

# Instructions for QSCD device

Raiffeisenbank Austria d.d.

Zagreb, November 2019.



#### Content

INA Certificate download to QSCD device		
FINA Certificate renewal on QSCD device	7	
PIN change on QSCD device		
PIN change for the Main slot		
PIN change for the Signature slot	12	
Unlocking the QSCD device		
Unlocking the Main slot		
Unlocking the Signature slot		



## FINA Certificate download to QSCD device

Before downloading the FINA Certificate to a QSCD device, please install the required **Software Support** on your PC. We recommend that you perform the initial download of the FINA Certificate through Internet Explorer browser. After successful download of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.

#### Steps

In the address bar of the Internet browser enter the address <u>https://mojcert.fina.hr</u>. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the autohorization code you received by e-mail and select button Next.

M CMS User Portal - Certificate is	suing	
🔑 Login		
	Connected crypto device ID:	
	8FD8803E1261416E	
	Enter Authorization code:	
	••••••	
		Cancel 🚫 Next 📀

 The QSCD device activation screen opens where you need to define the PIN for the Main slot and PIN for the Signature slot. On this screen you can change the unlock code (not mandatory). After completing your entries select button Activate QSCD device.

	Signature slot
New PIN:	New PIN for signature slot:
•••••	•••••
Repeat new PIN:	Repeat new PIN for signature slot:
•••••	••••••
PIN must contain only numbers. Length of PIN must be at least 6 characters.	PIN must contain only numbers. Length of PIN must be at least 6 characters.
I'm want to change unlock code	I'm want to change unlock code



**3.** Successful activation opens the screen with QSCD device data. The data can be printed on the printer by selecting button **Print**, or copied to the clipboard by selecting button **Copy**. After saving the data to a safe place select button **Next**.

A GPCD ge	vice activation
~	QSCD device successfully activated!
	Please, save your PINs and unlock codes.
	Device serial number: 8FD8803E1261416E
	PIN: 111111
	PIN for signature slot: 222222
	Unlock code: 9825D0FF16A2589DAC4C5477
	Unlock code for signature slot: 89027802

4. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **My user data are correct** and select button **Next**.

a.) CMS User Portal - Certificate issuing				
🚨 User data verification				
User information				
First name:	Email:	Company:		
Last name:	Phone:	Company OIB:		
OIB:	Fax:	Company ID:		
		Company address:		
Certificate information				
serialNumber=HR86622182319.1.21,CN= ,givenName=,sn=,L=ZAGREB,organizationIdentifier=HR53056966535,o= D.D.,c=HR				
Business certificate serialNumber=HR86622182319.1.34,CN= givenName=sn=,L=ZAGREB,organizationIdentifier=HR53056966535,o= Dc=HR				
Vex Sector My user data are correct Cancel Vex Sector				



5. The certificate download screen opens. To start the process, select the button Next.



**6.** Selecting the button initiates the process of certificate download to the QSCD device begins.

CMS User Portal - Certificate issuing				
all Registration - certificate issuing				
<ul> <li>Certificate issuing on crypto device in process.</li> <li>During certificate issuing, do not shutdown your PC or disconnect your crypto device.</li> </ul>				
Issuing certificate 1 of 2				
Sending certificate requestQ				
Cancel 🚫 Next 📀				
CMS User Portal - Certificate issuing				
a Registration - certificate issuing				
(i) Certificate issuing on crypto device in process. During certificate issuing, do not shutdown your PC or disconnect your crypto device.				
Issuing certificate 2 of 2 Certificate request generationQ				
Cancel 🚫 Next 😔				



**7.** After successful completion of the FINA Certificate download to the QSCD device, the corresponding message will appear. To complete the registration, select the button **Close browser**.





### FINA Certificate renewal on QSCD device

Before renewing the FINA Certificate on the QSCD device, please make sure that the necessary <u>Software</u> <u>Support</u> is installed on your PC. We recommend that you renewe the FINA Certificate through Internet Explorer browser. After successful renewal of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.

#### Steps

In the address bar of the Internet browser enter the address <u>https://mojcert.fina.hr</u>. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the PIN and select button Next.

CMS User Portal - Certificate issuing				
🔑 Login				
	Connected crypto device ID:			
	97749E68E1DF4FA1			
	Signature PIN:			
	•••••			
		Cancel 🚫 Next 📀		

2. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **I** confirm the Statements listed in the box above and select button Next.

Certification of data and acceptance of	certificates	
Jser information		
First name:	Email:	Business entity:
Last name:	Phone:	The identifier of the business entity:
The identifier of a natural person:	Fax:	Identification number from the relevant registry:
	Change user	r data
Certificate information		
lertificate type: lertificate Subject (Subject field conten lertificate issuer (Issuer field content): -mail address (subjectAltName extensi lertificate validity period:	ŕ	
ertificate type: ertificate Subject (Subject field conten	t):	
eremente oubject (oubject new conten		
Certificate issuer (Issuer field content):	nn):	
ertificate issuer (Issuer field content): -mail address (subiertôlfName evtensi	י(חי	
ertificate issuer (Issuer field content): -mail address (subiert∆ltName extensi <b>itatements</b> declare that all User Information is ac	curate and complete. I confirm that I am	
Vertificate issuer (Issuer field content); -mail address (subject@ltName.evtens) Satements declare that all User Information is ac <u>ervices</u> , I agree to their application an	curate and complete. I confirm that I am I agree to the public disclosure of the is	familiar with <u>Fina Terms and Conditions of Providing Certification</u> ssued certificate in accordance with these Terms and Conditions. sted in the Certificate Information is correct and I accept the



**3.** A notification appears that the renewal request has been signed and sent. To continue, confirm button **OK**, and then select button **Next**.

ser information			
First name:		Email:	Business entity:
Last name:		Phone:	The identifier of the business entity:
The identifier of a natural person: Fax:		Fax:	Identification number from the relevant registry:
ertificate information ertificate type: ertificate Subject (S ertificate issuer (Issu mail address (subjec ertificate validity peri ertificate type: ertificate Subject (Su	er field content): tAltName extensio od:	es according to request Sta	κ essfully signed and sent. Certificates renewal terments. Οκ
ertificate issuer (Issu mail address (subiec		יוֹתו	
tatements			
			that I am familiar with <u>Fina Terms and Conditions of Providing Certification</u> e of the issued certificate in accordance with these Terms and Conditions.

**4.** The certificate renewal process on the QSCD device starts automatically.

CMS User Portal - Certificate issuing				
Renewal - certificate issuing				
Certificate issuing on crypto device in process.				
During certificate issuing, do not shutdown your PC or disconnect your crypto device.				
Issuing certificate 1 of 2				
Certificate request generation				
Cancel 🚫 Next 📀				



CMS User Portal - Certificate issuing				
Renewal - certificate issuing				
<ul> <li>Certificate issuing on crypto device in process.</li> <li>During certificate issuing, do not shutdown your PC or disconnect your crypto device.</li> </ul>				
Issuing certificate 2 of 2				
Certificate request generation				
Cancel 🚫 Next 🕑				

**5.** After successful completion of the FINA Certificate renewal on the QSCD device, the corresponding message will appear. To finish, disconnect the device from the USB port on your PC.





# **PIN change on QSCD device**

#### PIN change for the Main slot

#### Steps

1. To change the PIN for the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.



2. Select the option **ID Prime MD**, and then button **Change password**.

ASEBA PKI Device Client v1.3.3 - UN	NREGISTERED			
arreco	_		ASEBA	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE	(D)	2		
ASEBA PKI Device CLIENT	رللي Scan devices	Unlock device	Change password	About
	Device info Certifica	ites		
	Serial number:	98E4239373C74962		
	Model:	ID Prime MD		
	Device name:	Card #98E4239373C74962		
ID Prime M	Category:	Hardware		
Abtrine i	Manufacturer:	Gemalto		
	Reader name: Slot ID:	Gemalto USB SmartCard Re	ader 0	
	Total memory:	6		
шт	Free memory:	-1		
	rice memory.			
ID Prime MD			Diagnose	



**3.** The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Main slot. In the field **New user password** enter the new PIN for the Main slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.

ASEBA PKI Device Client v1.3.3 - UN	IREGISTERED			
arreco			ASEBA P	KI Device Client v1.3.3
SOUTH EASTERN EUROPE	(D)	2	Bij.	::::
ASEBA PKI Device CLIENT	Scan devices	Unlock device	Change password	About
Cha	Device info Certificates		×	
	rreco			
	TH EASTERN EUROPE			
	ssword Admin password			
	nge user password:			
	Old user password: New user password:	•••••		
ID Prime MD	Repeat new user password	d: ••••••		
1				

**4.** After successful completion of the PIN change for the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.

ASEBA PKI Device Client v1.3.3 - UN	IREGISTERED			
arreco	_		ASEB	A PKI Device Client v1.3.3
SOUTH EASTERN EUROPE ASEBA PKI Device CLIENT	D Scan devices	Unlock device	Echange password	About
	Device info Certificate: inge password	s) /	×	
ID Prime MD ASEE	BA PKI Devi		×	
	nge user pa Old u New	Dassword changed success	fully!	
ID Prime MD	Repeat new user pas	Sword:		-



#### PIN change for the Signature slot

#### Steps

- ASEBA PKI Device Client v1.3.3 UNREGISTERED - 0 × arreco SOUTH EASTERN EUROPE رال Scan devic ſ 5 ASEBA PKI Device CLIENT Unlock device Change password Aboul UD ID Prime MD U ID Prime MD
- 2. Select the option ID Prime MD, and then button Change password.

ASEBA PKI Device Client v1.3.3 - UN	REGISTERED			- • •
arreco			ASEB	A PKI Device Client v1.3.3
SOUTH EASTERN EUROPE	(D) Scan devices	Unlock device	Change password	About
	Device info Certifica	tes		
ID Prime MD	Serial number: Model: Device name: Category: Manufacturer: Reader name: Slot ID: Total memory: Free memory:	98E4239373C74962 ID Prime MD Card #98 (Digital Signature Hardware Gemaito Gemaito USB SmartCard Re 7 -1 -1		N)
ID Prime MD			Diagnos	e

1. To change the PIN for the **Signature slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.



**3.** The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Signature slot. In the field **New user password** enter the new PIN for the Signature slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.

ASEBA PKI Device Client v1.3.3 - UI	NREGISTERED			
arreco			ASEBA P	KI Device Client v1.3.3
SOUTH EASTERN EUROPE	(D)	2	BBA I	::::
ASEBA PKI Device CLIENT	رلیان Scan devices	Unlock device	Change password	About
	Device info Certificates		×	
	rreco			
	JTH EASTERN EUROPE		- /	
ID Prime MD ASE	BA PKI Device CLIENT			
User p	assword Admin password		0	
Cha	nge user password:			
UU I	Old user password:	•••••		
ID Prime MD	New user password: Repeat new user password	•••••		
	OK	Cancel		

**4.** After successful completion of the PIN change for the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.

ASEBA PKI Device Client v1.3.3 - U	NREGISTERED			
arreco			ASEBA	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE ASEBA PKI Device CLIENT	ل Scan devices	Unlock device	Ehange password	About
	Device info Certificate ange password	s	×	
ID Prime MD ASE	DTH EASTERN EUROPE	password changed success	× IIIIIII	,
LD Prime MD	Old u Old u New Repeat new user pas			
		OK Cancel		



# Unlocking the QSCD device

#### Unlocking the Main slot

#### Steps

1. The Unlock code for the Main slot has been delivered to you during initial download of the FINA Certificate to a QSCD device.

QSCD device succe Please, save your l	essfully activated! PINs and unlock codes.
Please, save your	PINs and unlock codes.
Device serial number	er: 8FD8803E1261416E
PIN: 111111	
PIN for signature sl	lot: 222222
Unlock code: 98250	00FF16A2589DAC4C5477
Unlock code for sig	nature slot: 89027802

2. To unlock the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.

ASEBA PKI Device Client v1.3.3 - UN	REGISTERED			
arreco			ASEBA	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE	<b>(</b> 0)	9		***
ASEBA PKI Device CLIENT	Scan devices	Unlock device	Change password	About
D Prime MD				



- ASEBA PKI Device Client v1.3.3 UNREGISTERED - 0 **X** aneco [[]] 2 Щ. ASEBA PKI Device CLIENT Scan devices Unlock device Change password About Device info Certificates E4239373C74962 Serial number: ID Prime MD Model: UJ Card #98E4239373C74962 Device name: Category: Hardware ID Prime M Manufacturer: Gemalto Gemalto USB SmartCard Reader 0 Reader name: Slot ID: 6 Total memory: -1 U Free memory: -1 Diagnose ID Prime MD
- 3. Select the option ID Prime MD, and then button Unlock device.

4. The Unlock device screen opens. In the field Old admin password enter unlock code for the Main slot. In the field New user password enter the new PIN for the Main slot, and in the field Repeat new user password repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button OK.

SOUTH EASTERN EUROPE	[D] Scan devices	Unlock device	ASEBA F	PKI Device Client v1.3
		ONIOCK UCFICE	change password	About
	Device info Certificates		×	
			~	
ID Prime MD	BA PKI Device CLIENT			
ASE	BA PRI Device CLIENT			
Plea	se enter data for unlocking device!		-	
UT	Old admin password: New user password:	4FE871CDFC0761	5B1A8A918	
	Repeat new user password.	5.5.457.5.5U		
ID Prime MD	OK	Cancel		



**5.** After successfull unlock of the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.

ASEBA PKI Device Client v1.3.3 - UN	VREGISTERED		ASEBA	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE	D Scan devices	Unlock device	Change password	About
ID Prime MD ASE	Old a New Repeat new user pas	ik successful!	× 84918	



#### Unlocking the Signature slot

#### Steps

1. The Unlock code for the Signature slot has been delivered to you during initial download of the FINA Certificate to a QSCD device.

QSCD d	evice activation
~	QSCD device successfully activated!
	Please, save your PINs and unlock codes.
	Device serial number: 8FD8803E1261416E
	PIN: 111111
	PIN for signature slot: 222222
	Unlock code: 9825D0FF16A2589DAC1
	Unlock code for signature slot: 89027802
	Print  Copy 🙆 Next 😜

2. To unlock the **Signature slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.





**3.** Select the option **ID Prime MD**, and then button **Unlock device**.

oreco -				
			ASEBAI	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE	(D)	0		
ASEBA PKI Device CLIENT		•		
ASEBA PRI DEVICE CLIENT	Scan devices	Unlock device	Change password	About
	Device info Certificat			
	Serial number:	98E4239373C74962		
	Model:	ID Prime MD		
	Device name:	Card #98 (Digital Signature P	PIN)	
TD Dular a MD		Hardware		
		Gemalto		
		Gemalto USB SmartCard Rea	ader 0 (Digital Signature PIN)	
	Slot ID:	7		
	-	-1 -1		
	riee memory.	-1		
ID Prime MD			Diagnose	
	•			

4. The Unlock device screen opens. In the field Old admin password enter unlock code for the Signature slot. In the field New user password enter the new PIN for the Signature slot, and in the field Repeat new user password repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button OK.

	IREGISTERED	-	ASEB/	PKI Device Client v1.3.3
SOUTH EASTERN EUROPE ASEBA PKI Device CLIENT	ل Scan devices	Unlock device	Change password	About
	Device info Certificates			
	TH EASTERN EUROPE		×	
D Prime MD	se enter data for unlocking device! Old admin password: New user password: Repeat new user password OK	123456		, 



**5.** After successfull unlock of the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.

G ASEBA PKI Device Client v1.3.3 - UNREGISTERED				
arreco	ASEBA PKI Device Client v1.3.3			
SOUTH EASTERN EUROPE	(D)	P-1	ų,	::::
ASEBA PKI Device CLIENT	Scan devices	Unlock device	Change password	About
	Device info Certificates			
	ock device		×	
TD Prime MD			×	
		k successful!		<u>)</u>
Old a				
Ū	New Repeatnew user pas	OK		