

Announcement of changes of fees for On-line mobile and Internet banking

Dear Customer,

We announce changes to the Transaction Fees for Private Individuals (hereinafter: Fees) effective as of July 10th, 2023.

All the documents are available to you on our website www.rba.hr/en/dokumentacija and in our branches.

1. Changes to fees

The following fees are cancelled:

- F4.4.3. Issuance of receipt of executed payment **
 - F4.4.3.1. Issuance of receipt of executed payment requested via On-line banking - sending by e-mail
 - F4.4.3.2. Issuance of receipt of executed payment requested via On-line banking - sending by fax
 - F4.4.3.3. Issuance of receipt of executed payment requested via On-line banking – sending by post

For additional users of RBA personal and business credit cards, borrowers of RBA loans, holders of RBA term deposits, holders of RBA a vista savings accounts and RBA debit card holders, who do not hold a current account or multi-currency current account or giro/multi-currency giro account, the following fees for Online internet and mobile banking are not charged:

- F4.4.1.1. Admission fee for arranging On-line banking (RBA internet banking)
 - Free of charge for users of RBA packages, Premium packages and Main Account and Special Main Account packages.
 - Admission fee is not charged to main and additional users of RBA personal and business credit cards, borrowers of RBA loans, holders of RBA term deposit, holders of RBA a vista savings accounts and RBA debit card holders, who do not hold a current account or multi-currency current account, or giro/multi-currency giro account.
- F4.4.2.1. Service monthly fee for On-line banking (RBA internet banking)
 - For the use of services with two different devices, a double fee is charged, with the exception of the users of RBA packages, Premium packages and Main Account and Special Main Account packages, who are not charged for the fee
 - Free of charge for main and additional users of RBA personal and business credit cards, borrowers of RBA loans, holders of RBA term deposit, holders of RBA a vista savings accounts and RBA debit card holders, who do not hold a current account or multi-currency current account, or giro/multi-currency giro account.
- F.4.3.5.2. Monthly fee for On-line banking (RBA mobile banking)
 - Free of charge for users of RBA packages, Premium packages and Main Account and Special Main Account packages.
 - Free of charge for main and additional users of RBA personal and business credit cards, borrowers of RBA loans, holders of RBA term deposit, holders of RBA a vista savings accounts and RBA debit card holders, who do not hold a current account or multi-currency current account, or giro/multi-currency giro account.