

Notification on Changes to PI General Terms and Conditions and PI Fees, applicable as of 1.1.2023

Dear Clients,

Due to the introduction of the euro as the official currency as of 1.1.2023, we are obligated to make changes and amendments to the following parts of the Framework Agreement:

1. General Terms and Conditions for PI Payment Accounts (hereinafter: PI General Terms and Conditions)
2. PI Business Fees (hereinafter: PI Fees).

For example, the maximal amount of contactless payment in the Republic of Croatia will be the maximal amount of up to 40.00 EUR instead of 250.00 HRK. Another example, the Kuna Giro Account will become a Giro Account as the kuna will soon go out of circulation.

As on the day of 1.1.2023, if you are a Foreign Currency Account Holder, your account will become a Multi-currency Current Account, if you are using a Kuna Giro Account, it will become a Giro Account and if you are using a Foreign Currency Giro Account it will become a Multi-currency Giro Account.

Your IBAN will not change, and all agreements will remain in force and effect.

The changes and amendments will be implemented from 1.1.2023, and the overall documentation is available on our web site www.rba.hr/dokumentacija or in our branches.

The following is important for you to know:

1. Fees remain the same – only shown in their euro amounts
2. Current Account is not renamed
3. Your IBAN for all accounts is not changed
4. All agreements remain in force and effect
5. All your assets remain in their respective accounts and the way you dispose of them is not changed
6. The overall process of changeover to euro and the new account types will be processed automatically. This means that changeover to euro does not require you to come to the Bank branch.

Below, we listed all changes made to the new PI General Terms and Conditions and PI Fees in detail.

If you do not agree to the presented changes, you can terminate the Framework Agreement at no charge until 31.12.2022.

If you do not notify us of Framework Agreement termination by 31.12.2022, it shall be deemed that you accept the changes.

1. CHANGES TO THE PI GENERAL TERMS AND CONDITIONS

- In the entire text of the PI General Terms and Conditions changes were made to all provisions that mention the kuna by replacing it with the currency euro or by deleting it in the sections, points or sub-points, as follows:
 - Section II. DEFINITIONS for the term Dynamic Currency Conversion
 - Section III. TYPES OF ACCOUNTS, point 1., sub-points 1.1., 1.2., 1.3., 1.4. and 1.6.
 - Section VIII. PAYMENT ORDER, point 1. Placing a Payment Order, sub-point 1.4.; point 3. Mandatory Elements of a Payment Order, sub-points 3.2.1 and 3.2.2. and point 4. Payment Order Execution, sub-point 4.9.
 - Section XI. FEES, INTEREST RATES AND EXCHANGE RATE, point 1. Fees, sub-points 1.2. and 1.8. and point 3. Exchange rate, sub-point 3.5.

- Section XIII. PAYMENT INSTRUMENTS, point 1. Issuance of Payment Instruments, sub-point 1.2.2.
 - Section XVI. BLOCKADE AND SEIZURE, point 7.
 - Section XVII. TERMINATION OF FRAMEWORK AGREEMENT, point 9.
- Considering that names of accounts are changed as follows: Foreign Currency Account to Multi-currency Current Account, Kuna Giro Account to Giro Account, Foreign Currency Giro Account to Multi-currency Giro Account, Kuna and Foreign Currency Savings Deposit will become Savings Deposit, and Kuna a vista Savings Account will become a vista Savings Account, the changes to names of accounts were made in the following sections/ points/ sub-points:
- Section II. DEFINITIONS for the term Dynamic Currency Conversion
 - Section III. TYPES OF ACCOUNTS, point 1., sub-points 1.2., 1.3., 1.4., 1.5. and 1.6.
 - Section V. ACCOUNT OPENING, points 4. and 13.
 - Section VIII. PAYMENT ORDER, point 4. Payment Order Execution, sub-point 4.9
 - Section VIIIA. SEPA DIRECT DEBIT, point 1. and point 2.
 - Section XI. FEES, INTEREST RATES and EXCHANGE RATE, point 1. Fees, sub-point 1.2. and point 3. Exchange rate, sub-point 3.5.
 - Section XIII. PAYMENT INSTRUMENTS, point 1. Issuance of Payment Instruments, sub-point 1.1.3.
 - Section XVI. BLOCKADE AND SEIZURE, point 7.
- In Section II. DEFINITIONS the definition for *Credit transfer – national in the kuna* is removed
- In Section II. DEFINITIONS the name of the SDD scheme is changed from *Core HRK SDD Scheme* to *Core SDD Scheme*, which is applied only to consumers, and from *Core HRK SDD Scheme Participant* to *Core SDD Scheme Participant*
- In Section II. DEFINITIONS the clarification of the SEPA direct debit is corrected as it will be executed according to the *Core SDD Scheme*
- In Section III. TYPES OF ACCOUNTS, point 1., sub-point 2. text is added to provide the necessary information on deposit insurance, in keeping with the regulations in force.
- The maximal amount of a contactless payment transaction is corrected for the cases where its execution is authenticated by using the card itself. The current maximal amount is HRK 250.00 in the Republic of Croatia, and it is corrected to the maximal amount of up to EUR 40.00.
This is prescribed in Section VIII. PAYMENT ORDER, point 4. Payment Order Execution, sub-point 4.3.2.
- To the effect of better understanding, it is stated precisely that at the Bank's ATMs down-payments in the currency euro can be executed only to credit Current and Giro Accounts, credit accounts and credit card accounts. Such an order cannot be executed to a protected account and to multi-currency accounts.
This is prescribed in Section VIII. PAYMENT ORDER, point 4. Payment Order Execution, sub-point 4.9.
- In Section VIII. PAYMENT ORDER, point 8. Inflows to the Holder's Accounts, sub-point 8.2. provisions are deleted that refer to HRK Orders or Foreign Currency Orders received to accounts held in HRK.
Point 8.3. is added to prescribe that the Bank can execute conversion of a received Foreign Currency Order to EUR, if the Order states the number of a Holder's account which the Bank manages in the euro exclusively.
In this case, the conversion is executed at the buy exchange rate for the foreign currency in effect on the credit value date of the Holder's account, according to the Bank's exchange rate list.
- SEPA direct debits can be executed only from the Current and Giro Accounts as until now and these cannot be submitted to debit multi-currency accounts.
This provision is stipulated in Section VIII A. SEPA DIRECT DEBIT, points 1. and 2.
- In Section XI. FEES, INTEREST RATES AND EXCHANGE RATE, point 1. Fees, the sub-point 1.8. is amended with clarification that payments for service fees declared in a currency are executed in the respective currency.
- In Section XI. FEES, INTEREST RATES AND EXCHANGE RATE, point 3. Exchange rate, sub-point 3.1. provisions are deleted that include the kuna in recalculation of a currency and the currency recalculation procedure when executing payment transactions so that the RBA Foreign Currency buy exchange rate is applied for payments in the euro and the RBA Foreign Currency sell exchange rate is applied for payments in foreign currencies.
- In Section XI. FEES, INTEREST RATES AND EXCHANGE RATE, point 3. Exchange rate, sub-point 3. the name of card firms who process transactions from MasterCard International and/or Visa International into MasterCard/Visa is adjusted.
- Changes are made in the amounts for which the available balance is lowered on the ATM in the case of using a debit card of a Multi-currency Current Account, the available USD balance in this account is converted to EUR at

RBA buy exchange rate, and the amount of the available account balance, and its display on the ATM as on the respective day less 5%, min. EUR 15.00, max. EUR 25.00 replacing the amounts displayed so far, of min. HRK 100.00 and max. HRK 200.00

This is prescribed in Section XI. FEES, INTEREST RATES AND EXCHANGE RATE, point 3. Exchange rate, sub-point 3.5

- In Section XII. REPORTING, point 8. is added to state that the Multi-currency Current Account cannot be used to the effect of disbursing pension income and disability allowance from the Croatian Pension Insurance Institution, but that it can be routed to the Current Account.
Further points in Section XII. REPORTING increase the numbering by one.
- The amount of HRK 375.00 is changed to EUR 50.00 in which case the Holder is liable for any unauthenticated transactions made with lost or stolen or misused payment instrument prior to reporting such loss or theft or misuse to the Bank.
This is prescribed in Section XIII. PAYMENT INSTRUMENTS, point 2. Protection of Payment Instruments, sub-point 2.13.
- Section XVI. BLOCKADE AND SEIZURE, point 1. is amended with the provision stating that a debit card cannot be used with a card reader to access and submit orders through the RBA internet banking, during the time of blockade of the account for which the respective debit card was issued.
- In Section XVII. TERMINATION OF FRAMEWORK AGREEMENT, in point 2. sub-point c) is added to define that if a service package was agreed for the Current Account, the Current Account Agreement is closed with a 10-day notice, regardless of whether a debit card was issued or not.

2. CHANGES TO FEES

- Due to the changes arising from introduction of the euro as the official currency, the following tariff items are removed:
D2.2.2., D2.2.3., D11.1.3.1., D11.1.4., D11.2.1., D11.2.2., D11.2.3., D11.2.4., D11.2.4.1. D11.2.4.2., D11.2.5., D11.2.5.1., D11.2.7., D11.3.1., D11.3.2., D13.9.1.
- Considering that no fee is charged for the following tariff items, these are removed:
 - D3.3. *Closing of Flexi LINK package prior to expiry of the minimum 1-year usage period,*
 - D3.6. *Closing of FlexiFIT package contracted during a promotion period from 4.5.15. to 31.7.15. prior to expiry of the minimum 1-year usage period,*
 - D14.4. *Cancellation of Agreement on All-purpose Savings Deposit in the kuna with currency clause in EUR/USD within the first month from making the term deposit, after which the tariff item D14.1. is applicable*
- Change in the account name and number of tariff item in the following tariff items:
 - tariff item D2.2.2. *Managing a foreign currency account* is changed to tariff item D2.2.2.1. *Multi-currency Current Account Management*
 - tariff item D2.2.3. *Managing a foreign currency giro account* is changed to tariff item D2.2.3.1. *Multi-currency Giro Account Management*and the fee amounts and all existing exemptions from fee charges remain unchanged.
- The following tariff items changed their name due to change in the account name or because the kuna is mentioned in them:
 - text of the tariff item D4.2. *Deposit to foreign currency account/foreign currency giro account/foreign currency savings book from kuna funds or by transfer from kuna account* is changed to *Deposit or transfer in foreign currency by conversion from the euro*
 - text of the tariff item D4.3. *Withdrawal from Foreign Currency Account/ Foreign Currency Giro Account/ Foreign Currency Savings Book in the kuna or by transfer to kuna account* is changed to *Withdrawal or transfer in the euro by conversion from foreign currencies*
- Also, due to change in the official currency and change in the account names, text in the following tariff items is changed:
D2.2.1. *Managing Giro Account and a vista Savings Account*, D2.2.4. *Savings Book Management*, D3.1. *Closing of Savings Book*, D13.5. *Savings Book replacement*, D2.2.5. *Authorized user on the account*
- As regards collection of fees, the account balance limits are reduced from the current 10.62 EUR /80.00 HRK to 10.00 EUR /75.35 HRK when the fee is not charged if such collection of fees reduces the balance to less than

10.00 EUR /75.35 HRK, provided that no real movements are identified in the respective account for at least the last 6 months.

Changes refer to the following tariff items:

D2.1.1. *Managing Current Account with movement*, D2.1.2. *Managing Current Account without movement*, D2.1.3. *Managing pension payment Current Account*, D2.2.1. *Managing Giro Account and a vista Savings Account*, D2.2.5. *Authorized user on the account*, and Section SPECIFIC CHARACTERISTICS OF FEE CALCULATION AND COLLECTION BY BUSINESS FIELDS RETAIL BANKING FEES

- As of 1.5.2020 the Bank has not been receiving Foreign Currency cheques and thus the tariff item D13.1. *Foreign cheque acceptance (incasso)* is removed. Also, the descriptive part below Section 11. PAYMENT TRANSACTIONS AT THE BANK OUTLET is changed to read that as of 1.5.2020 the Bank no longer accepts foreign cheques for purchase and collection.
- Due to termination of services, the following tariff items are removed:
 - D13.8. *Faxing various documents at the client's request*
 - D13.8.1. *Faxing various documents at the client's request within the country*
 - D13.8.2. *Faxing various documents at the client's request abroad*
- Tariff items D11.2.3.1. *National credit transfer in EUR into domestic business entity's transaction account held at the Bank, at the Bank outlet* and D11.2.4.1. *National credit transfer in EUR into foreign business entity's transaction account held at the Bank, at the Bank outlet* are merged into one tariff item which is D11.2.3.1. and which is now named *National credit transfer in EUR into business entity's transaction account held at the Bank, at the Bank outlet*.
- Tariff items D11.2.3.2. *National credit transfer in foreign currencies other than EUR into domestic business entity's transaction account held at the Bank, at the Bank outlet* and D11.2.4.2. *National credit transfer in foreign currencies other than EUR into foreign business entity's transaction account held at the Bank, at the Bank outlet* are merged into one tariff item which is D11.2.3.2. and which is now named *National credit transfer in foreign currencies other than EUR into business entity's transaction account held at the Bank, at the Bank outlet*.
- Tariff item D13.9. *Cancellation of preannounced cash disbursement* is adjusted by deleting the part that defines the kuna cash amount i.e. the amount of EUR 9,290.60 / HRK 70,000.00, which needs to be announced at least 2 business days prior to the withdrawal date.
- In tariff item D13.9.2. *Cancellation of preannounced cash disbursement in the amount of 10.000,00 EUR and more, or in the countervalue of other currencies for FX disbursements*, the currency for fee collection is changed from the current 0.50% of the announced amount, in the kuna at the middle RBA exchange rate to 0.50% of the announced amount, in the EUR at the middle RBA exchange rate.
- Considering that as of 1.1.2023 the euro will become the official currency, from the tariff items D13.10.1. *Coin processing for cash payments or buy out of valid FX coins, in an amount exceeding the countervalue of EUR 20.00* and D13.10.2. *Coin handling in cash withdrawal/sale of foreign currency coins in the amount equivalent to more than EUR 20.00* the text referring to euro coins is deleted. Also, the amount of fees is changed from 10.00% to free of charge because the Bank does not accept or disburse foreign currency coins, which is additionally stated in the notes to the tariff items.
- The currency HRK is changed into EUR and the defined amount of coins subject to fee charges is changed from the current EUR 13.27 / HRK 100.00 to EUR 15.00, in the following tariff items:
 - D13.10.3. *Coin processing for euro coin cash payments, in an amount over 15.00 EUR*
 - D13.10.4. *Coin processing for euro coin cash withdrawals, in an amount over 15.00 EUR*
- The amount above which a cash withdrawal fee is charged is increased from the current EUR 66,361.40 / HRK 500,000.00 to EUR 70,000.00 so the tariff item now reads: D13.11. *Cash disbursement of EUR 70,000.00 and more, or the countervalue of the respective amount in a foreign currency, with respect to an individual client and/or account in one day, calculated at the Bank's middle exchange rate.*
- In the entire text of Section SPECIFIC CHARACTERISTICS OF FEE CALCULATION AND COLLECTION BY BUSINESS FIELDS RETAIL BANKING FEES account names are changed, the text referring to the kuna is replaced with the euro and all terms *kuna and foreign currency operations* are deleted.
- Additionally, in Section SPECIFIC CHARACTERISTICS OF FEE CALCULATION AND COLLECTION BY BUSINESS FIELDS RETAIL BANKING FEES, the text "*When the following services: National credit transfer in kuna, EUR and other foreign currencies and International credit transfer in EUR and in foreign currencies other than EUR are executed via On-line banking (RBA internet and mobile banking), and when the fee is charged from the Account Holder's FX Account with RBA, the RBA middle exchange rate valid as on the day of calculation shall be applicable.*"

is deleted because it is included in the PI General Terms and Conditions, but with application of the buy exchange rate.

- In the part referring to the deposit ATM, the changes are as follows:
 - total maximum EUR cash deposit limit per one client in one day at ATM is changed. The current maximum ATM cash deposit limit is EUR 13,272.28 / HRK 100,000.00, and it is changed to EUR 9,900.00 / HRK 74,591.55
 - it is stated precisely that at the Bank's deposit ATMs down-payments in the currency euro can be executed only to credit Current and Giro Accounts, Credit Accounts and Credit Card Accounts. Such an order cannot be executed to a Protected Account and to Multi-currency Accounts.

The changes are stated in Section SPECIFICS OF CALCULATION AND COLLECTION OF FEES.

- Tariff items referring to the debit card of a Multi-currency Current Account are terminated due to the change in the account name, from Foreign Currency Account to Multi-currency Current Account: F2.2., F2.2.1., F2.2.2., F2.2.2.3., F2.2.3.1., F2.2.7., F2.2.7.1., F2.2.7.1.1., F2.2.7.1.2., F2.2.7.2., F2.2.7.3., F2.2.7.4., F2.2.7.4.1., F2.2.7.4.2., F2.2.7.5., F2.2.7.6., F2.2.8., F2.2.8.1., F2.2.8.1.1., F2.2.8.1.2., F2.2.8.2., F2.2.8.2.1., F2.2.8.2.2., F2.2.9., F2.2.9.1., F2.2.9.2., F2.2.9.3., F2.2.9.4., F2.2.9.5., F2.2.9.6., F2.2.9.7., F2.2.9.8., F2.2.9.9., F2.2.11.2.
- Tariff items in connection to the debit card of the PI Foreign Currency Account are terminated due to the name change to the debit card of a Multi-currency Current Account: F2.2.1.1., F2.2.1.2., F2.2.1.3., F2.2.2.1., F2.2.2.2., F2.2.3., F2.2.5., F2.2.7.2.1., F2.2.7.2.2., F2.2.7.3.1., F2.2.7.3.2., F2.2.7.5.1., F2.2.7.5.2., F2.2.7.6.1., F2.2.7.6.2.
- New tariff items are added, in connection to the debit card of a Multi-currency Current Account due to the change in the account name from Foreign Currency Account to Multi-currency Current Account: F2.2.1.1.1., F2.2.1.2.1., F2.2.1.3.1., F2.2.2.1.1., F2.2.2.2.1., F2.2.3.1., F2.2.5.1., F2.2.7.2.1.1., F2.2.7.2.2.1., F2.2.7.3.1.1., F2.2.7.3.2.1., F2.2.7.5.1.1., F2.2.7.5.2.1., F2.2.7.6.1.1., F2.2.7.6.2.1.
- In tariff items referring to the costs of an unjustified disputed transaction F2.1.5., F2.3.5.2.6., F2.5.5., F2.6.5., in the field for fee amount, "in kuna equivalent" is deleted.
- In tariff items F2.1.7., F2.2.7., F2.3.2., F2.5.7., F2.6.7., the maximum daily cash withdrawal limit at ATMs is changed from EUR 1,327.23 / HRK 10,000.00 to EUR 1,330.00 / HRK 10,020.89.
- Tariff items F2.1.11., F2.1.11.1., F2.1.11.2., F2.2.10., F2.2.10.1., F2.2.10.2., and F2.3.5.5., F2.3.5.5.1., F2.3.5.5.2., referring to the RBA mCard, are terminated because the respective product is no longer offered.
- In tariff items referring to the debit card of a Giro Account, the debit card name of the Kuna Giro Account is changed so that it now reads *Giro Account debit card*. Changes cover the tariff items F2.6.1., F2.6.1.1., F2.6.1.2., F2.6.1.3., F2.6.1.4., F2.6.1.5., F2.6.2., F2.6.2.1., F2.6.2.2., F2.6.2.3., F2.6.3., F2.6.3.1., F2.6.3.2., F2.6.4., F2.6.5., F2.6.6., F2.6.6.1., F2.6.7., F2.6.7.1., F2.6.7.2., F2.6.7.3., F2.6.7.4., F2.6.7.5., F2.6.7.6., F2.6.8., F2.6.9., F2.6.10., F2.6.10.1., F2.6.11.2.
- The following tariff items, containing *kuna* in the name, are deleted:
F4.5.1.1., F4.5.2.1., F4.5.3.1., F4.5.3.1.1., F4.5.3.1.2., F4.5.3.1.3., F4.5.3.2., F4.9.1., F5.1.1.1., F5.1.2., F5.1.2.1., F5.1.3.1., F5.1.3.2., F5.2.1. F4.4.2.2.,
- The following tariff items are changed to a new tariff item but the fees and all existing exemptions from fee charges remain unchanged:
 - tariff item F4.5.1.1. *National credit transfer in kuna into domestic and foreign business entity's transaction account held at the Bank, via On-line banking (RBA internet banking and mobile banking)* is changed to tariff item F4.5.2.1.1. *National credit transfer in EUR into business entity's transaction account held at the Bank, via On-line banking (RBA internet banking and mobile banking)*
 - tariff item F4.5.3.1.1. *National credit transfer in kuna to the credit of accounts at other banks via On-line banking (RBA internet banking) in favour of accounts of private individuals and business entities* is changed to tariff item F4.5.3.2.1. *National credit transfer in EUR to the credit of accounts at other banks via On-line banking (RBA internet banking) in favour of accounts of private individuals and business*
 - tariff item F4.5.3.1.2. *National credit transfer in kuna to the credit of accounts at other banks via On-line banking (RBA mobile banking) in favour of accounts of private individuals and business entities* is changed to tariff item F4.5.3.1.2.1. *National credit transfer in EUR to the credit of accounts at other banks via On-line banking (RBA mobile banking) in favour of accounts of private individuals and business*
 - tariff item F4.5.3.1.3 *National credit transfer in kuna to the credit of accounts at other banks via On-line banking (RBA mobile banking) using KlikPay service* is changed to tariff item F4.5.3.1.3.1. *National credit transfer in EUR to the credit of accounts at other banks via On-line banking (RBA mobile banking) using KlikPay service*

- Names of tariff items F4.5.1.2. and F5.1.1.2. are changed by replacing *kuna* with *euro*.
- In the following tariff items, the text "of a domestic and of a foreign business entity" is deleted to read as follows:
 - F4.5.2.1.2. *National credit transfer in foreign currencies other than EUR into business entity's transaction account held at the Bank, via On-line banking (RBA internet banking)*
 - F5.1.2.1.1. *National credit transfer in EUR into business entity's transaction account held at the Bank, via TPP (Third Party Provider)*
 - F5.1.2.1.2. *National credit transfer in foreign currencies other than EUR into business entity's transaction account held at the Bank, via TPP (Third Party Provider)*
- The name of tariff item F4.9.2. is changed by deleting the text "within unique SEPA area" as well as the clarification "Countries within the SEPA include member states (EU countries, Iceland, Lichtenstein and Norway) and Switzerland, Monaco and San Marino"; other countries in the name are replaced with *abroad* and the note: "It is not possible to make an urgent payment credit in EUR abroad via RBA mobile banking" is added.
- The name of tariff item F5.2.2. is changed by deleting the text "within unique SEPA area" as well as the clarification "Countries within the SEPA include member states (EU countries, Iceland, Lichtenstein and Norway) and Switzerland, Monaco and San Marino"; other countries in the name are replaced with *abroad*.
- **Issuance of receipt of executed payment**, requested through internet banking is disabled temporarily for the tariff group F.4.4.3. Issuance of receipt of executed payment, implemented from 1.1.2023 until 30.6.2023. This change refers to the following tariff items:
 - F4.4.3.1 Issuance of receipt of executed payment – sending by mail,
 - F4.4.3.2. Issuance of receipt of executed payment – sending by fax
 - F4.4.3.3. Issuance of receipt of executed payment – sending by post
- For tariff items F4.4.1.1., F4.4.2.1. and 4.3.5.2., promotional campaigns are extended until 30.6.2023, whereby the following items are free of charge:
 - admission fee for arranging On-line banking (RBA internet banking) for users of credit cards, loans, Term Savings Deposits, a vista Savings Accounts or debit card users without a Current or a Multi-currency Current Account or a Giro/Multi-currency Giro Account
 - Service monthly fee for On-line banking (RBA internet banking) for users of credit cards, loans, Term Savings Deposits, a vista Savings Accounts or debit card users without a Current or a Multi-currency Current Account or a Giro/Multi-currency Giro Account
 - Service monthly fee for On-line banking (RBA mobile banking) for users of credit cards, loans, Term Savings Deposits, a vista Savings Accounts or debit card users without a Current or a Multi-currency Current Account or a Giro/Multi-currency Giro Account
- Queuing of accounts for fee collection is changed with respect to usage of the RBA DIREKT services:
 - 1. Current Account, 2. Giro Account, 3. Multi-currency Current Account, 4. Multi-currency Giro AccountThe above is detailed in Section SPECIFIC CHARACTERISTICS OF FEE CALCULATION AND COLLECTION BY BUSINESS FIELDS RETAIL BANKING FEES.

If you have any other questions, do not hesitate to contact us – ask anything you would like to know related to the matter. We are here for you.

You can reach us at info@rba.hr, at our 62 branches across Croatia, via direct message on social networks or by postal service at Magazinska cesta 69, Zagreb.

For Consumer Customer Service, dial 072 62 62 62.

Best regards,
RBA

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