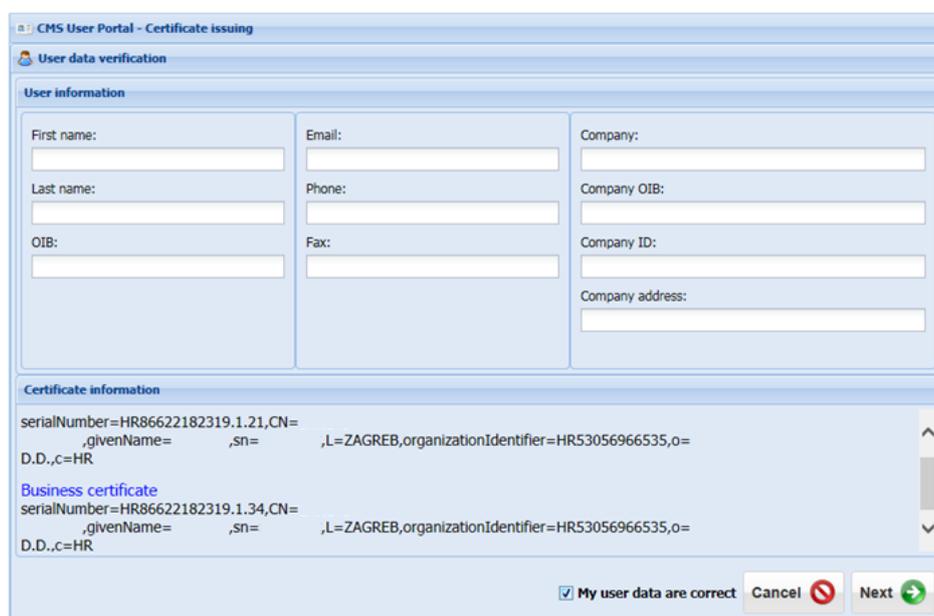
I'm want to change unlock code

Cancel Activate QSCD device

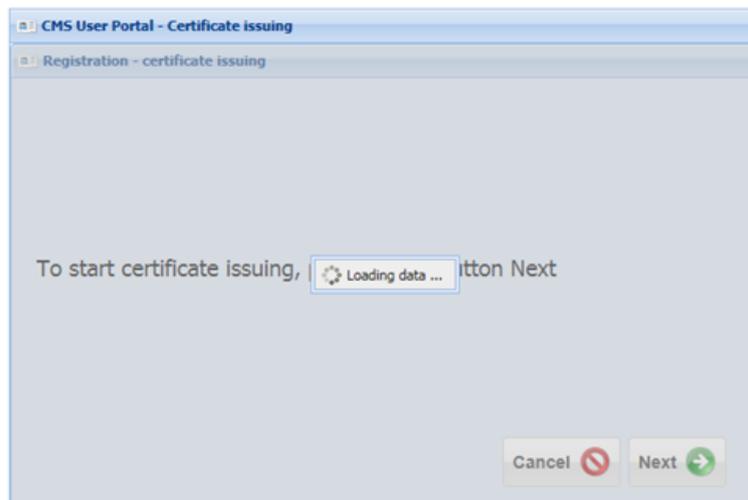
3. Successful activation opens the screen with QSCD device data. The data can be printed on the printer by selecting button **Print**, or copied to the clipboard by selecting button **Copy**. After saving the data to a safe place select button **Next**.



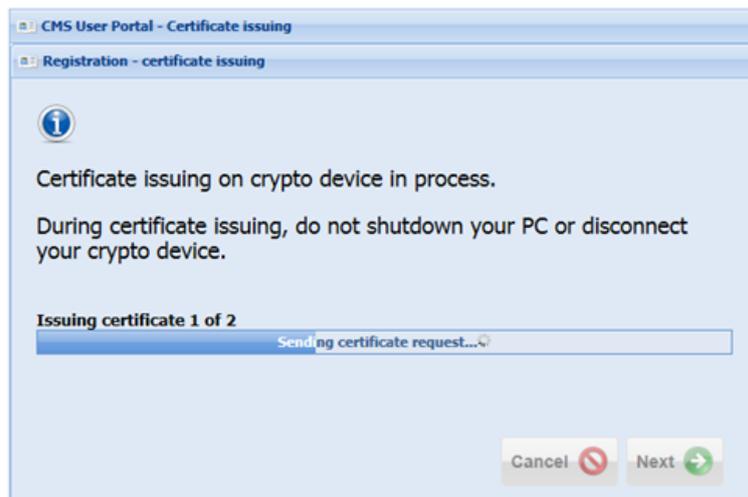
4. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **My user data are correct** and select button **Next**.



5. The certificate download screen opens. To start the process, select the button **Next**.



6. Selecting the button initiates the process of certificate download to the QSCD device begins.



7. After successful completion of the FINA Certificate download to the QSCD device, the corresponding message will appear. To complete the registration, select the button **Close browser**.



## FINA Certificate renewal on QSCD device

Before renewing the FINA Certificate on the QSCD device, please make sure that the necessary [Software Support](#) is installed on your PC. We recommend that you renew the FINA Certificate through Internet Explorer browser. After successful renewal of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.

1. In the address bar of the Internet browser enter the address <https://mojcert.fina.hr>. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the PIN and select button **Next**.



CMS User Portal - Certificate issuing

Login

Connected crypto device ID:

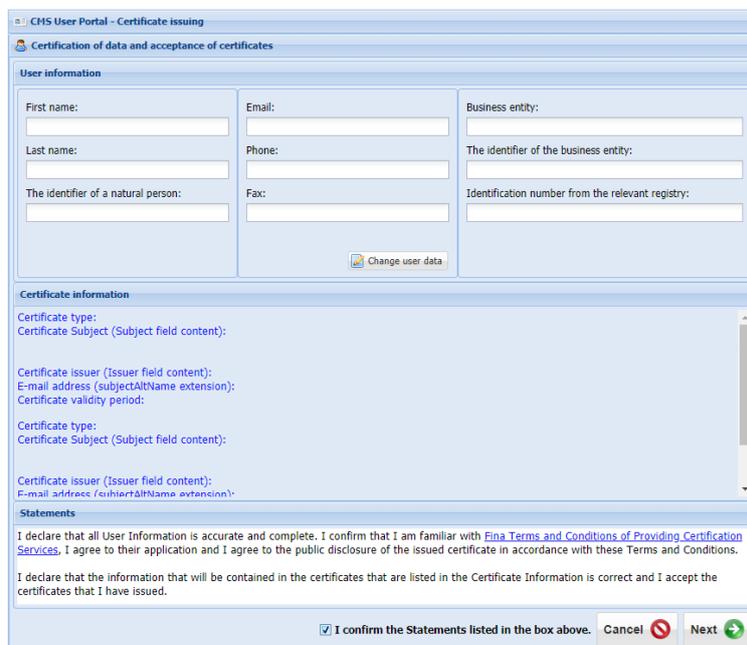
97749E68E1DF4FA1

Signature PIN:

\*\*\*\*\*

Cancel Next

2. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **I confirm the Statements listed in the box above** and select button **Next**.



CMS User Portal - Certificate issuing

Certification of data and acceptance of certificates

User information

First name: [input]  
 Last name: [input]  
 The identifier of a natural person: [input]

Email: [input]  
 Phone: [input]  
 Fax: [input]

Business entity: [input]  
 The identifier of the business entity: [input]  
 Identification number from the relevant registry: [input]

Change user data

Certificate information

Certificate type:  
 Certificate Subject (Subject field content): [input]

Certificate issuer (Issuer field content):  
 E-mail address (subjectAltName extension): [input]  
 Certificate validity period: [input]

Certificate type:  
 Certificate Subject (Subject field content): [input]

Certificate issuer (Issuer field content):  
 E-mail address (subjectAltName extension): [input]

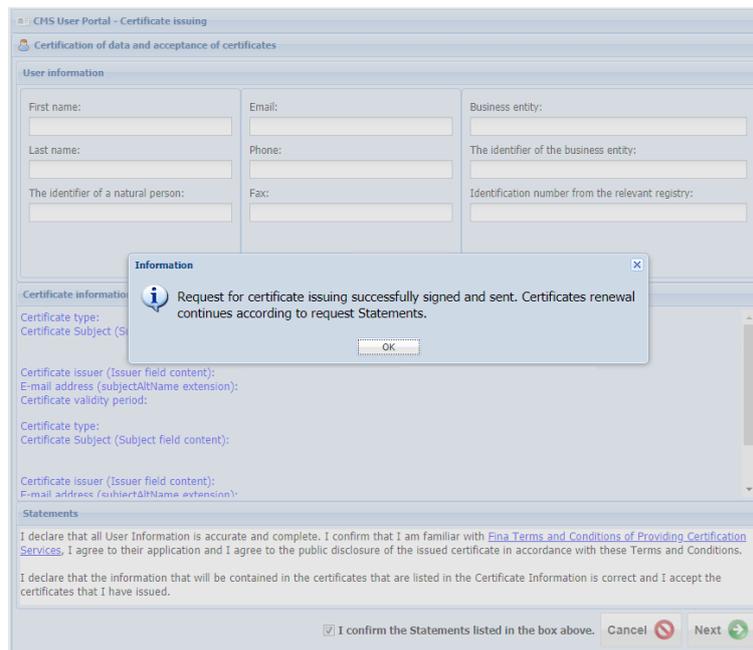
Statements

I declare that all User Information is accurate and complete. I confirm that I am familiar with [Fina Terms and Conditions of Providing Certification Services](#). I agree to their application and I agree to the public disclosure of the issued certificate in accordance with these Terms and Conditions.

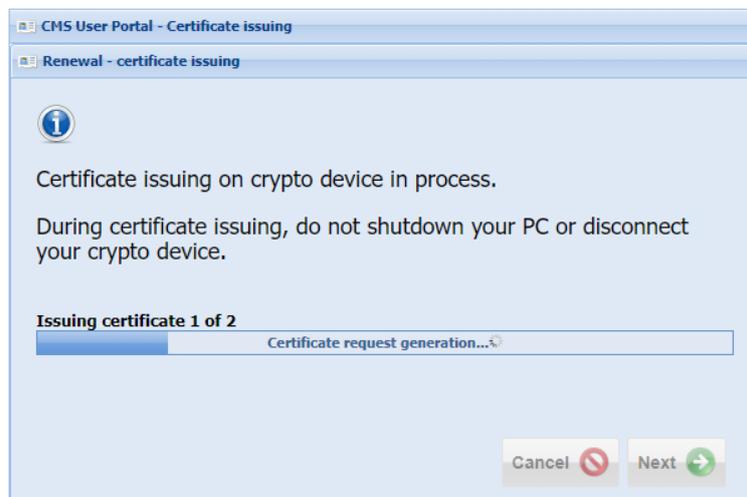
I declare that the information that will be contained in the certificates that are listed in the Certificate Information is correct and I accept the certificates that I have issued.

I confirm the Statements listed in the box above. Cancel Next

3. A notification appears that the renewal request has been signed and sent. To continue, confirm button **OK**, and then select button **Next**.

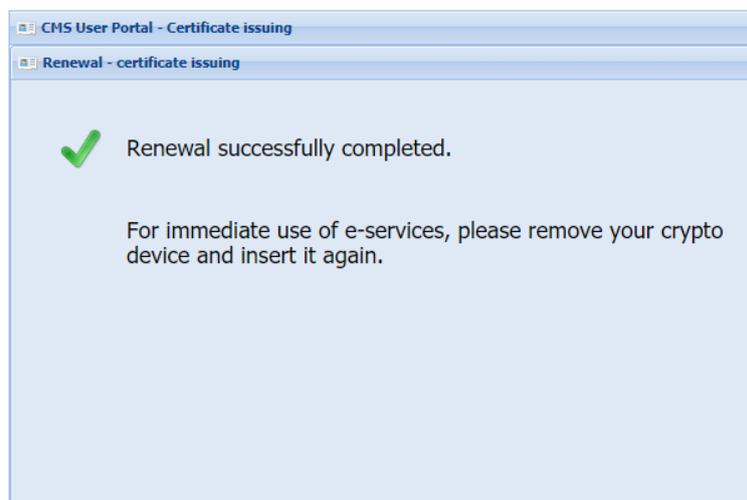


4. The certificate renewal process on the QSCD device starts automatically.





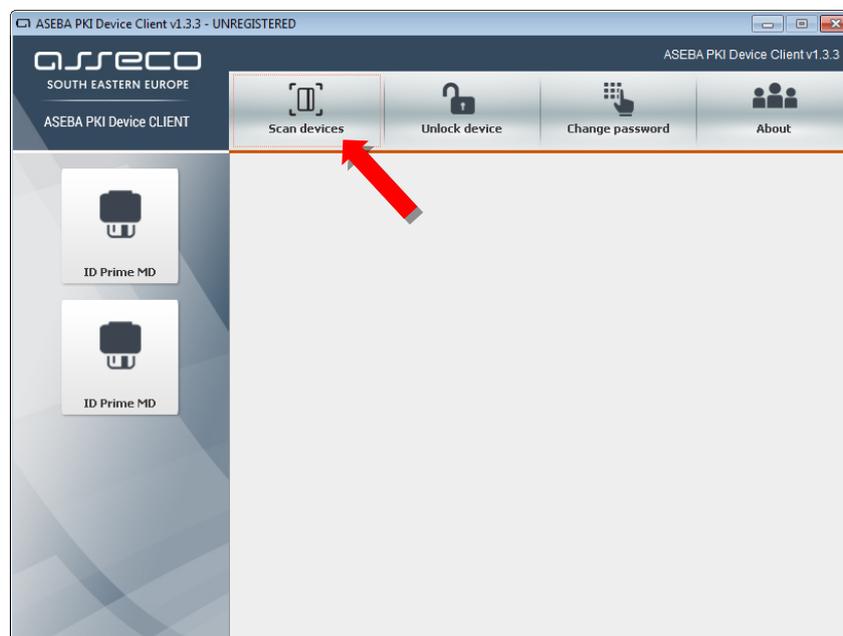
5. After successful completion of the FINA Certificate renewal on the QSCD device, the corresponding message will appear. To finish, disconnect the device from the USB port on your PC.



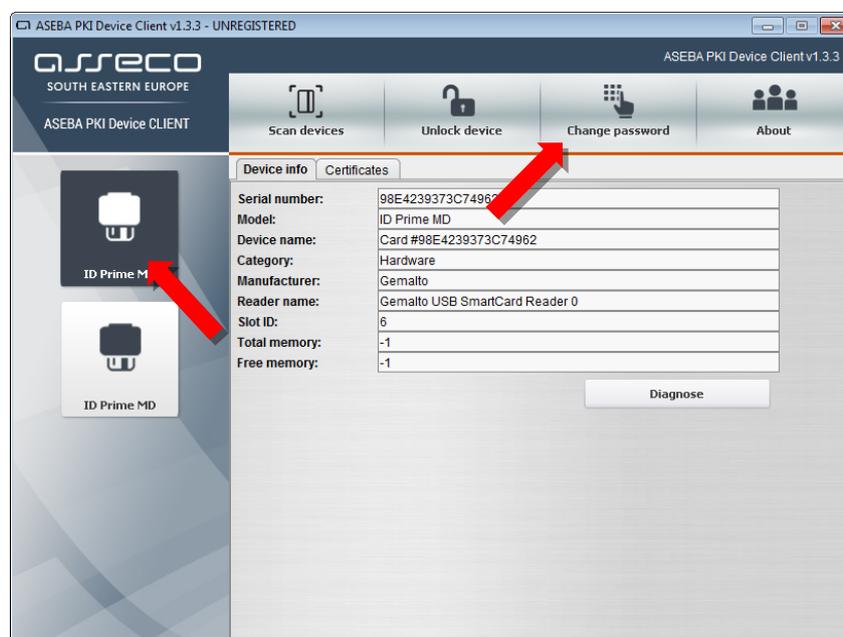
## PIN change on QSCD device through the Device Client

### PIN change for the Main slot

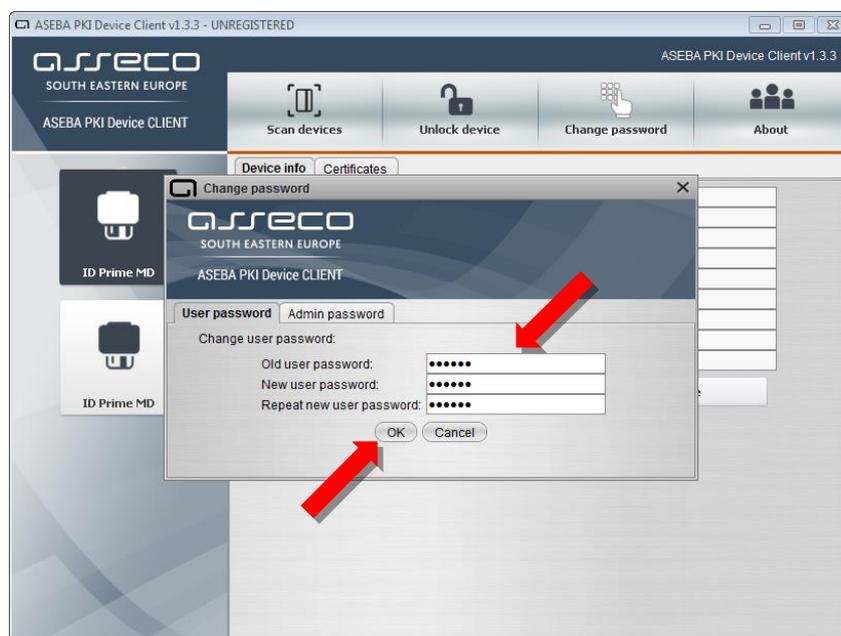
1. To change the PIN for the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.



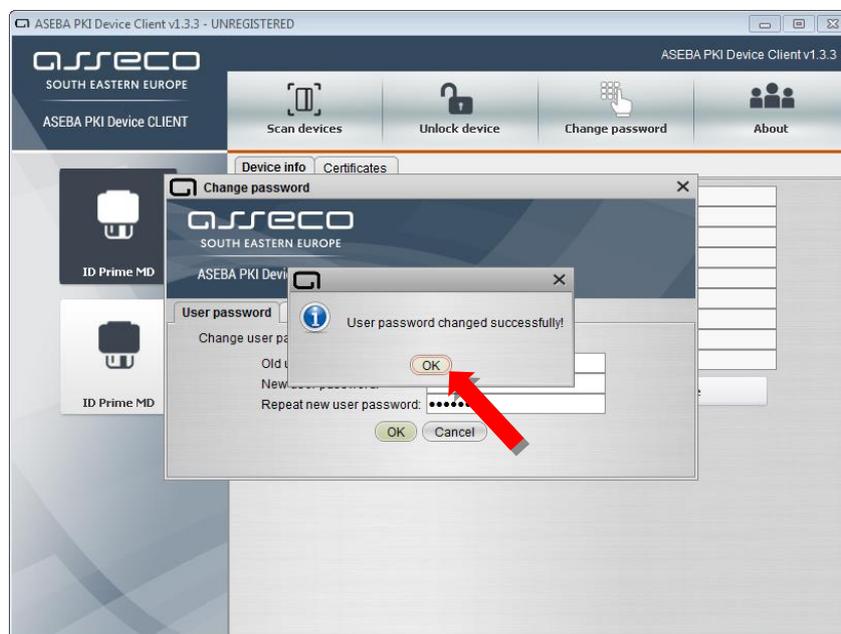
2. Select the option **ID Prime MD**, and then button **Change password**.



3. The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Main slot. In the field **New user password** enter the new PIN for the Main slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.

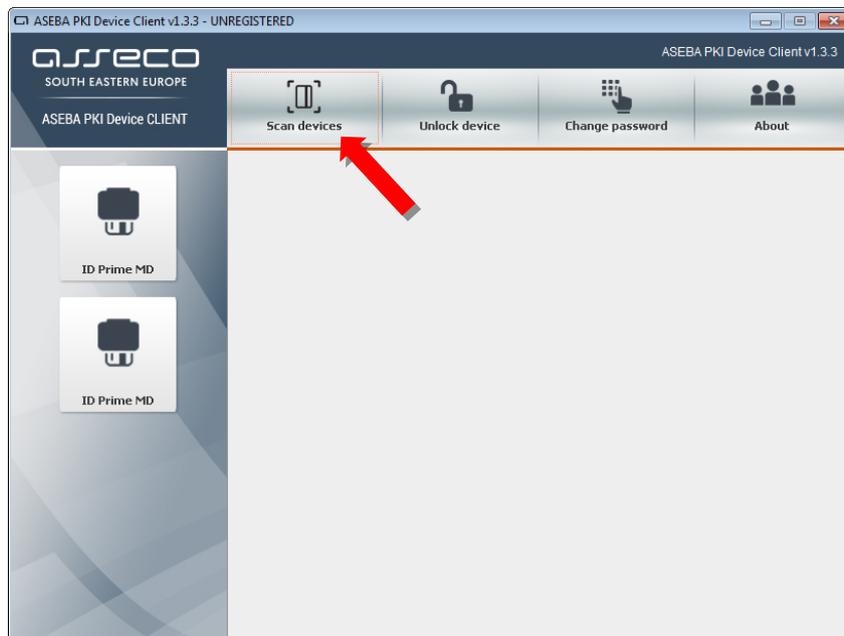


4. After successful completion of the PIN change for the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.

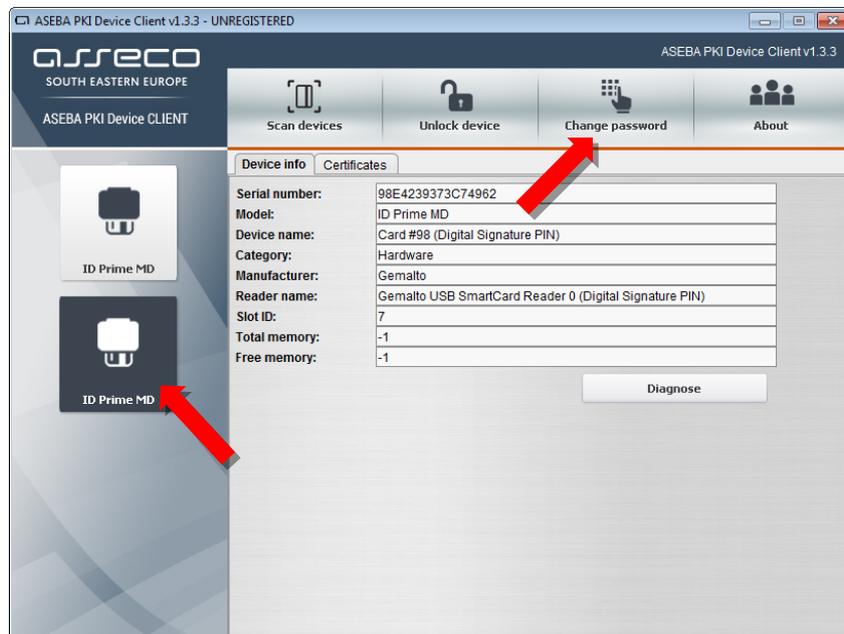


## PIN change for the Signature slot

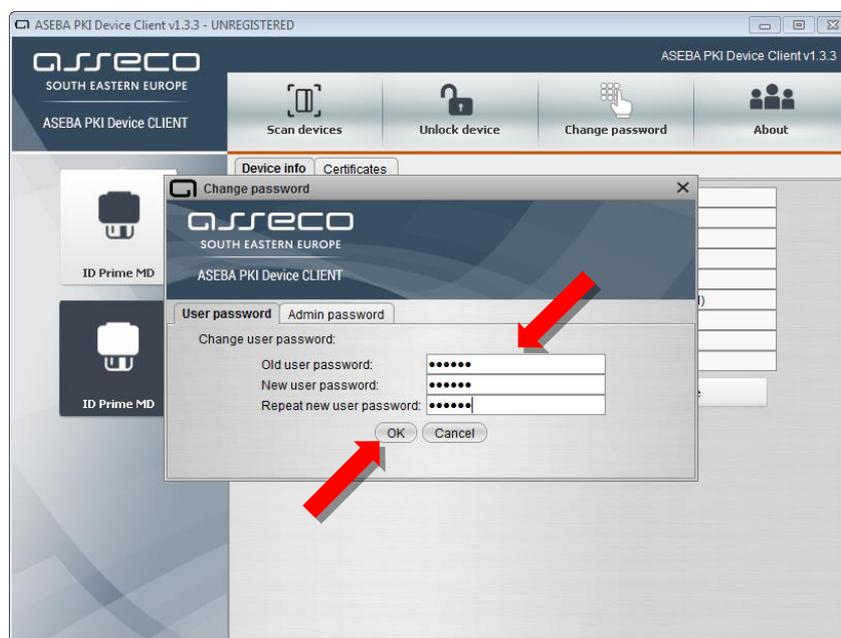
1. To change the PIN for the **Signature slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.



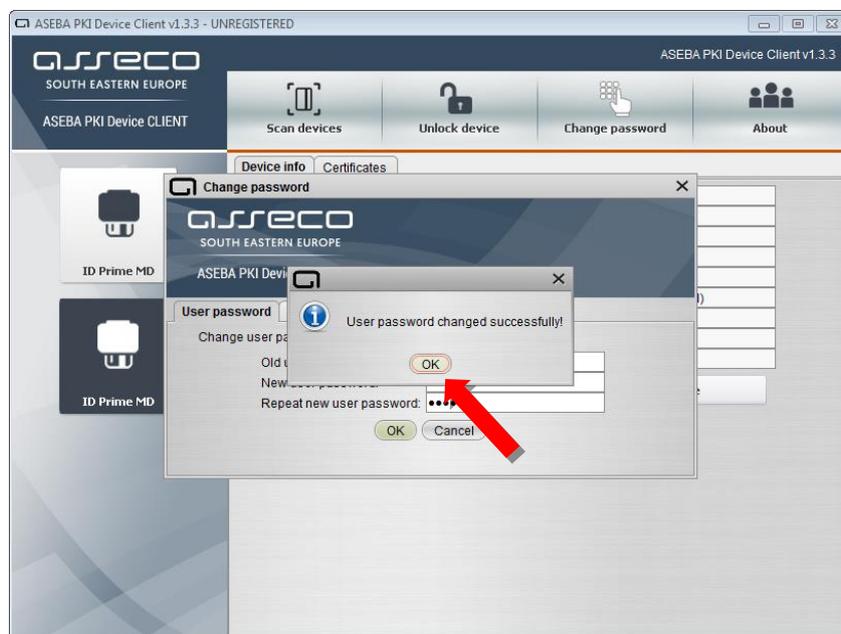
2. Select the option **ID Prime MD**, and then button **Change password**.



3. The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Signature slot. In the field **New user password** enter the new PIN for the Signature slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.



4. After successful completion of the PIN change for the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.



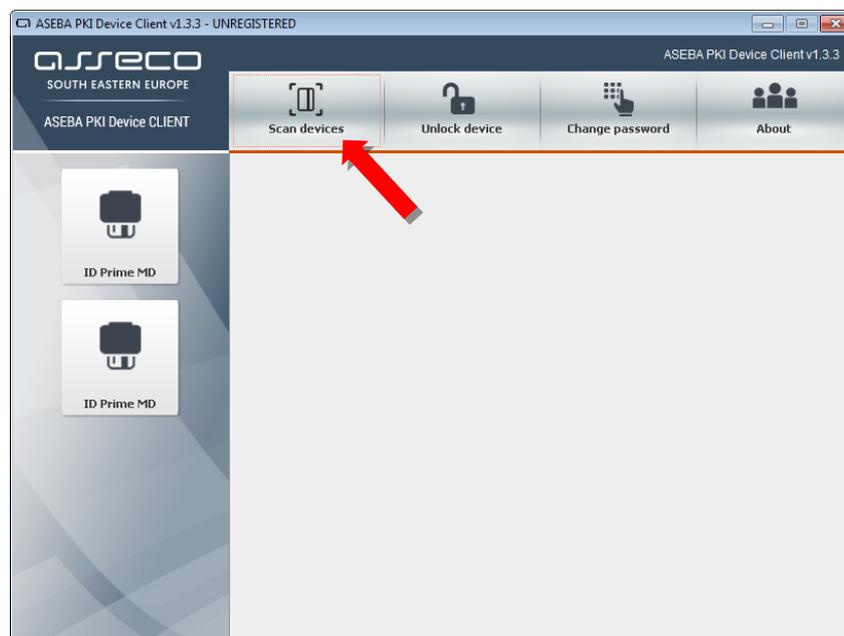
## Unlocking the QSCD device through the Device Client

### Unlocking the Main slot

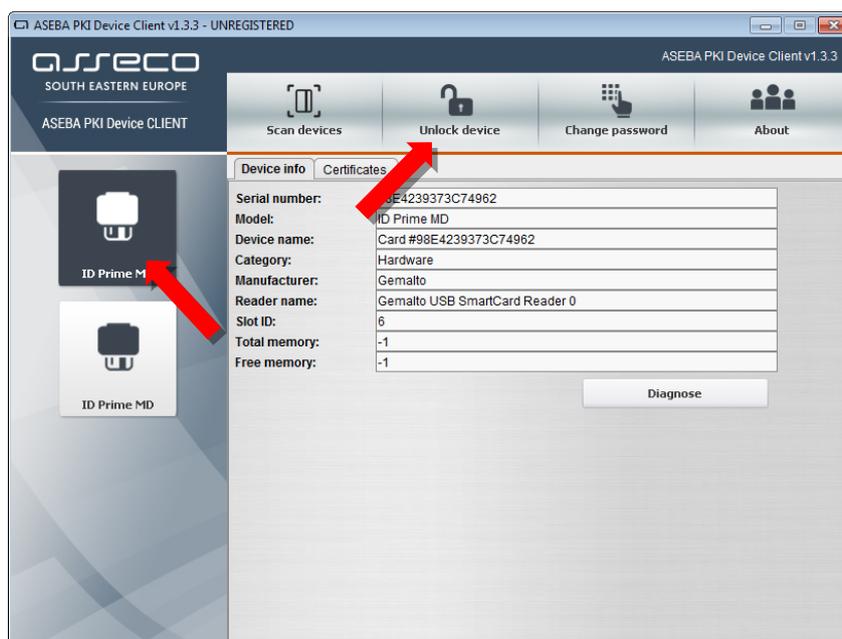
1. The **Unlock code** for the **Main slot** has been delivered to you during initial download of the FINA Certificate to a QSCD device.



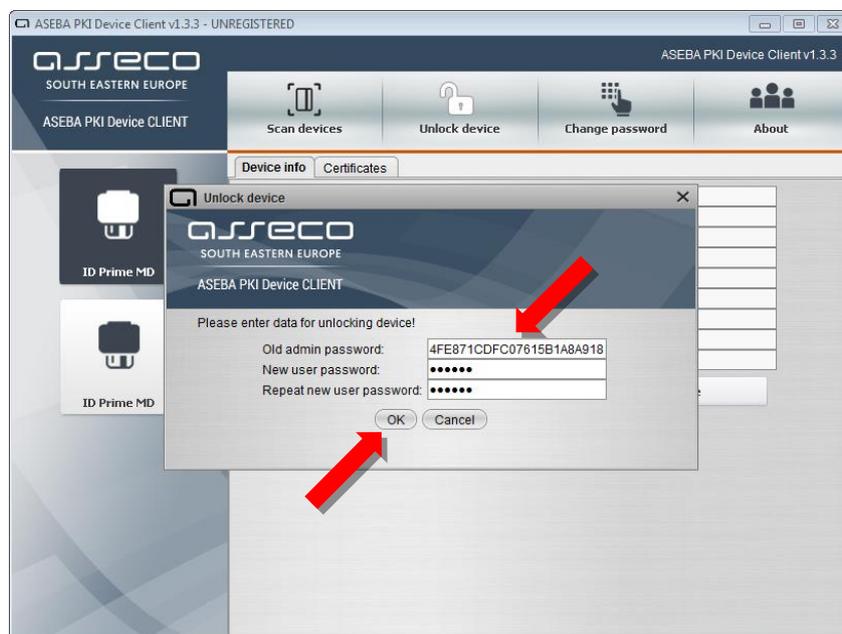
2. To unlock the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.



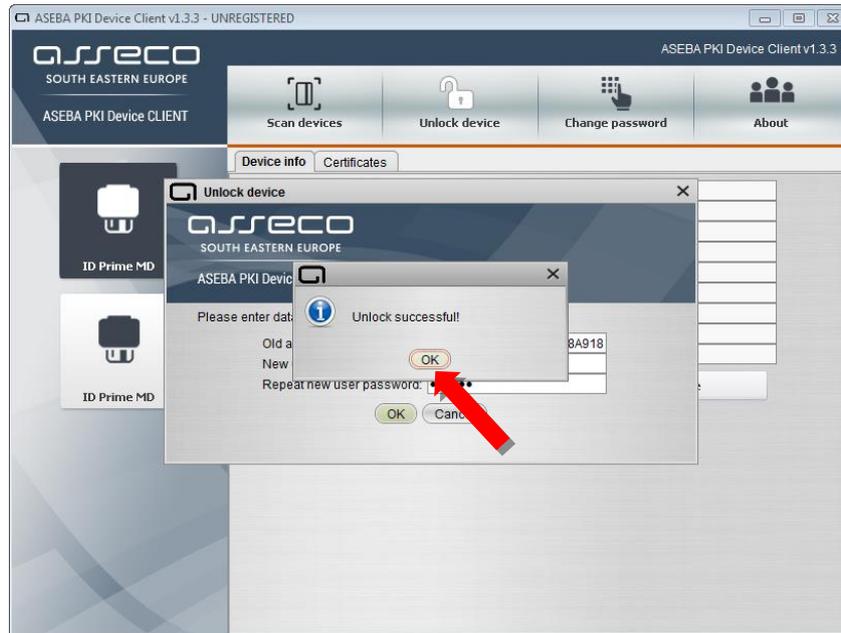
3. Select the option **ID Prime MD**, and then button **Unlock device**.



4. The **Unlock device** screen opens. In the field **Old admin password** enter unlock code for the Main slot. In the field **New user password** enter the new PIN for the Main slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.

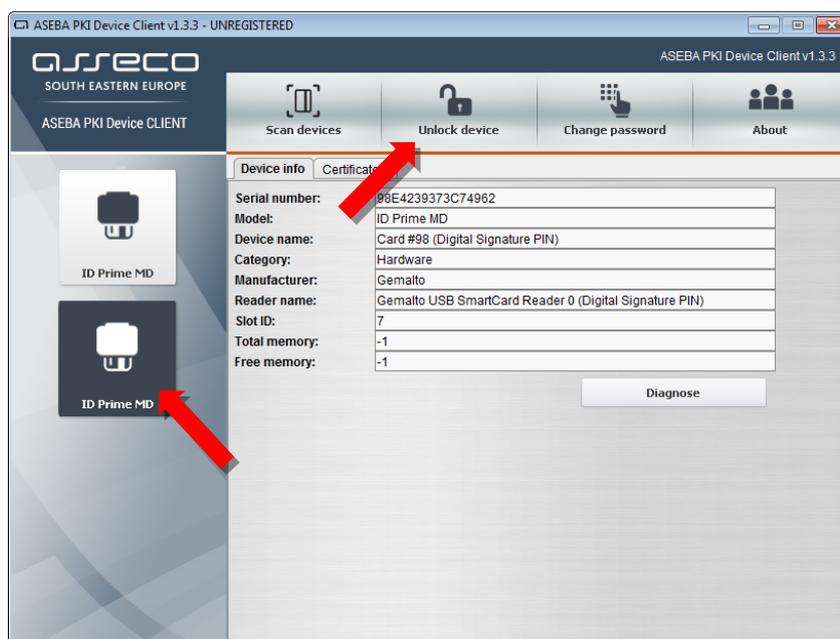


5. After successful unlock of the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.

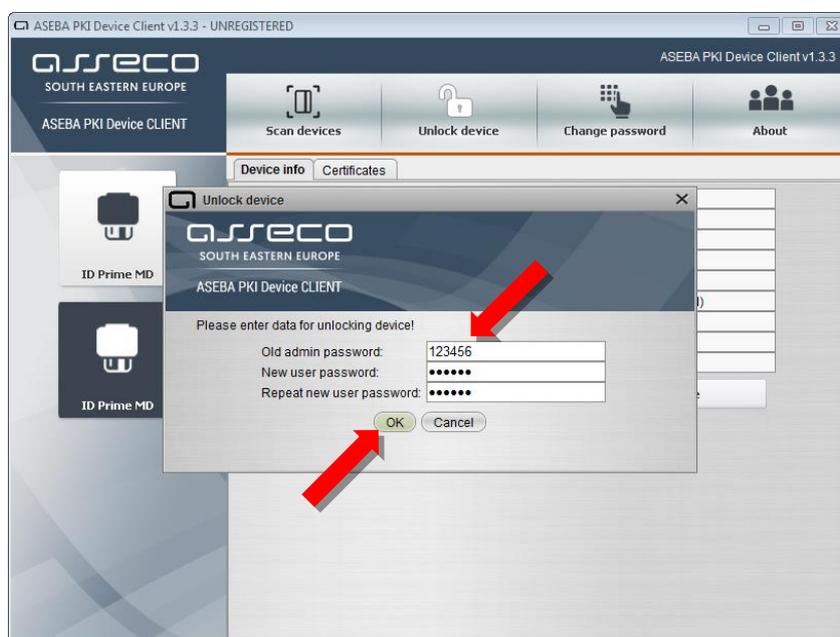




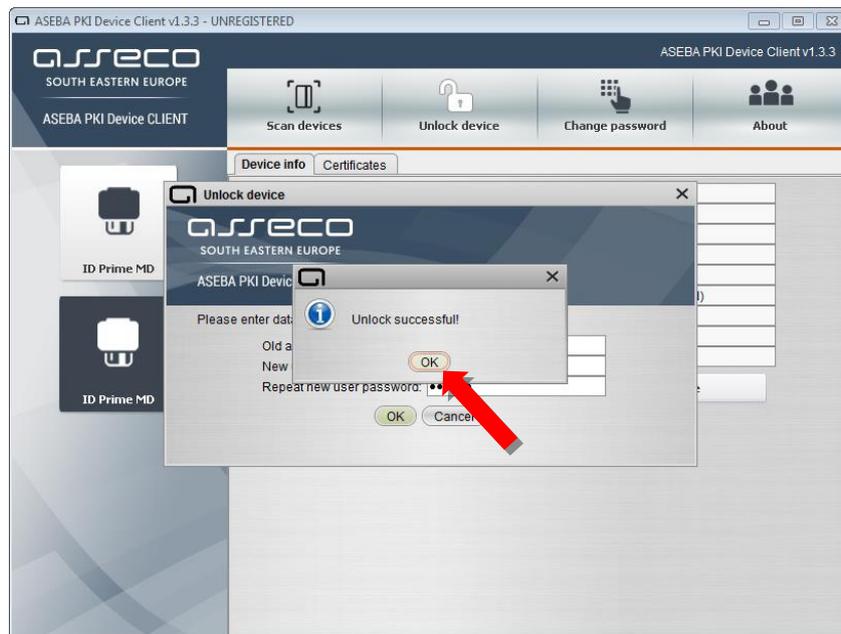
3. Select the option **ID Prime MD**, and then button **Unlock device**.



4. The **Unlock device** screen opens. In the field **Old admin password** enter unlock code for the Signature slot. In the field **New user password** enter the new PIN for the Signature slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.



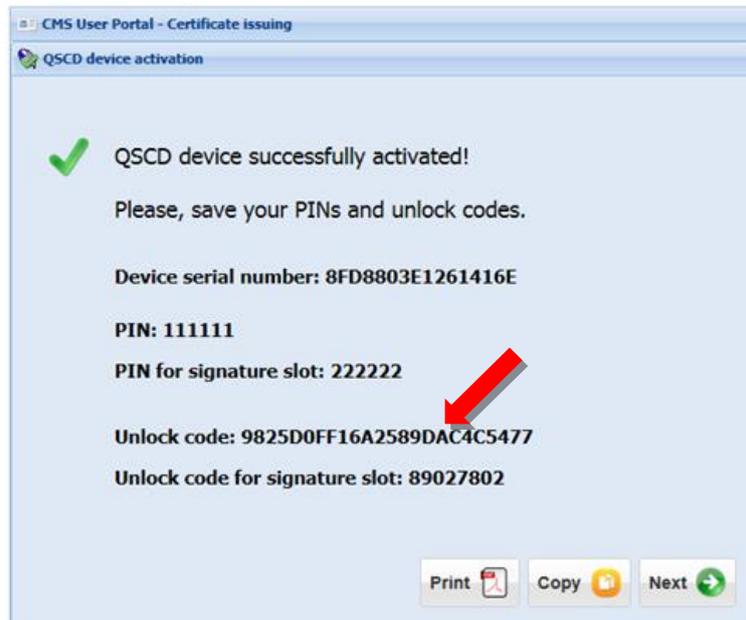
5. After successful unlock of the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.



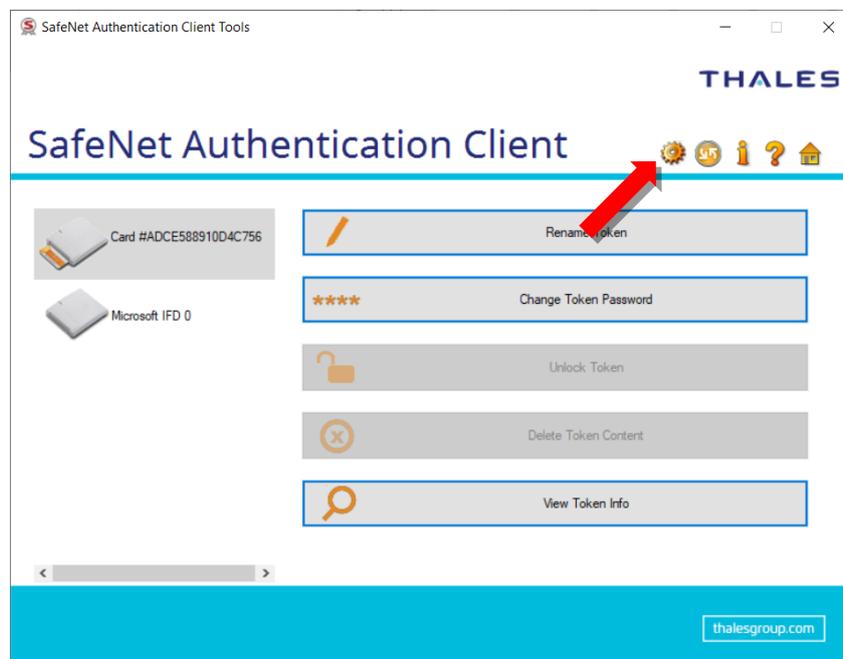
## Unlock and PIN change on QSCD device through the SafeNet Authentication Client

### Unlock and PIN change for the Main slot

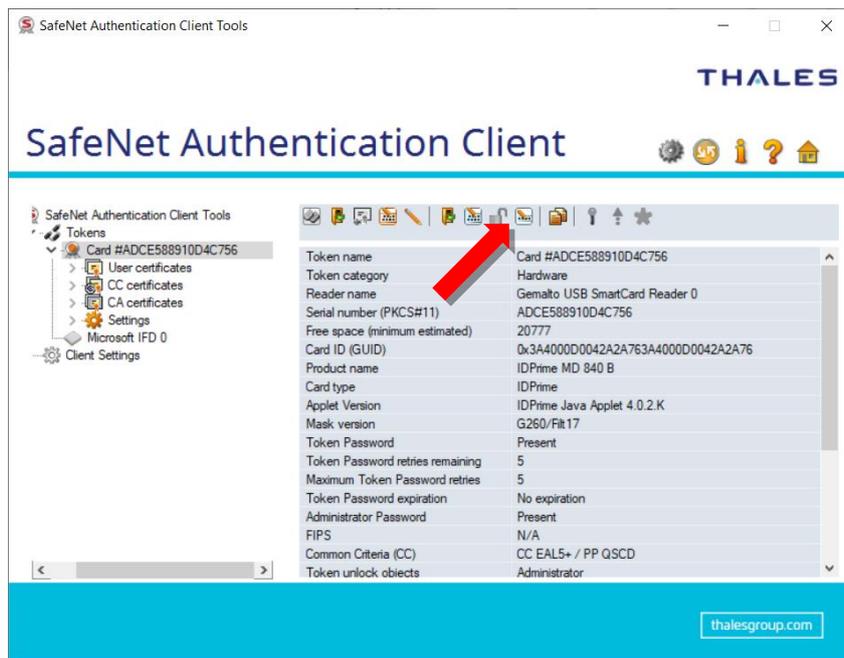
1. The **Unlock code** for the **Main slot** has been delivered to you during initial download of the FINA Certificate to a QSCD device.



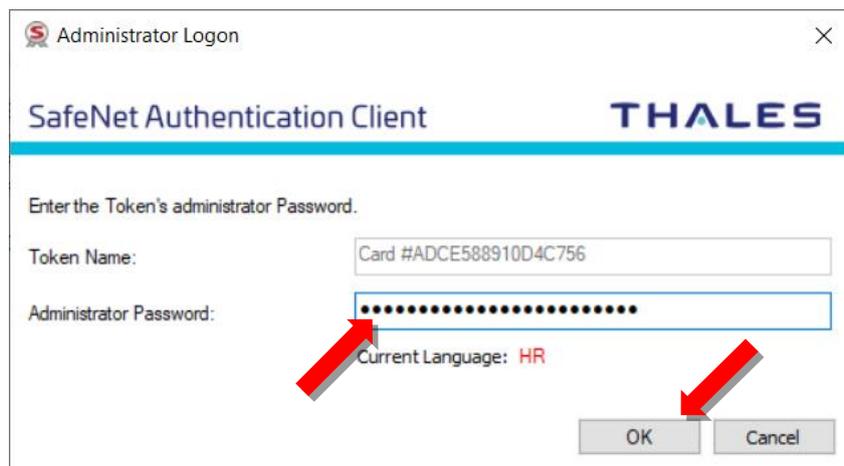
2. Connect the QSCD device into the first free USB port on your PC, run the **SafeNet Authentication Client** and select button **Advanced View**.



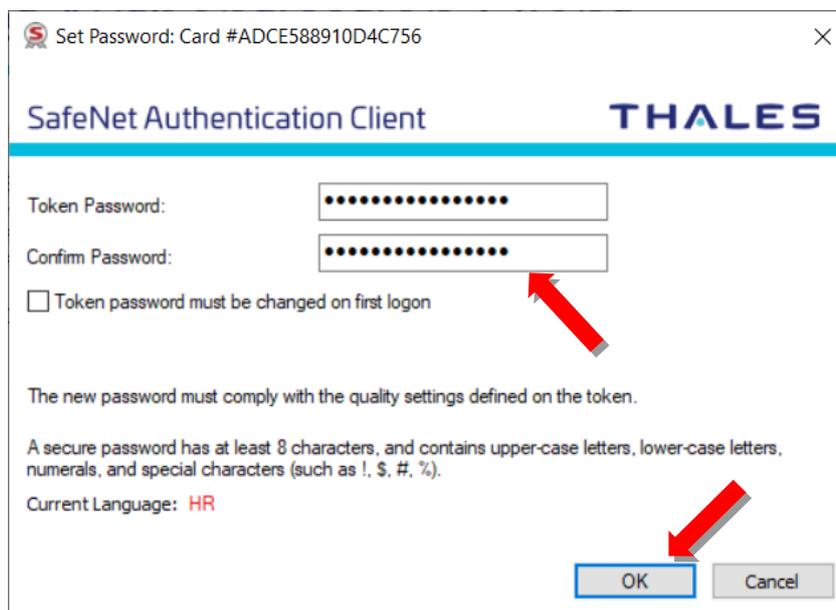
3. Select the option **Set Token Password**.



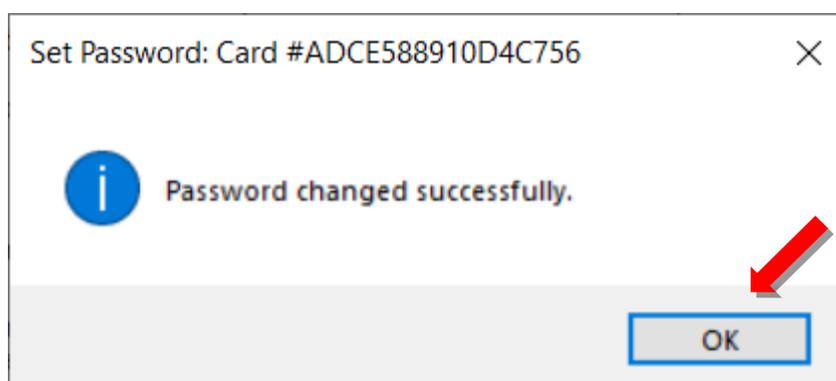
4. The **Administrator Logon** screen opens. Enter the **Unlock Code** and confirm by selecting **OK**.



5. The screen for entering a new PIN for the **Main slot** opens. In the field **Token Password** enter the new PIN for the Main slot, and in the field **Confirm Password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.



6. After successful completion of the process the corresponding message will appear. To complete the process, select the button **OK**.

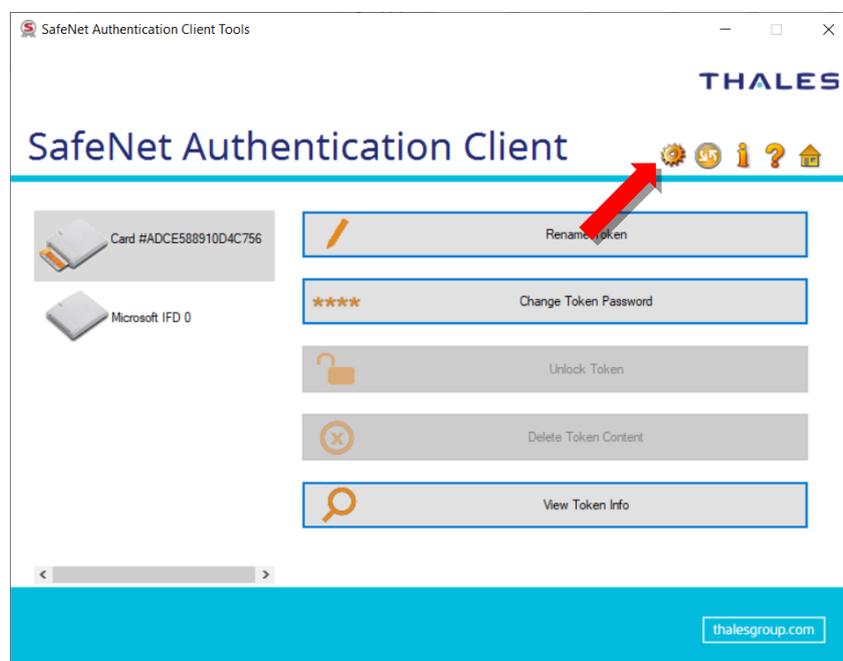


## Unlock and PIN change for the Signature slot

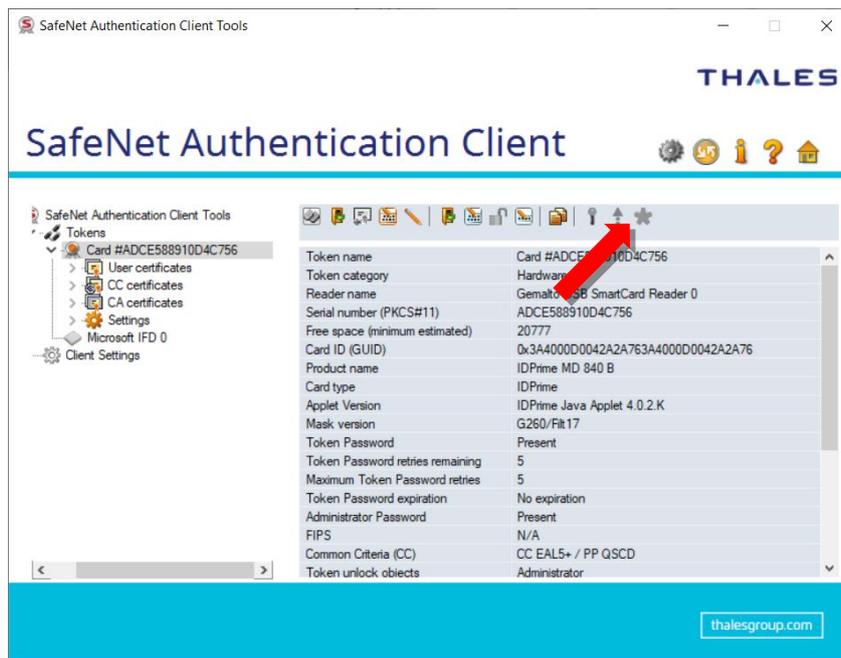
1. The **Unlock code for signature slot** has been delivered to you during initial download of the FINA Certificate to a QSCD device.



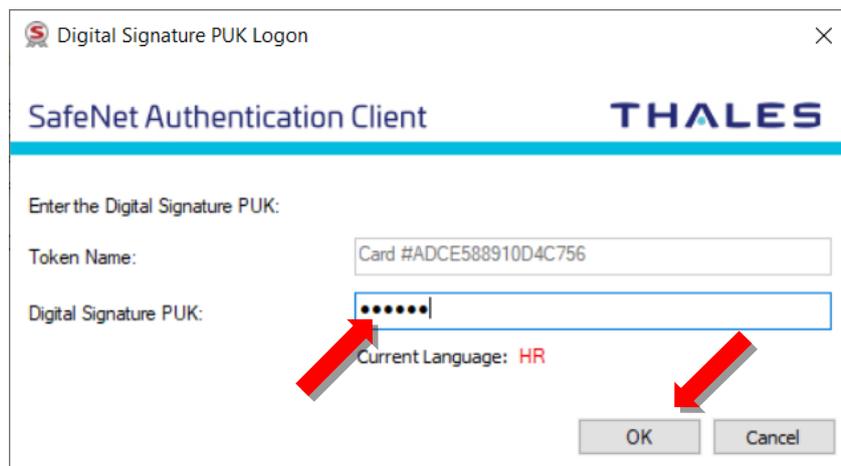
2. Connect the QSCD device into the first free USB port on your PC, run the **SafeNet Authentication Client** and select button **Advanced View**.



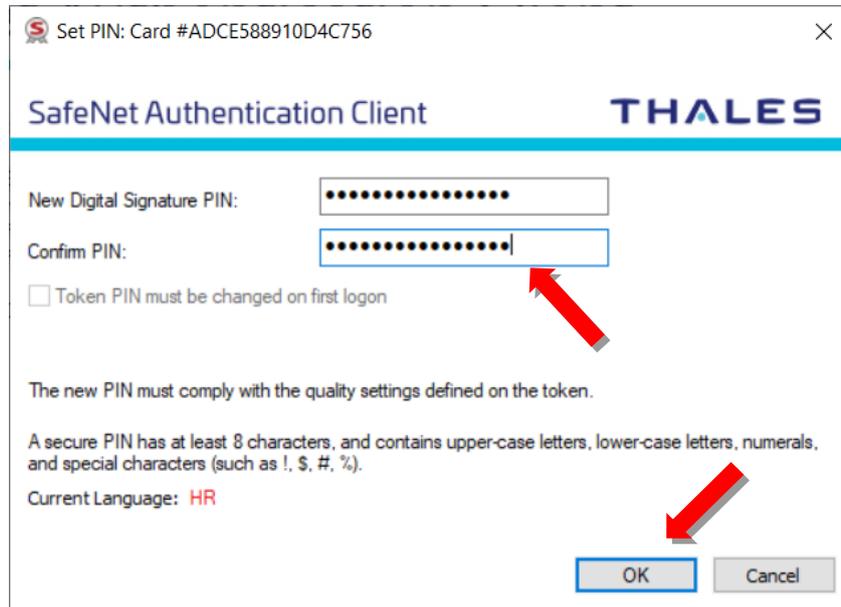
3. Select the option **Set Digital signature PIN**.



4. The **Unlock Code for signature slot** entry screen opens. Enter the code and confirm by selecting **OK**.



5. The screen for entering a new PIN for the **Signature slot** opens. In the field **New Digital Signature PIN** enter the new PIN for the Signature slot, and in the field **Confirm PIN** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.



Set PIN: Card #ADCE588910D4C756

SafeNet Authentication Client THALES

New Digital Signature PIN: [.....]

Confirm PIN: [.....]

Token PIN must be changed on first logon

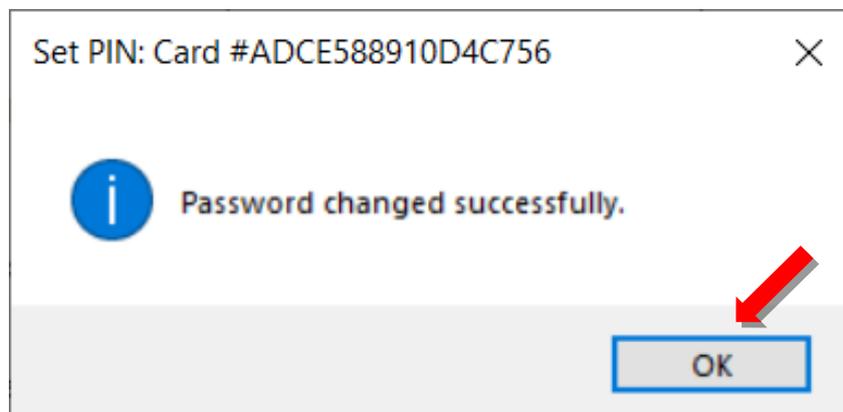
The new PIN must comply with the quality settings defined on the token.

A secure PIN has at least 8 characters, and contains upper-case letters, lower-case letters, numerals, and special characters (such as !, \$, #, %).

Current Language: HR

OK Cancel

6. After successful unlock of the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.



Set PIN: Card #ADCE588910D4C756

 Password changed successfully.

OK