Instructions for QSCD device

Raiffeisenbank Austria d.d.

Zagreb, November 2019.

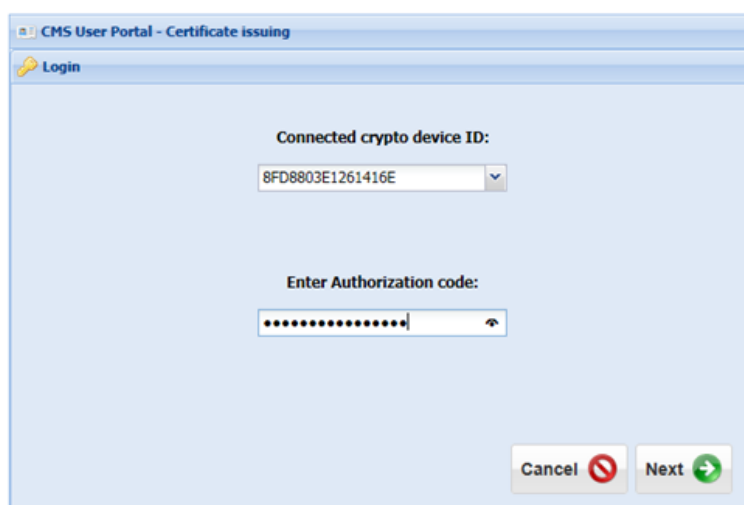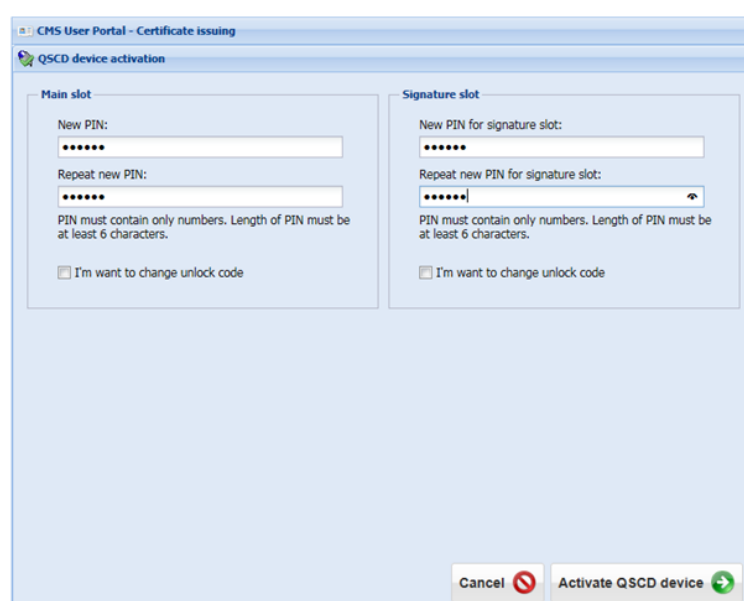## Content

FINA Certificate download to QSCD device

Before downloading the FINA Certificate to a QSCD device, please install the required **Software Support** on your PC. We recommend that you perform the initial download of the FINA Certificate through Internet Explorer browser. After successful download of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.

Steps

1. In the address bar of the Internet browser enter the address **https://mojcert.fina.hr**. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the autohorization code you received by e-mail and select button **Next**.

2. The QSCD device activation screen opens where you need to define the PIN for the **Main slot** and PIN for the **Signature slot**. On this screen you can change the unlock code (not mandatory). After completing your entries select button **Activate QSCD device**.

3. Successful activation opens the screen with QSCD device data. The data can be printed on the printer by selecting button **Print**, or copied to the clipboard by selecting button **Copy**. After saving the data to a safe place select button **Next**.

4. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **My user data are correct** and select button **Next**.

5. The certificate download screen opens. To start the process, select the button **Next**.

> **CMS User Portal - Certificate issuing**
> **Registration - certificate issuing**
>
> To start certificate issuing, [⟳ Loading data ...] itton Next
>
> Cancel 🚫   Next ➡
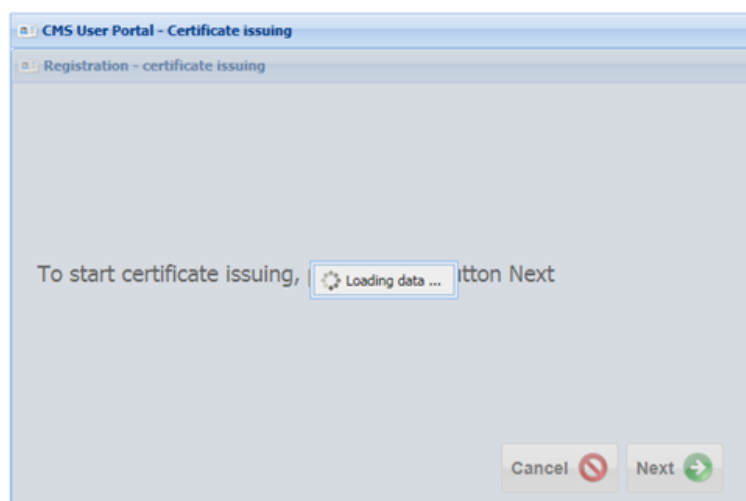
6. Selecting the button initiates the process of certificate download to the QSCD device begins.

> **CMS User Portal - Certificate issuing**
> **Registration - certificate issuing**
>
> ℹ
>
> Certificate issuing on crypto device in process.
>
> During certificate issuing, do not shutdown your PC or disconnect your crypto device.
>
> **Issuing certificate 1 of 2**
> Sending certificate request....
>
> Cancel 🚫   Next ➡

> **CMS User Portal - Certificate issuing**
> **Registration - certificate issuing**
>
> ℹ
>
> Certificate issuing on crypto device in process.
>
> During certificate issuing, do not shutdown your PC or disconnect your crypto device.
>
> **Issuing certificate 2 of 2**
> Certificate request generation....
>
> Cancel 🚫   Next ➡

7. After successful completion of the FINA Certificate download to the QSCD device, the corresponding message will appear. To complete the registration, select the button **Close browser**.
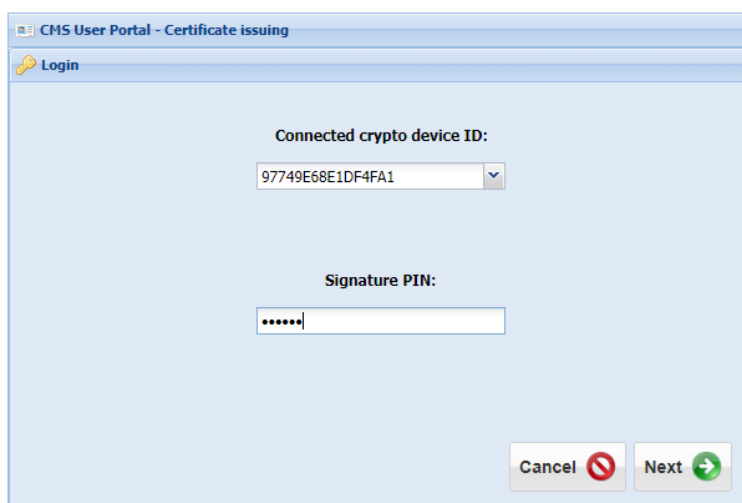
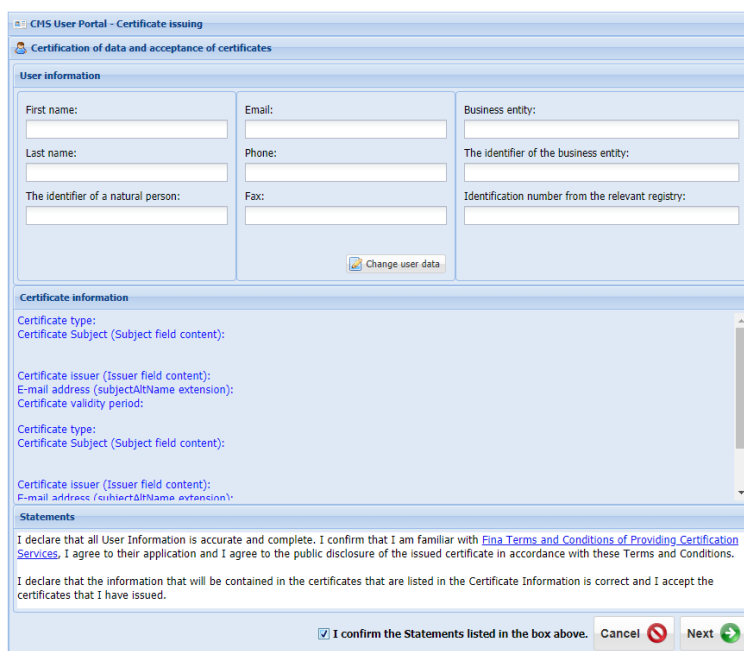# FINA Certificate renewal on QSCD device

Before renewing the FINA Certificate on the QSCD device, please make sure that the necessary **Software Support** is installed on your PC. We recommend that you renewe the FINA Certificate through Internet Explorer browser. After successful renewal of the FINA Certificate, for login and work in the RBA iDIREKT service please wait for an hour for data to be synchronized in the Bank's system.
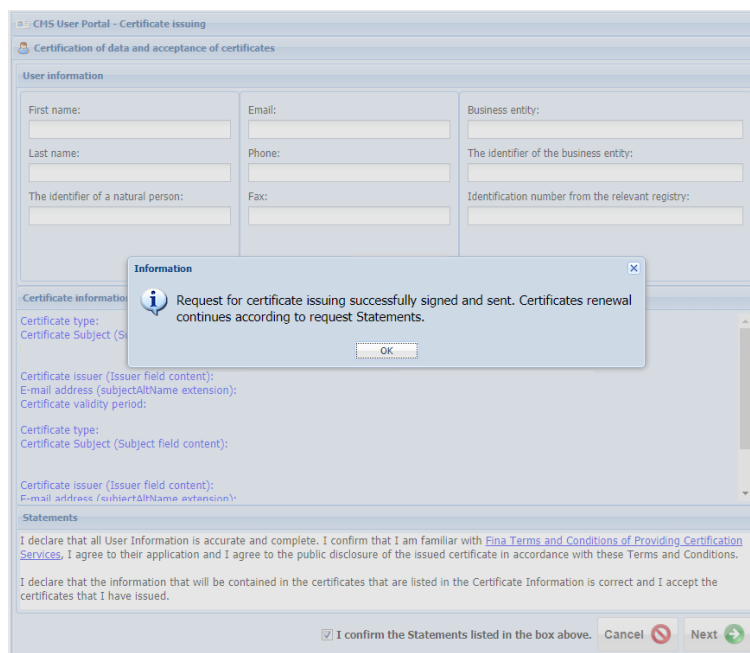
Steps

1. In the address bar of the Internet browser enter the address **https://mojcert.fina.hr**. Connect the QSCD device into the first free USB port on your PC. The system automatically detects and selects the connected device. If multiple devices are connected to the PC, select the serial number of the QSCD device from the drop-down menu. Enter the PIN and select button **Next**.
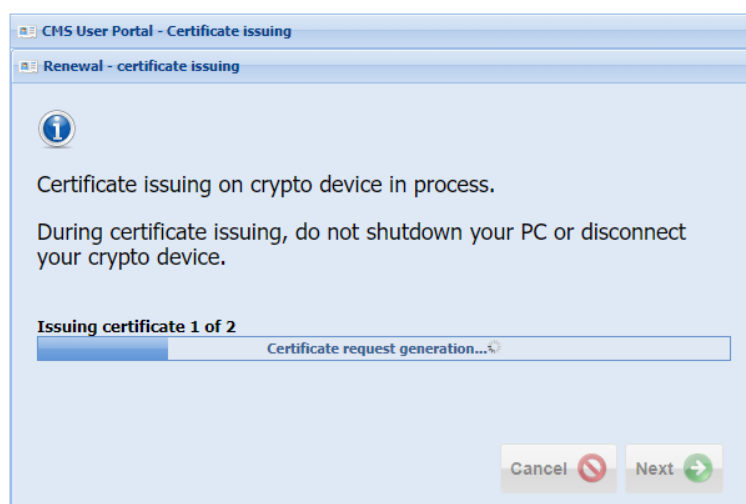

2. The user data screen opens. Please check if the displayed data is correct. After checking, mark the option **I confirm the Statements listed in the box above** and select button **Next**.
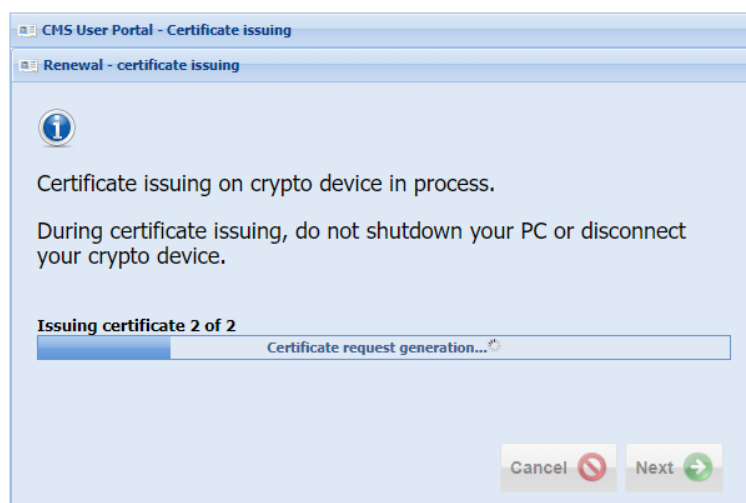
3. A notification appears that the renewal request has been signed and sent. To continue, confirm button **OK**, and then select button **Next**.
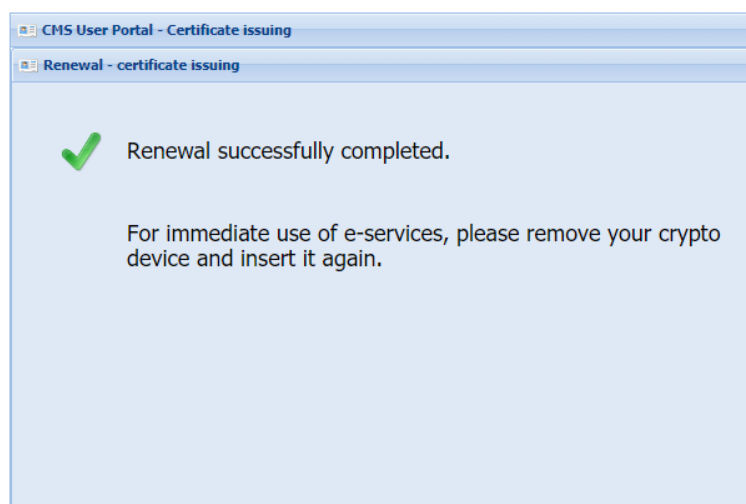

4. The certificate renewal process on the QSCD device starts automatically.

CMS User Portal - Certificate issuing

Renewal - certificate issuing

ⓘ

Certificate issuing on crypto device in process.

During certificate issuing, do not shutdown your PC or disconnect your crypto device.

Issuing certificate 2 of 2

Certificate request generation...

Cancel 🚫   Next ➡

5. After successful completion of the FINA Certificate renewal on the QSCD device, the corresponding message will appear. To finish, disconnect the device from the USB port on your PC.

CMS User Portal - Certificate issuing

Renewal - certificate issuing

✔ Renewal successfully completed.

For immediate use of e-services, please remove your crypto device and insert it again.
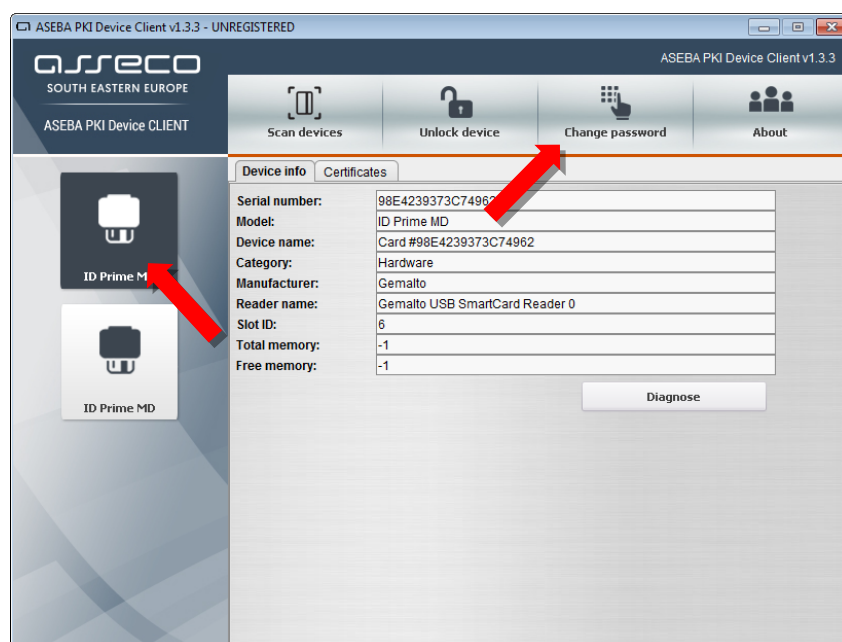
PIN change on QSCD device
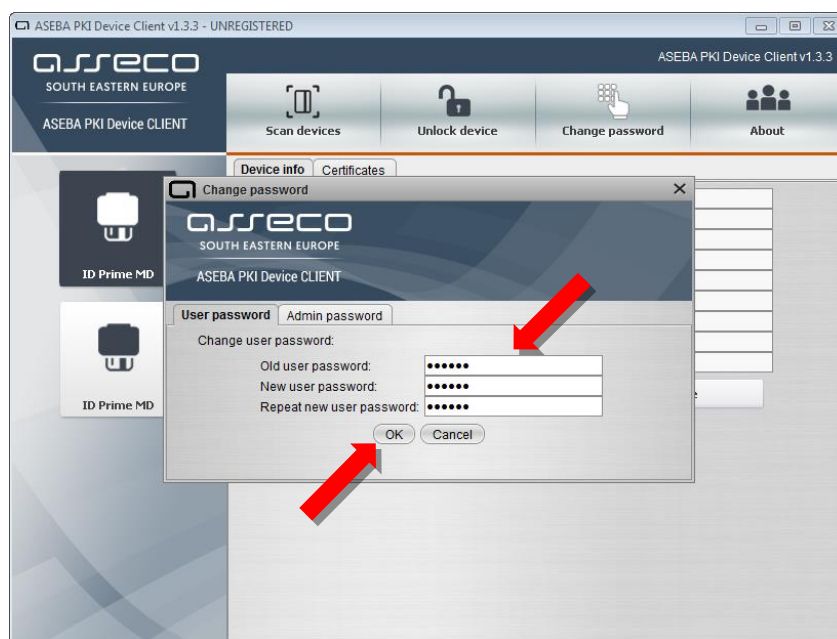
PIN change for the Main slot

Steps

1. To change the PIN for the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.
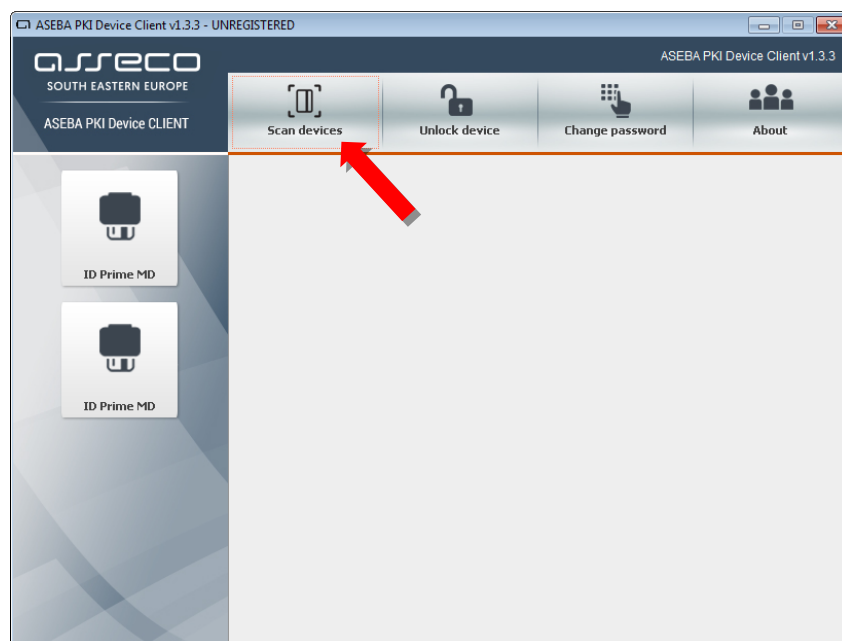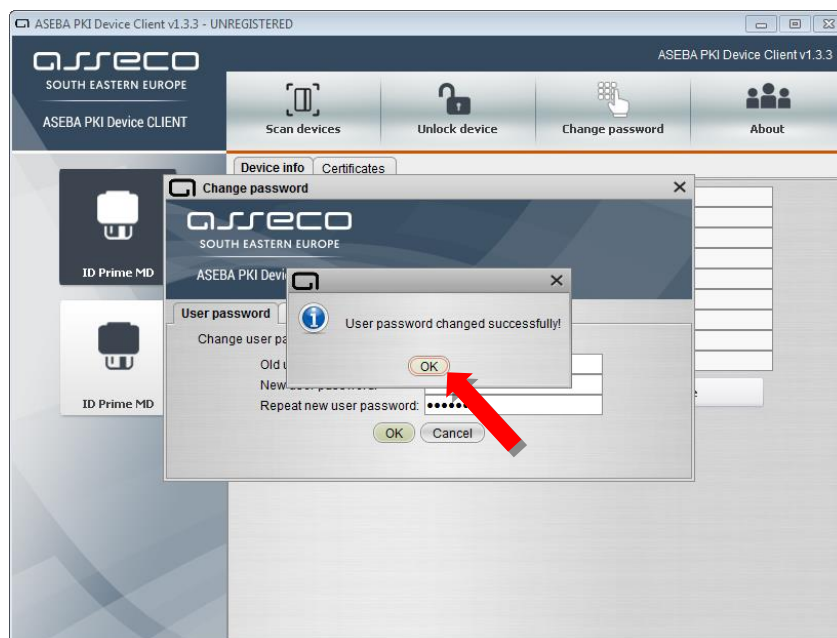

2. Select the option **ID Prime MD**, and then button **Change password**.

3. The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Main slot. In the field **New user password** enter the new PIN for the Main slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.
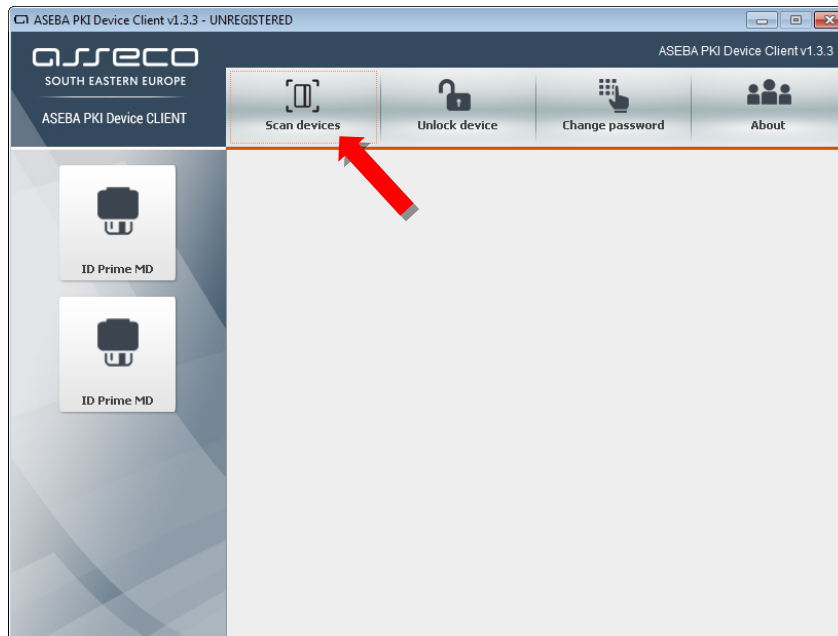

4. After successful completion of the PIN change for the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.
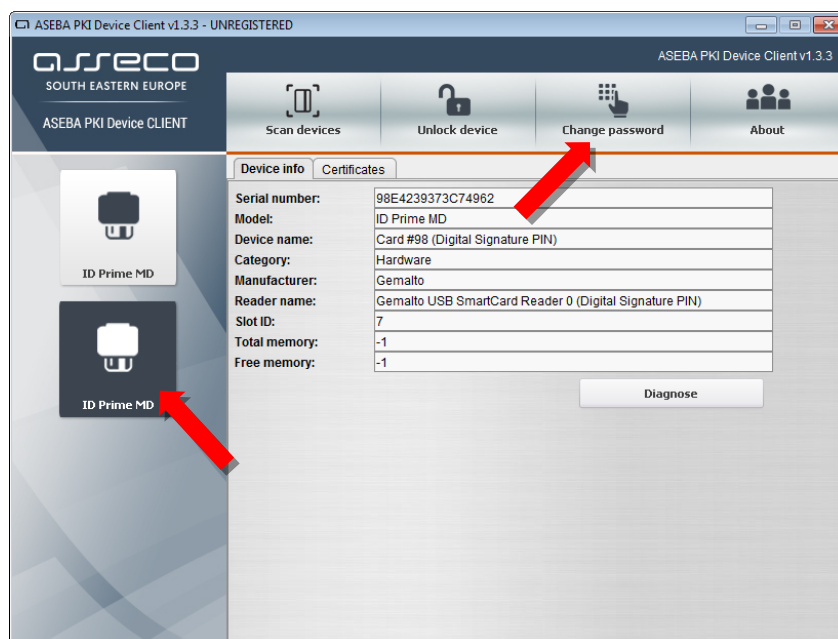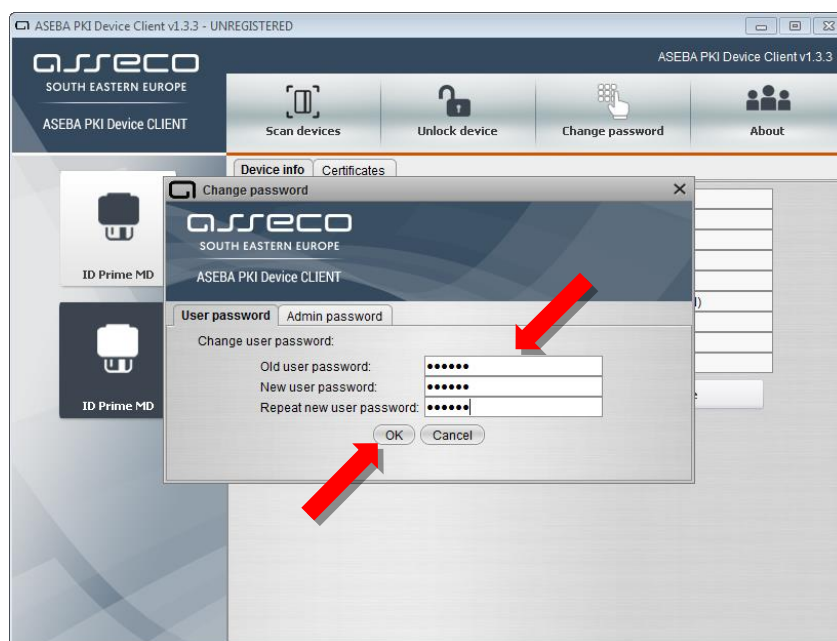
PIN change for the Signature slot

Steps

1. To change the PIN for the **Signature slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.
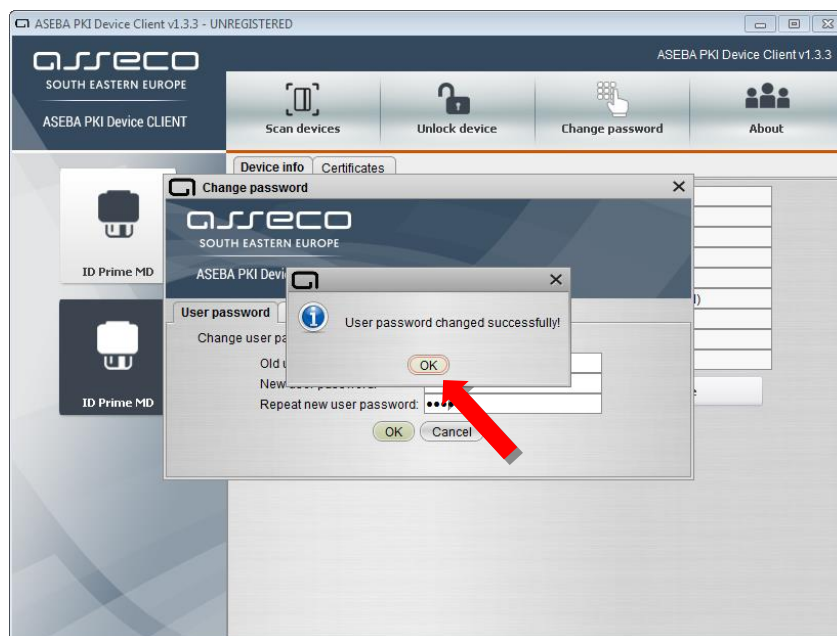

2. Select the option **ID Prime MD**, and then button **Change password**.

3. The **Change password** screen opens. In the field **Old user password** enter currently valid PIN for the Signature slot. In the field **New user password** enter the new PIN for the Signature slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.

4. After successful completion of the PIN change for the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.
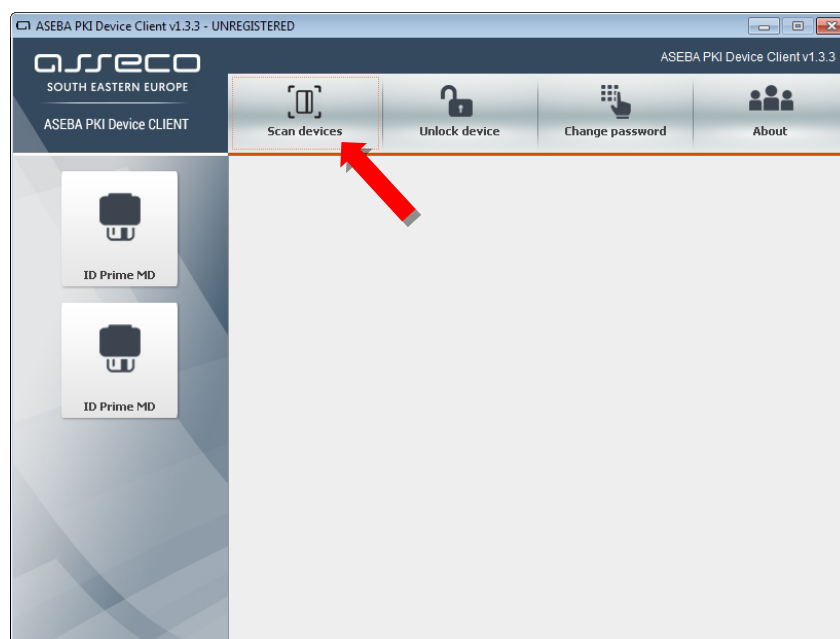
Unlocking the QSCD device
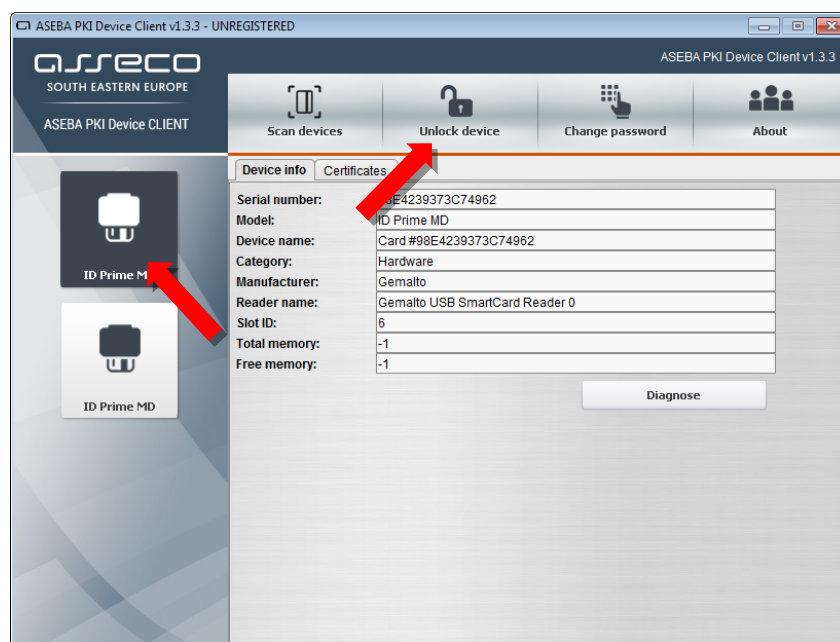
Unlocking the Main slot

Steps

1. The **Unlock code** for the **Main slot** has been delivered to you during initial download of the FINA Certificate to a QSCD device.
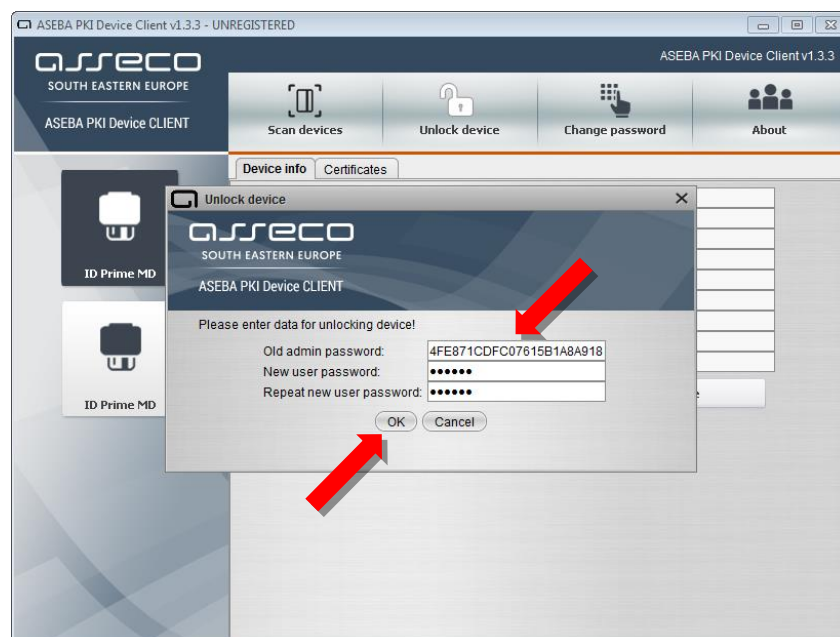

2. To unlock the **Main slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.
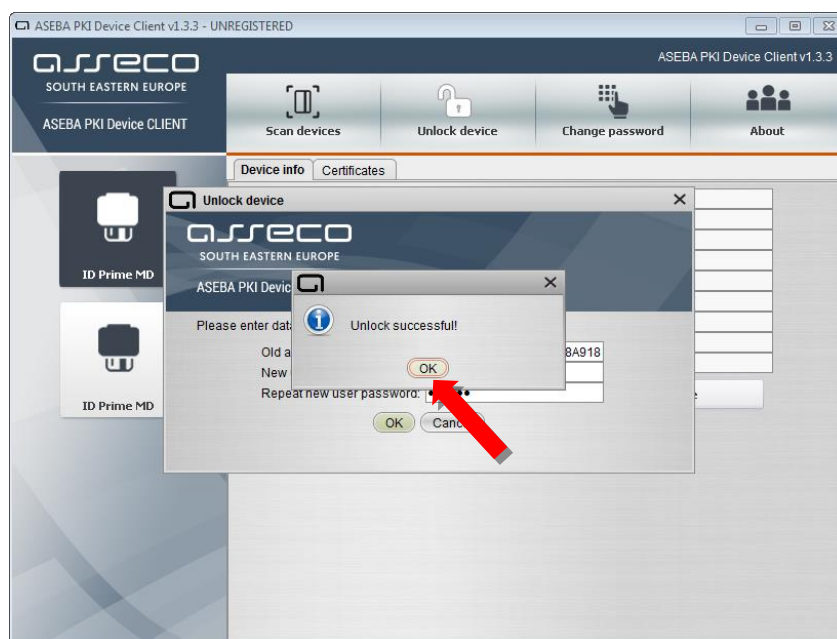
3. Select the option **ID Prime MD**, and then button **Unlock device**.

4. The **Unlock device** screen opens. In the field **Old admin password** enter unlock code for the Main slot. In the field **New user password** enter the new PIN for the Main slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Main slot. Confirm the entry by selecting the button **OK**.

5. After successfull unlock of the **Main slot** the corresponding message will appear. To complete the process, select the button **OK**.
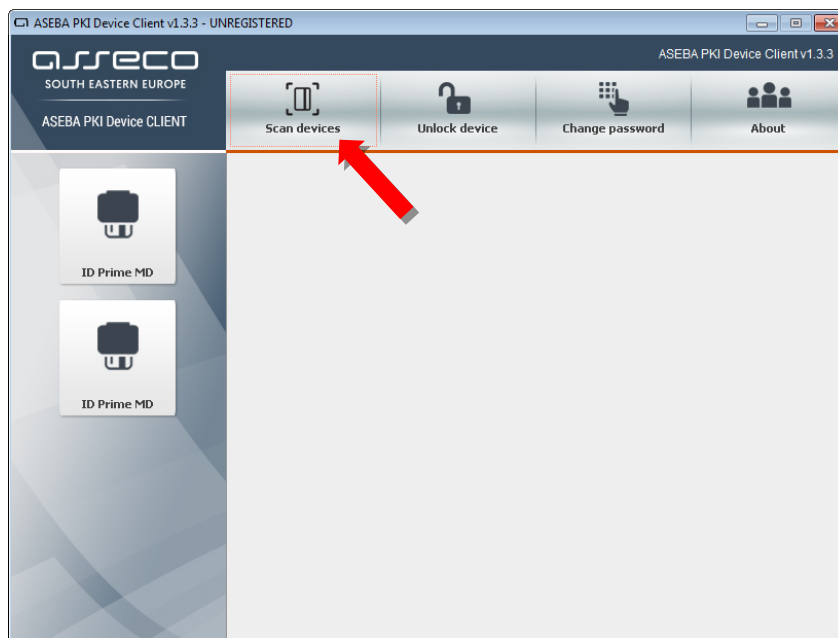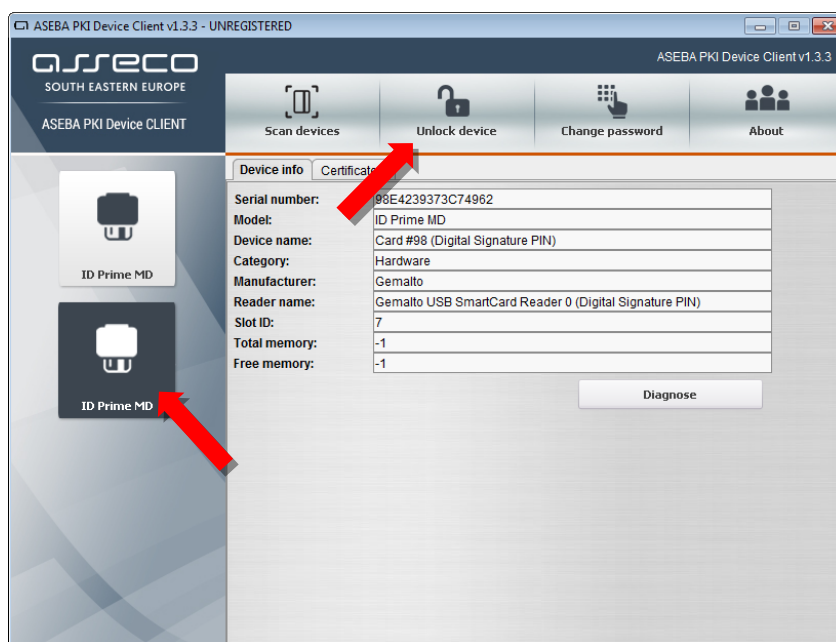
Unlocking the Signature slot

Steps

1. The **Unlock code** for the **Signature slot** has been delivered to you during initial download of the FINA Certificate to a QSCD device.


2. To unlock the **Signature slot**, connect the QSCD device into the first free USB port on your PC, run the **Device Client** and select button **Scan devices**.

3. Select the option **ID Prime MD**, and then button **Unlock device**.

4. The **Unlock device** screen opens. In the field **Old admin password** enter unlock code for the Signature slot. In the field **New user password** enter the new PIN for the Signature slot, and in the field **Repeat new user password** repeat the entry of the new PIN for the Signature slot. Confirm the entry by selecting the button **OK**.
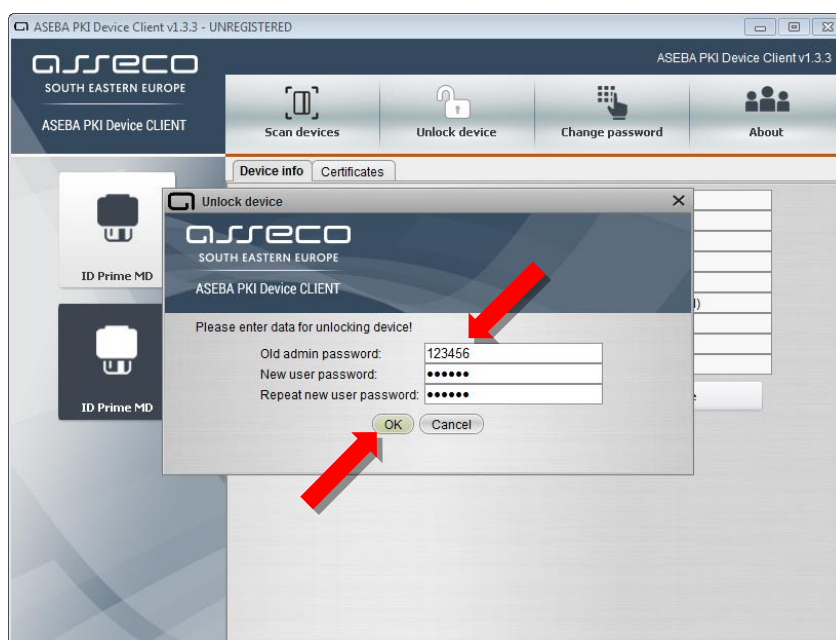
5. After successfull unlock of the **Signature slot** the corresponding message will appear. To complete the process, select the button **OK**.