

Instructions to complete the Power of Attorney for the Bank to obtain OIB on behalf of the customer

For all private individuals, both residents and non-residents, OIB (personal identification number) is a mandatory piece of information, regardless of product or service type. OIB is evidenced by presenting the OIB Certificate.

You can also submit a request to the Tax Administration to determine and assign the OIB and your OIB will be distributed to you immediately. If you have already been issued an OIB or if you personally request that your OIB be issued to you in the Tax Administration, the OIB Certificate can be faxed to the following fax number: +385 1 3035-303 or delivered to the nearest RBA branch.

The Bank can also request the OIB on your behalf based on a power of attorney.

If you would like the Bank to obtain your OIB on your behalf, the following documents should be made available to us:

- Signed Power of Attorney to obtain OIB (attached),
- Signed Request to determine and assign OIB (attached),
- Copy of passport (if you are a citizen of EU and have no passport, you can provide your ID card or identification document from the country of citizenship and evidence of respective citizenship).

The Power of Attorney need not be certified by a notary public.

You are kindly requested to send the original completed and signed Power of Attorney and Request exclusively by post to the following address:

Raiffeisenbank Austria d.d. Zagreb
Sektor podrške
Direkcija podrške računima
Odjel administracije računa građana
Magazinska 69
10000 Zagreb
Hrvatska

The original of the OIB Certificate will be sent by the Tax Administration to your address.

